



# City of Concord

## Legislation Text

---

**File #:** 21-0501, **Version:** 1

---

Pursuant to RSA 53-C:3-a, the City Council, as statutory Franchising Authority for the City of Concord, will conduct a public hearing to consider whether it will grant a cable television franchise to provide Cable Services, for the franchise applicant, Atlantic Broadband (NH-ME), LLC (“Atlantic”), to install, construct and operate a cable television system in Concord.

The public hearing will, at a minimum, consider the following as applied to Atlantic’s prospective cable service in Concord:

- I. The financial ability of Atlantic to perform.
- II. The ability of Atlantic to provide adequate and technically sound facilities, equipment and signal quality.
- III. That Atlantic will offer adequate channel capacity and appropriate facilities for public, educational, or governmental use, taking into account available technology, subscriber interest, and cost.
- IV. That Atlantic will not discriminate among customers for providing basic service.
- V. That Atlantic will provide reasonable service quality in terms of available technology, subscriber interest, and cost.
- VI. That Atlantic will construct and install a cable system which conforms to all applicable state and federal laws and regulations and the National Electric Safety Code.
- VII. That Atlantic will have competent staff able to provide prompt, adequate service, and to respond comprehensively to customer complaints or problems.
- VIII. That Atlantic will have reasonable rules and policies for line extensions and disconnects, customer deposits, and billing practices.

Interested parties are encouraged to attend the hearing and offer testimony on cable-related matters.

For more information on the public hearing, please call the City Manager’s Office at (603) 225-8570. *(Public hearing on this item was held September, 20, 2021) (Report from the City Solicitor, Supplemental information from Atlantic Broadband and public testimony submitted)*