



Dear Neighbor,

As part of our ongoing commitment to deliver reliable energy and superior service to customers, Eversource has contracted with qualified tree contractors to perform routine vegetation maintenance within our electric system rights of way on or near your property. The work, which is scheduled to occur this year, is part of Eversource's continuing efforts to ensure reliable electric service to you and to thousands of homes and businesses throughout the region, especially during extreme weather events.

## Why Tree Work is Important

- To protect the electric system, we remove tall-growing species from the right-of-way and cut branches extending into the right-of-way. These trees and branches pose a serious safety hazard, now or in the future, if they contact energized equipment.
- Vegetation contact with electric facilities my lead to power outrages that could impact thousands of
  electric customers. The clearing of trees and branches in and along the right-of-way will improve
  system performance, especially during severe weather events.

# Work in Your Neighborhood:

The vegetation management work may include:

- Clearing of incompatible trees and/or removal of branches that are encroaching into the right of way.
- Removing tall-growing tree species that are incompatible to the transmission system, using manual climbing crew or mechanical tree-harvesting equipment, and tree-chipping machinery.
- Removal of vegetation within the cleared areas of the right-of-way, through cutting and mowing.

## What You Can Expect

We want you to know that this work will not interrupt electric service to your property. Work hours will typically be 7 am to 7 pm, Monday through Saturday. Due to weather or other unexpected circumstances, from time to time crews may need to work longer hours or on a Sunday.

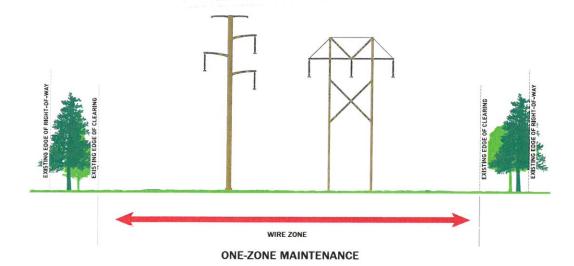
In certain areas, this vegetation management scope may be more than what has been experienced in the past.

Based on the width of the rights-of-way, the type and number of transmission lines, the location of the lines within the right-of-way and the topography, Eversource employs a one-zone maintenance method. The method establishes the following:

• The wire zone is the area directly under the transmission lines, extending to the edge of the easement or the width of the maintained area. In this zone, all trees and brush are removed, and native, low-growing plant communities that have a mature height of 3 feet or less are preserved.



The diagram illustrates a typical right-of-way condition. This work is occurring within the existing edge of clearing. Your neighborhood may have a different configuration of transmission structures.



#### **Work Performance**

Eversource is using approved contractors to conduct this work. The work may be completed in several stages, or at various times during the year. Work may also be performed by different contractors depending on the scope of work required in the particular right-of-way. Trimming and tree removal is performed throughout the year.

## **Keeping the Wood from Cleared Areas**

If you would like to keep the wood from trees cut on your property, please call 888-673-9943. The wood that is to be kept for your personal use will be placed along the edge of the maintained area within the right of way outside of the wire zone and environmentally sensitive areas. Wood not left for personal use and cut branches will be diced and left within the rights of way. Diced vegetation will not be left on manicured lawns, ROW access areas or the cleared areas around structures and guy wires. Debris will also be kept out of water courses, stream and river banks, and bodies of water including standing water in wetland areas.

#### Always Working to Serve You Better

Keeping the lines of communication open is an important part of our work in your community. Please contact us with any questions you might have. We can be reached at 888-673-9943 or NHVegMaintenance@eversource.com

Thank you for your patience and cooperation while Eversource performs this important system reliability work.

Sincerely,

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