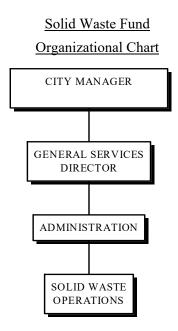
Mission

To provide recycling and solid waste collection services and promote a clean and healthy environment.



Core Responsibilities

- 1. Manage the City of Concord's solid waste and recycling collection programs.
- 2. Manage the closed landfills.
- 3. Supervise the Pay-As-You-Throw (PAYT) Program.
- 4. Manage the Blue Bag Volunteer Program.
- 5. Coordinate the execution of household hazardous waste collection.

<u>Fund Summary</u>	2018 Budgeted	2018 Estimated	2019 Budget
Revenue	\$4,173,350	\$4,197,756	\$4,374,084
Expense	\$4,139,917	\$4,123,166	\$4,359,198
Net Income (Loss)		\$74,590	\$14,886
Beginning Working Capital		\$1,192,933	\$1,267,523
Ending Working Capital		\$1,267,523	\$1,282,409

Reserve

This Fund has a goal to target a working capital reserve that is 10% of operating expenses, including debt service and capital expenditures.

Budget Detail					
	2016	2017	2018	2018	2019
	Actual	Actual	Budgeted	Estimated	Budget
Revenue					
Waste Haulers Permit	\$400	\$600	\$700	\$700	\$700
Household Waste	\$5,541	\$6,395	\$5,541	\$5,541	\$5,116
School District Payments	\$52,013	\$65,025	\$65,025	\$65,025	\$65,025
Miscellaneous Services	\$11,910	\$0	\$0	\$0	\$0
Commercial Disposal	\$1,036,204	\$1,124,643	\$1,177,160	\$1,195,056	\$1,389,685
DTSWRD-Dwntwn Sol Waste Rem Ds	\$229,146	\$235,102	\$237,390	\$241,290	\$250,650
Contaminated Loads	\$364	\$126	\$500	\$200	\$500
PAYT Bags	\$905,805	\$1,107,100	\$1,137,500	\$1,137,500	\$1,149,045
PAYT Containers	\$296,277	\$371,396	\$368,000	\$369,700	\$371,000
Cart Collection Program	\$17,600	\$17,430	\$17,040	\$18,150	\$18,240
Motor Vehicle Waste Disposal	\$94,865	\$95,444	\$94,000	\$94,000	\$94,000
Finance Charges	\$894	\$3,216	\$1,200	\$1,500	\$1,200
Insurance Distributions & Credits	\$4,403	\$0	\$0	\$0	\$0
Miscellaneous	\$1,729	\$602,122	\$720	\$520	\$720
Transfer In-General Fund	\$990,130	\$990,130	\$1,053,684	\$1,053,684	\$1,013,313
Transfer In-Golf Fund	\$0	\$3,000	\$3,000	\$3,000	\$3,000
Transfer In-Arena Fund	\$0	\$3,790	\$3,790	\$3,790	\$3,790
Transfer In-Solid Waste Cap Fund	\$1,993	\$0	\$0	\$0	\$0
Transfer In-Water Fund	\$0	\$4,350	\$4,350	\$4,350	\$4,350
Transfer In-Wastewater Fund	\$0	\$3,750	\$3,750	\$3,750	\$3,750
Total Revenue	\$3,649,273	\$4,633,620	\$4,173,350	\$4,197,756	\$4,374,084
Expense					
Compensation	\$195,226	\$203,979	\$210,067	\$188,700	\$162,764
Fringe Benefits	\$101,946	\$99,679	\$107,094	\$99,872	\$78,376
Outside Services	\$3,446,352	\$3,559,127	\$3,773,394	\$3,785,772	\$4,069,438
Utilities	\$7,072	\$6,501	\$7,040	\$6,500	\$6,880
Insurance	\$140	\$0	\$0	\$0	\$0
Debt Service	\$29,882	\$29,302	\$28,722	\$28,722	\$28,140
Transfer Out	\$3,600	\$13,600	\$13,600	\$13,600	\$13,600
Total Expense	\$3,784,219	\$3,912,189	\$4,139,917	\$4,123,166	\$4,359,198

Solid Waste PAYT Bag and Container Revenues are projected based on prior years' historical data of bag sales and blended with expected changes in disposal habits. Expected revenues from the container program are factored into this. Solid Waste Commercial Revenues are projected based on the previous fiscal year's delivered tonnage to maintain a conservative revenue projection in our approach to potential changes in the market.

Service Indicators	2016 <u>Actual</u>	2017 <u>Actual</u>	2018 Estimated	2019 Projected
 Number of Tons Diverted from Tra Percentage of Citizen Request Trac Number of Households Services Du 	ker Items Resolved 99%	6,175 99% 627	6,016 99% 627	6,016 99% 630
Household Hazardous Waste Col	•	027	027	030

2019 Goals

- 1. Work collaboratively with the solid waste collection contractor to continue efforts to reduce recycling contamination.
- 2. Continue to be a leader in waste management by reviewing and closing complaints and concerns received through the web site's "Report a Concern" module in a timely manner.
- 3. Increase promotion of the City's Blue Bag litter control program.
- 4. Investigate a Bagged Fall Leaf Collection Program per Council request.

2018 Goals Status

- Positively engage the public by continuing to develop relationships with condo/management companies in regards to the City's single stream container program.
 9-Month Status: Ongoing. The City continues to offer recycling collection services and options to multi-family and other condominium arrangements in an effort to increase diversion from traditional disposal.
- 2. Monitor curbside tonnage and track any major changes in residential disposal behaviors.

 9-Month Status: Residential Municipal Solid Waste (MSW) tonnage through the third quarter is in line with expected tonnage as budgeted.
- Continue to be a leader in waste management by reviewing and closing complaints and concerns received through
 the website's "Report a Concern" module in a timely manner.
 9-Month Status: Staff remains dedicated to timely resolution of any Solid Waste related issues, including missed
 collection calls.