

CITY OF CONCORD

REPORT TO MAYOR AND THE CITY COUNCIL

FROM: Dawn K. Enwright, City Treasurer/Tax Collector

DATE: June 13, 2022

SUBJECT: NH Homeowners Assistance Fund – COVID Relief

NH Legal Assistance has contacted the City regarding a new program available to help homeowners with payment of delinquent taxes through a program offered by the NH Homeowners Assistance Fund (NH HAF). The new statewide program is available to assist homeowners who have experienced hardships due to COVID related reduction in income or increase in expenses. NH HAF has compiled a document, "Fact Sheet" (attached) describing the program in depth, as well as provides other relative websites and phone numbers for additional information. In addition, NH HAF have created a flyer with pertinent information for distribution (attached).

Steps the City will be taking to educate the citizens in need of this program are as follows:

- 1. The flyer will be distributed with the intent to lien and intent to deed notices mailed in June and August.
- 2. Flyers will be posted in the following offices:
 - a. Collections
 - b. Assessing
 - c. Clerk
- 3. The NH HAF flyer & fact sheet will be posted on the City of Concord web site.

By providing this information an additional option will be available to aid customers in need, resulting in payment of property taxes.