



November 19, 2025

City Manager  
City of Concord  
41 Green St.  
Concord, NH 03301

**Re: Important Information—Price Changes  
& Municipal Emergency/Trouble Procedure**

Dear City Manager:

At Comcast, we are committed to delivering the products and services that matter most to our customers in your community, as well as exciting experiences they won't find anywhere else. We are also focused on making our Xfinity network stronger in order to meet our customers' current needs and future demands.

As we continue to invest in our network, products, and services, the cost of doing business rises. While we absorb some of these costs, these cost increases can affect service pricing. As a result, starting December 20, 2025, prices for certain services and fees will be increasing. Please see the enclosed Customer Notice for more information.

Customers will begin to receive notice of these price changes within their bill statements starting November 20, 2025.

We also wanted to once again share the emergency/trouble reporting procedure in the event a municipal building experiences issues with downed cable drops, public, education and government (PEG)/Local Access channels or need our technical or construction staff on-site during an emergency.

Should you have any questions about this information, please do not hesitate to contact me at **Bryan\_Christiansen@comcast.com**.

Very truly yours,

*Bryan Christiansen*

Bryan Christiansen, Director  
Government Affairs



# Important information regarding our Xfinity services and pricing

Effective December 20, 2025

Xfinity TV	Current	New
Limited Basic (Includes Broadcast TV Fee)	\$58.00	\$61.70
Choice TV Select - with TV Box (Flex upgrade)	\$60.00	\$62.00
Choice TV (Includes Broadcast TV Fee)	\$68.25	\$72.45
Popular TV (Includes Broadcast TV Fee and Regional Sports Fee)	\$103.25	\$107.45
Ultimate TV (Includes Broadcast TV Fee and Regional Sports Fee)	\$135.90	\$141.75
Ultimate TV Tier (Includes Regional Sports Fee)	\$32.65	\$34.30
HBO	\$16.99	\$18.49
HBO Max	\$16.99	\$18.49
Paramount+ with SHOWTIME	\$12.00	\$13.00
Franchise Costs		
Concord	\$0.61	\$0.71
Goffstown	\$0.13	\$0.15
Hampstead	\$0.92	\$1.01
Pembroke	\$0.33	\$0.39
Plaistow	\$1.11	\$1.29
Seabrook	\$0.37	N/A
Tilton	N/A	\$1.26
Xfinity TV Service Fees (Included in package price where noted)		
	Current	New
Broadcast TV Fee	\$33.25	\$36.95
Regional Sports Fee – Ultimate TV and Ultimate TV tier	\$12.65	\$14.30
Xfinity Equipment		
	Current	New
TV Box	\$12.00	\$14.00
Miscellaneous		
	Current	New
Late Fee	\$10.00	\$13.00

Allenstown, Concord, Exeter, Farmington, Goffstown, Hampstead, Manchester, Nashua, Pembroke, Plaistow, Salem, Seabrook, Somersworth, Stratham & Tilton, NH  
87732000 (0810,1260,1290,1370,1380,1500,1550,1580,1610,1620,1630,1730,1800,1820,3210)

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## Important Information Regarding Your Xfinity Services and Pricing...Continued

*Services No Longer Available for New Subscriptions*

**Effective December 20, 2025**

Package	Current	New	Video Current	Video New	Additional Current	Additional New
HD Complete XF	\$256.99	\$262.49	\$140.99	\$145.74	\$116.00	\$116.75
HD Premier Sports Bundle	\$237.99	\$243.49	\$119.49	\$123.99	\$118.50	\$119.50
HD Premier XF Bundle	\$237.99	\$243.49	\$120.99	\$124.74	\$117.00	\$118.75
Multilatin Total HD	\$232.99	\$238.49	\$122.99	\$124.49	\$110.00	\$114.00
Super Triple Play	\$213.99	\$219.49	\$99.49	\$96.24	\$114.50	\$123.25
Super+ More	\$213.99	\$219.49	\$94.99	\$91.99	\$119.00	\$127.50
HD Preferred Plus XF	\$212.99	\$218.49	\$90.99	\$94.74	\$122.00	\$123.75
HDPrexTP5pk	\$209.99	\$215.49	\$92.49	\$95.49	\$117.50	\$120.00
Premier Double Play	\$204.99	\$210.49	\$121.49	\$126.24	\$83.50	\$84.25
Super+	\$203.99	\$209.49	\$107.99	\$104.74	\$96.00	\$104.75
HD Plus Triple Play	\$202.99	\$208.49	\$83.99	\$86.99	\$119.00	\$121.50
Signature+ More	\$202.99	\$208.49	\$73.99	\$70.24	\$129.00	\$138.25
HD Preferred XF Bundle	\$192.99	\$198.49	\$72.49	\$74.99	\$120.50	\$123.50
Preferred Extra LatinoTP	\$192.99	\$198.49	\$79.99	\$81.49	\$113.00	\$117.00
Super Double Play	\$184.99	\$190.49	\$99.49	\$95.99	\$85.50	\$94.50
Signature Triple Play	\$183.99	\$189.49	\$67.99	\$64.49	\$116.00	\$125.00
Signature+	\$183.99	\$189.49	\$79.99	\$75.49	\$104.00	\$114.00
Preferred XF Bundle	\$182.99	\$188.49	\$63.99	\$65.99	\$119.00	\$122.50
HD Extra Bundle	\$177.99	\$183.49	\$58.49	\$60.74	\$119.50	\$122.75
Select+ More	\$172.99	\$178.49	\$62.49	\$64.49	\$110.50	\$114.00
Extra XF Bundle	\$169.99	\$175.49	\$50.49	\$52.99	\$119.50	\$122.50
Preferred Double Play	\$166.99	\$172.49	\$74.49	\$77.74	\$92.50	\$94.75
Select Triple Play	\$163.99	\$169.49	\$59.99	\$61.74	\$104.00	\$107.75
Value Plus Triple Play	\$157.99	\$163.49	\$54.24	\$56.49	\$103.75	\$107.00
Economy Plus Latino TP	\$157.99	\$163.49	\$49.99	\$51.49	\$108.00	\$112.00
Signature Double Play	\$154.99	\$160.49	\$68.99	\$64.99	\$86.00	\$95.50
Preferred Plus Triple	\$154.99	\$160.49	\$32.00	\$33.50	\$122.99	\$126.99
Select+	\$153.99	\$159.49	\$67.99	\$70.99	\$86.00	\$88.50
Preferred Extra Triple	\$144.99	\$150.49	\$29.00	\$29.00	\$115.99	\$121.49
Standard+ More	\$143.99	\$149.49	\$43.49	\$45.49	\$100.50	\$104.00
HD Preferred Triple Play	\$142.99	\$148.49	\$28.00	\$29.50	\$114.99	\$118.99
Economy Pro	\$135.99	\$141.49	\$39.99	\$41.49	\$96.00	\$100.00
Select Double Play	\$134.99	\$140.49	\$58.99	\$61.99	\$76.00	\$78.50
Preferred Triple Play	\$132.99	\$138.49	\$18.00	\$19.50	\$114.99	\$118.99
Basic Pro Triple	\$127.99	\$133.49	\$21.99	\$21.99	\$106.00	\$111.50
Basic Pro Triple	\$127.99	\$133.49	\$24.49	\$24.49	\$103.50	\$109.00
Standard+	\$126.99	\$132.49	\$50.24	\$52.74	\$76.75	\$79.75
Blast! Plus	\$124.99	\$130.49	\$45.49	\$48.99	\$79.50	\$81.50
Blast Plus	\$117.99	\$123.49	\$30.49	\$31.49	\$87.50	\$92.00
Blast Plus	\$117.99	\$123.49	\$29.49	\$30.49	\$88.50	\$93.00
Economy Double Play	\$114.99	\$120.49	\$36.49	\$39.24	\$78.50	\$81.25

**Services No Longer Available for New Subscriptions Continued...**

Package	Current	New	Video Current	Video New	Additional Current	Additional New
Choice Triple Play	\$112.99	\$118.49	\$6.24	\$7.75	\$106.75	\$110.74
Internet Pro Plus Double W/HBO	\$109.99	\$115.49	\$39.49	\$42.99	\$70.50	\$72.50
Blast! Extra	\$107.99	\$113.49	\$17.63	\$23.13	\$90.36	\$90.36
Blast! Extra	\$107.99	\$113.49	\$22.45	\$27.95	\$85.54	\$85.54
Internet Pro Plus Double W/Showtime	\$106.99	\$112.49	\$30.49	\$32.99	\$76.50	\$79.50
Preferred & Internet Pkg	\$106.89	\$112.39	\$30.94	\$30.94	\$75.95	\$81.45
Internet Plus Latino	\$102.99	\$108.49	\$32.74	\$35.24	\$70.25	\$73.25
Internet Plus	\$102.99	\$108.49	\$33.74	\$37.49	\$69.25	\$71.00
Choice Double Play	\$102.99	\$108.49	\$25.74	\$28.24	\$77.25	\$80.25
Everyday Triple Play XF	\$94.85	\$95.40	\$31.10	\$31.65	\$63.75	\$63.75
Netflix,HBO Max,SH,MGM+,DVR	\$63.97	\$66.47				
Digital Economy Package	\$39.95	\$40.50				
Digital Preferred Tier W/HBO	\$36.99	\$38.49				
Choice Limited TV	\$35.00	\$35.50				
HBO Max, MGM+, DVR	\$33.98	\$35.48				
Digital Preferred Tier	\$32.00	\$33.00				