



# FIRE DEPARTMENT

## CITY OF CONCORD

24 Horseshoe Pond Lane  
Concord, NH 03301  
[www.concordnh.gov/fire](http://www.concordnh.gov/fire)

### Report to Fiscal Policy Advisory Committee for Emergency Medical Services Revenue FY 26 Quarter 1

#### Recommendation

Accept this report as submitted.

#### Discussion

#### Fiscal Year 2026 Quarter 1 EMS Billing Receivables and Allowances Report.

##### At QMC Billing Agency

- Previous Quarter's Open Balance totaled \$2,644,037.94
- Net Commitments/Charges this quarter totaled \$2,328,354.23
  - Includes new gross commitments of \$2,173,490.50
  - Includes charge adjustments (additions to open claims that were processed prior to current reporting quarter [Beginning Balance]) of \$154,863.73
- Net Payments/Credits this quarter totaled \$1,741,184.48
  - Includes new credits (reductions to Gross Commitments) including mandatory contractual adjustments, payments, refunds, and write offs of \$964,003.48
    - Payments: \$374,013.87
    - Contractual Allowances: \$583,915.56
    - QMC Write-Offs: \$6,074.61
      - Sent to Collections: \$0.00
      - Reporting Error for previously transmitted claims: \$0.00
      - Concord Write-Offs: \$6,074.61
        - There were no write offs due to homeless patients
    - Adjustments: -\$0.56
    - Includes credit adjustments (reductions to open claims that were processed prior to current reporting quarter [Beginning Balance]) of \$777,181.00
- Ending Balance for current quarter totals \$3,231,207.69

##### At Collections

- Previous quarter's open collection balance totaled \$545,245.42
- New claims received from QMC totaled \$116,622.91
- New claims from previous quarters processed late \$0.00
- Cancelations to New Claims totaled -\$12,168.52
- Payments against open claims at collections totaled \$8,985.87
- Claims removed from collections totaled \$155,731.43
- Adjustments to current claims <1 year totaled \$0.00
- Cancelations of current claims <1 year totaled \$3,390.26
- Ending balance for collections claims less than 1 year from the end of the current quarter totaled \$488,372.77

## Open Claims

QMC

<b>Beginning Balance</b>	\$	2,644,037.94
Net Commitments / Charges	\$	2,328,354.23
Net Payments / Credits	\$	(1,741,184.48)
<b>Ending Balance</b>	\$	3,231,207.69

## Collections Agency

FFR

<b>Previous Quarter's Open Balance:</b>	\$	545,245.42
New Claims Received from QMC	\$	116,622.91
<i>Cancelations on New Claims</i>	\$	(12,168.52)
<i>New Claims from Previous Quarter(s) Processed Late</i>	\$	-
Payments Against Open Claims	\$	(8,985.87)
Claims Removed from Collections	\$	(155,731.43)
Adjustments to current claims	\$	-
Cancelations of current claims	\$	3,390.26
<b>Ending Collections Balance</b>	\$	488,372.77

## Concord Write-Off Break Down

Category		Amount
No Prior Authorization Adjustment	\$	33.00
Medicaid Adjustment/Writeoff	\$	194.24
Write Off Incomplete Documentation from Client	\$	549.00
The impact of prior payer(s) adjudication includin	\$	1,913.57
Management writeoff	\$	3,384.80
<b>Grand Total</b>	\$	<b>6,074.61</b>