



CITY OF CONCORD

New Hampshire's Main Street™
City Manager's Office

Thomas J. Aspell, Jr.
City Manager

REPORT TO MAYOR AND THE CITY COUNCIL

DATE: January 3, 2022
FROM: Thomas J. Aspell, Jr., City Manager
SUBJECT: Citizen Comments

Recommendation:

Recommend City Council accept this report.

Background:

Attached for your information are citizen comments received during the past month.

/ss

Attachments

Stevens, Suzanne

From: Gill, David
Sent: Monday, December 27, 2021 10:08 AM
To: Stevens, Suzanne
Subject: FW: Shoveling and Plowing

Good morning Sue,

Wanted to pass along some positive feedback from our users and was hoping you could include in the next council packet.

Hope all is well,

David

From: Allison, Lora A.
Sent: Monday, December 27, 2021 9:35 AM
To: Duclos, Jerry <JDuclos@ConcordNH.gov>
Cc: Gill, David <DGill@ConcordNH.gov>
Subject: Shoveling and Plowing

Hello Jerry,

I wanted you to know that two people mentioned how much they appreciated the shoveling and plowing. One of our senior walkers was very complimentary of the parking area and walkway and wanted to pass on her appreciation. A women with her dog also came in and wanted to pass on how much she appreciated the maintenance of the trails out back. She mentioned that other dog walkers mentioned that they were grateful too. The community appreciates how user friendly you make the CWCC!

Lora Allison
Recreation Specialist
Concord Parks and Recreation
lallison@concordnh.gov

Stevens, Suzanne

From: Osgood, Bradley
Sent: Monday, January 3, 2022 8:47 AM
To: Stevens, Suzanne
Subject: FW: kudos to 2 officers!

Positive Citizen Comments.

From: Jessica Sagona <jessicasagona@gmail.com>
Sent: Thursday, December 30, 2021 10:22 PM
To: Osgood, Bradley <BOsgood@concordpolice.com>
Subject: kudos to 2 officers!

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]

Hi,

I just wanted to write in to praise some officers. I called 911 on Christmas Eve due to a loud and scary fight that my neighbors were having. After calling, I went outside so that I could let the officers into the building and only chatted with them for a quick moment as I led them to the apartment in question and returned to my own. I overheard much of the conversation they had with the woman and her kids (the man had fled) since they were talking out in the hall. In particular, the officer who spoke with the woman was incredibly compassionate, while also gently explaining her options to her; he was truly an angel for her that night. I know she took his words to heart. Additionally, the second officer was chatting with the kids and did a great job helping them calm down after witnessing a really scary fight by their parents.

This call was at 37 Alice Drive Apt 59; if it's possible to check who the officers were, I hope you might be able to pass along my thanks to them. It's great to know that folks like them are on duty.

-Jessica Sagona