



June 13, 2017

The Hon. James Bouley
Office of the Mayor
City of Concord
41 Green Street
Concord, NH 03301

**Re: Channel Line Up Information and
S&H Price Change**

Dear Mayor Bouley:

As part of our continuing effort to keep you informed, I wanted to share with you the following information:

On or around July 13, 2017, Olympics Channel HD will be available on ch 846 with our Digital Preferred tier. Universal HD on ch 846 & 1419 will be ceasing operations.

Starting August 1, 2017, due to increased business costs, the standard shipping charge for a Self-Installation Kit will increase from \$9.95 to \$15.00.

Beginning August 15, 2017, Sprout HD will be added to Expanded Basic and Family Tier ch 927. RLTV will no longer be available on ch 125 & ch 1498.

Customers are receiving this information, in advance, via bill message.

If you have any questions, please do not hesitate to contact me at 603-224-1871, ext. 202.

Sincerely,

Bryan Christiansen

Bryan Christiansen, Sr. Manager
Government Affairs