



April 18, 2024

The Hon. Byron Champlin
Office of the Mayor
City of Concord
41 Green Street
Concord, NH 03301

Dear Mayor Champlin:

We are committed to keeping you and our customers informed about changes to Xfinity services. Please note the following:

- *Starting 6/15/24, the Late Fee charge of \$10.00 will now be assessed 30 days after the customers' bill due date.*

Customers are receiving notice of this information in their bill.

Please do not hesitate to contact me should you have any questions. For your convenience I can be reached at **Bryan_Christiansen@comcast.com**.

Very truly yours,

Bryan Christiansen

Bryan Christiansen, Director
Government & Regulatory Affairs

RECEIVED

APR 22 2024

Concord City Clerk's Office
41 Green Street
Concord, NH 03301