

Phase 1: For the Safety of our Customers

Facility Operations

- Require credit card and Online payments only (no cash).
- The pro shop will be closed and check-ins will be at the front of the building.
- Tee times will be reserved online and over the phone.
- Tee times will be at 12 minute intervals
- No shotgun starts, no group classes and no golf academy events.
- Golf cups: will be modified to eliminate touching.
- Flag Rule: clearly inform golfers on the “no touch” protocol.
- Eliminate ball-washers and bunker rakes.
- Remove scorecards and pencils.

Customers

- All tee times must be made online and be pre-paid.
- No more than four people per group and only one group at a time on any tee box.
- Customers must stay in their vehicle until 15 minutes before their tee time.
- No walk-up tee times will be available.
- Place appropriate signage outside the pro-shop and clubhouse entries briefly outlining the social distancing guidelines in place.
- Players must leave the pin in the cup at all times.
- Follow all guidance to not exceed gathering limits established by local and state authorities.
- After play, direct golfers to go immediately to their cars.
- Customers are to personally dispose of any trash they create (carry-in and out).

Employees

- Staff with flu-like symptoms must be asked to stay home.
- Management will conduct staff meetings to keep everyone up to date with latest information, best practices and operational protocol.
- Staff must enforce all physical distancing protocols at all times.
- Staff must frequently wash their hands with soap and water for at least 20 seconds and dry hands thoroughly, preferably using a disposable paper towel.
- Staff will police and prohibit any group gatherings before or after rounds.
- Staff will frequently sanitize and keep work areas, customer interaction areas and touchpoints clean.
- Staff will direct customers to carry-in and carry-out.

***Food and Beverage Operations TBD**