



CITY OF CONCORD

New Hampshire's Main Street™
City Manager's Office

Thomas J. Aspell, Jr.
City Manager

REPORT TO MAYOR AND THE CITY COUNCIL

DATE: January 31, 2024
FROM: Thomas J. Aspell, Jr., City Manager
SUBJECT: Citizen Comments

Recommendation:

Recommend City Council accept this report.

Background:

Attached for your information are citizen comments received during the past month.

/ss

Attachments

From: Place4 <place4@comcast.net>
Sent: Saturday, December 30, 2023 10:43 AM
To: * GeneralServices <generalservices@concordnh.gov>
Subject: Trash Pick up

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]

Good morning,

Just wanted to let you know that your trash collection people get a gold star from me and my wife this morning.

I happened to be watching them when they picked up our purple trash bags and recycling and one of the purple bags tore open pouring the contents all over the ground. Your worker took the time to pick up every bit of the nasty garbage off the ground and into the truck.

Very impressive to say the least.

We live on 10 Randolph Road in Concord and it was 8:40 AM. I hope you can pass the word on to the young man who made the extra effort to do a great job!

Thanks

City of Concord and Waste Management!!!!

Terry and LJ Place
10 Randolph Road
Concord, NH 03301

Stevens, Suzanne

Subject: FW: Positive Winter Ops Comments

From: Zulkic, Angelina

Sent: Monday, January 8, 2024 9:41 AM

To: Chesley, Chip <CChesley@ConcordNH.gov>; Major, James <JMajor@ConcordNH.gov>; Demers, Kevin <KDemers@ConcordNH.gov>; Paveglio, Anthony <APaveglio@ConcordNH.gov>; Anthony, Larry <LAnthony@ConcordNH.gov>; Jaquith, Chad <CJaquith@ConcordNH.gov>

Cc: Hoadley, Jeff <JHoadley@ConcordNH.gov>

Subject: Positive Winter Ops Comments

Hi All,

Wanted to share these positive comments we've received on social media from our recent posts:



LJ Shurpik

I love the honest and to the point post! All those who complain feel free to apply

2d Like Reply Send message Hide



Mandy Toribio Marquez

Thank you



1d Like Reply Send message Hide



Gail A. Wolek

Thank you!

Let's do this!



2

2d Like Reply Send message Hide



Edithlyn Giles



2d Like Reply Send message Hide



Robin Heins

Concord does a great job taking care of our streets and sidewalks. Thanks in advance for your hard work.

2d Like Reply Send message Hide



Top fan

Melissa Beaudette

Thank you for all you do! Stay safe.  2

2d Like Reply Send message Hide



LouAnn George

Thanking you in advance for all the plowing crew for doing such a wonderful job .

2d Like Reply Send message Hide



Top fan

Carolyn Laferte

Thank you all for all you do. Plus all your updates on what to come!  

2d Like Reply Send message Hide



George Craggy

Have fun Boys and Girls..I plowed \\\ 17 years on the Heights,Airport Rd and Manchester St with Bob Demers have fun and good luck.....

2d Like Reply Send message Hide



Thomas Roberts

I'm ready for it make some cash shoveling have a great day you all you all do good Job keep up good work !!

2d Like Reply Send message Hide



Ben Matson

Our General Services plow crews are the best. Thank and stay safe.

17h Like Reply Send message Hide



Steven Noyes

Thank you for all your hard work. All of you keep N.H. Safe. May God protect all of you.

16h Like Reply Send message Hide



runhikescramble Thank you!

2d 1 like Reply ...

Stevens, Suzanne

Subject: FW: Positive Citizen Comments

Begin forwarded message:

From: James Demers <JAMES.DEMERS@demers-prasol.com>
Date: January 7, 2024 at 12:25:33 PM EST
To: "Chisholm, John" <JChisholm@concordnh.gov>
Subject: Thank you

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]



John, I wanted you to know that this afternoon I had a smoke detector problem, no emergency but the detector was 25 feet up so I couldn't get to it and Brad Newbery and a couple of the guys came out to lend a hand. I am very appreciative, they were great!

Many thanks,
Jim

James M. Demers
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Concord, NH 03301
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www.demers-prasol.com

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