From: **Amanda Grady Sexton** To: Bonenfant, Janice; Brent Todd Subject: Fwd: Ticket # 16203204380

Date: Thursday, August 14, 2025 3:00:22 PM

Attachments: image001.png

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Hi Janice,

Please see the correspondence below from Concord residents, Ms. Lahey and Ms. Vaugh, requesting that an item be referred to the Parking Committee for review.

Councilor Todd is aware that I am forwarding this request to you. The constituents would like to be informed when/if this item goes before the Parking committee so that they can be present for the discussion.

Best, Amanda

City Councilor At-Large

City of Concord

195 Mountain Road, Concord NH 03301

Cell: 603 <u>548 9377</u>

@603Amanda



From: Elizabeth Lahey < <u>elizabeth.a.lahey@gmail.com</u>>

Date: Thursday, August 14, 2025 at 12:01 PM

To: Amanda Grady Sexton < amandakgrady@gmail.com >

Cc: cathryn.e.vaughn@gmail.com < cathryn.e.vaughn@gmail.com>

Subject: Re: Ticket # <u>16203204380</u>

Hi Amanda,

Thanks for getting back to me. I'd like to proceed with option 1.

To summarize, I received a parking ticket because, as stated on the ticket, I had not paid for parking. This was not true; I had paid for parking (2 hours worth) but had mistakenly selected the wrong car in the parking app. I previously made this mistake in 2022. When I reached out to the parking department in 2022, they acknowledged the error and voided the ticket. When I contacted the parking department this time, the city employee could see that I paid, but would not void the ticket because I made this same mistake, and the city has an unwritten policy that such errors may only be corrected once. I was then advised that I could file an appeal and dispute the ticket in district court. I ultimately paid the ticket because it would not be feasible for me to take a half-day off from work to contest a parking violation.

That said, I would like the parking committee to review this policy/practice and consider a policy for instances like this, that is, where a ticket is issued based on selection of the wrong car, rather than non-payment.

Thank you,

Elizabeth Lahey