

October 28, 2019



City Manager  
City of Concord  
41 Green St.  
Concord, NH 03301

Dear City Manager:

As we are all aware, the Internet is an essential tool in our everyday lives. It is the way we connect to a world of knowledge and opportunities, including access to education, healthcare, employment, news, and information. Therefore, we wanted to share the latest news about **Internet Essentials<sup>SM</sup> from Comcast**. We recently announced a significant ***expansion to eligibility for the program to include all qualified low-income households in our service area***. The expansion is the most significant change in the program's eight-year history. We estimate that more than three million additional low-income households, including people with disabilities, are now eligible to receive affordable high-speed Internet service.

Internet Essentials provides high-speed Internet service for \$9.95 a month plus tax, the option to purchase a desktop or laptop computer for \$149.99, and access free digital literacy training in print, online, and in person. Individuals may qualify\* if they have at least one child who is eligible for the National School Lunch Program, or if they receive public assistance through such programs as housing assistance, Medicaid, SNAP, SSI, and others. Those wishing to apply can call 1-855-8-INTERNET (1-855-846-8376) or visit [InternetEssentials.com](http://InternetEssentials.com).

Since the launch in 2011, Internet Essentials has connected more than 8 million low-income Americans. We have worked hard over the past 8 years spreading the word with school districts, community based organizations, cities, church groups, and many others, but we know we can do more to close the digital divide and we couldn't do it without our amazing partners. Together we can bring the Internet home to even more individuals across the county and help transform even more lives.

If you have additional questions or are interested in ordering program materials (completely free of charge) to share with your constituents, please contact us directly at [contact us directly @ ned\\_newenglandcommunitypartners@cable.comcast.com](mailto:ned_newenglandcommunitypartners@cable.comcast.com) or visit our website at [InternetEssentials.com/Partner](http://InternetEssentials.com/Partner) where complimentary flyers, brochures, and postcards are available in 16 languages.

Sincerely,

Timothy Kelly  
Vice President, Government & Regulatory Affairs

\* Restrictions apply. Visit [InternetEssentials.com](http://InternetEssentials.com) for restrictions and complete details.