

**From:** Deborah Carley [<mailto:Deborah.Carley@comcast.net>]  
**Sent:** Monday, November 20, 2017 10:21 AM  
**To:** Walsh, Matthew  
**Subject:** Parking Committee Recommendations

Good morning, Matt,

Many thanks to you and the committee for the thorough study of parking in Concord, resulting in the Strategic Parking Plan public forum presentation at Red River Theatres last Thursday. Chris and I talked about it and I offer comments and suggestions below, only where we have something to offer. If we do not have a comment on a recommendation, it will not be listed below.

Recommendation #2, Technology and Customer Service Improvements:

Our only suggestion here is to take advantage of improved technology to re-introduce “pay when you leave” to the Storrs Street parking garage, perhaps as a 2 year pilot. The systems exist and we have used them successfully many, many times in garages without an attendant in the US and other countries. I do remember the problems people had and your concern that Concord residents have long memories, especially about frustrations of this kind. However, we have learned how to use “pay and display” meters, smart phones applications, check out our own library books, and get cash from the ATM!

Recommendation #3, Days and Hours of Enforcement

Prefer 8am – 6pm, Monday through Saturday instead of 9 am – 7 pm. Agree with keeping the parking garages free on Saturday.

Recommendation #5, Meter Rates

Rates should be increased as recommended, and rates should be increased by small amounts every few years as needed. This is preferable to big increases several years apart. Sticker shock, you know!

Is it less expensive for the city if someone pays at a meter with a debit card vs. a credit card?

Recommendation #8, Parking Tickets

Recommend adopting RSA 231:130-a for serial offenders (as opposed to one or two unpaid tickets that have accumulated significant late fees – those should go to debt collection)

Recommendation #14, State of NH Parking

Agree that the number of reserved and bagged spaces is excessive. Governor and Leadership vehicles should be in a garage or lot, and Concord should be compensated for lost (I would say confiscated) parking revenues.

Sincerely,  
Debbie Carley