



# CITY OF CONCORD

*New Hampshire's Main Street™*  
City Manager's Office

Thomas J. Aspell, Jr.  
*City Manager*

## REPORT TO MAYOR AND THE CITY COUNCIL

**DATE:** October 31, 2023  
**FROM:** Thomas J. Aspell, Jr., City Manager  
**SUBJECT:** Citizen Comments

### **Recommendation:**

Recommend City Council accept this report.

### **Background:**

Attached for your information are citizen comments received during the past month.

/ss

Attachments

**Stevens, Suzanne**

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**From:** Chisholm, John  
**Sent:** Friday, October 20, 2023 2:13 PM  
**To:** Stevens, Suzanne  
**Subject:** Fwd: Thank you

Begin forwarded message:

**From:** \* Fire <Fire@concordnh.gov>  
**Date:** October 20, 2023 at 9:31:35 AM EDT  
**To:** "Chisholm, John" <JChisholm@concordnh.gov>  
**Subject:** FW: Thank you

Jennifer Miskovic  
Administrative Specialist II

-----Original Message-----

**From:** Sarah Morrison <sarahmorrison@comcast.net>  
**Sent:** Thursday, October 19, 2023 4:49 PM  
**To:** \* Fire <Fire@ConcordNH.gov>  
**Subject:** Thank you

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]

On September 24 at around 2pm I took a pretty bad fall at Wesley Methodist Church. I injured my wrist and had a pretty good gash in my head. Station 4 responded. I have no idea about names but want to express my appreciation to those that treated me. One of the reasons I choose to live in Concord is the access to excellent fire and EMS services. I would have preferred not to have the experience but knew I was in good hands. I was treated with respect, in the most professional way. I am healing well though it definitely has messed up any kayaking this fall. Thank you for what you did for me and thank you for what you do for our community each day. Stay safe.

Sarah Morrison  
Concord, NH

Sent from my iPad

**Stevens, Suzanne**

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**Subject:** FW: Thank you

**From:** Patricia Blackburn <trish111@hhhinfo.org>

**Sent:** Thursday, October 12, 2023 4:14 PM

**To:** Chisholm, John <JChisholm@ConcordNH.gov>

**Subject:** Thank you

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]**

Hi,

I am the RN Administrator for Havenwood's Home Health Department. My department staff are the one's that oversee both Havenwood and Heritage Heights Independent Living campuses approx. 400+ residents.

Yesterday, we responded to a resident fall with hip pain in one of our cottages. Although, CFD is wonderful with our residents anytime they respond, the group that responded yesterday were amazing with both our resident and her spouse who was overwhelmed with sadness and worry.

I am sorry I did not get all their names, I know Keith was there and he took the time to ensure that the spouse knew that his wife was in good hands and they would make her comfortable.

As above, they always do a wonderful job in a really tough world but today, I wanted to reach out.

Best,

Trish Blackburn, RN  
Home Health Administrator

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