



June 20, 2025

City Manager  
City of Concord  
41 Green St.  
Concord, NH 03301

**Re: Automatic Payments & Paperless Billing and Multiproduct Discounts  
& Cartoon Network**

Dear City Manager:

As part of our ongoing commitment to keep you and our customers informed, we are providing this update of a change in certain discounts we provide to customers using paperless billing, making automatic electronic payments, and buying multiple products. Starting June 26, 2025, the Automatic Payments & Paperless Billing Discount with a bank account, and Multiproduct Discount, will each be offered only to customers who purchase Xfinity Internet service alone or part of a bundle. Additionally, the \$2/month Automatic Payments & Paperless Billing Discount with a credit or debit card will no longer be available to new customers. If customers already have these discounts, they'll keep them until further notice, unless they change services or otherwise become ineligible for the discount.

Also please note the following change to the Xfinity channel lineup provided in your community effective August 12, 2025:

- Cartoon Network will move from the Ultimate TV Tier/Digital Preferred Tier to the More Sports & Entertainment package. The Channel number will not change.

Customers are receiving notice of these changes in their bill. Please do not hesitate to contact me should you have any questions. For your convenience I can be reached at **Bryan\_Christiansen@comcast.com**.

Very truly yours,

*Bryan Christiansen*

Bryan Christiansen, Director  
Government & Regulatory Affairs