



CITY OF CONCORD

REPORT TO MAYOR AND THE CITY COUNCIL

DATE: September 27, 2016
FROM: Thomas J. Aspell, Jr., City Manager
SUBJECT: Citizen Comments

Recommendation:

Recommend City Council accept this report.

Background:

Attached for your information are citizen comments received during the past month.

/ss

Attachments

Stevens, Suzanne

From: Gill, David
Sent: Friday, September 2, 2016 8:46 AM
To: Stevens, Suzanne
Subject: Good news: FW: Why no more lights at the park

Good morning Sue,

Nice comment from user of Keach Park. GSD took care of replacing the burned out lights at the basketball and tennis courts.

Hope all is well,

David

David Gill
City of Concord
Parks & Recreation Director
14 Canterbury Road, Concord, NH 03301
(603) 230-3785 (P)
(603) 225-8589 (F)



"We're Serious about Fun!"

From: Ayi D'Almeida [<mailto:ADAlmeida@afsc.org>]
Sent: Thursday, September 01, 2016 12:28 AM
To: Gill, David
Subject: Re: Why no more lights at the park

Hi David,

I just want to thank you personally and on behalf of my friends for listening and having your team members fix and bring all the lights back at Keach Park.

Thank,

Ayi D'Almeida

Stevens, Suzanne

From: Gill, David
Sent: Wednesday, September 7, 2016 2:58 PM
To: Stevens, Suzanne
Cc: Aspell, Thomas
Subject: FW: Dog Championship - good comments

Good news file.

David

From: Andersch, John
Sent: Wednesday, September 07, 2016 1:02 PM
To: Gill, David
Subject: Dog Championship - good comments

David...

See email below from group – they are very pleased with how the event went.

John

From: Chelsea Shea [<mailto:chelseag119@gmail.com>]
Sent: Wednesday, September 7, 2016 12:58 PM
To: Andersch, John
Subject: Re: Invoice for White Park

Hi John,

Everything went perfectly. The field was absolutely beautiful. We got so many comments on how amazing the grounds were. I'm glad you got a chance to stop by and see some of it! My group meets again tomorrow. I'll figure out who needs to catch you guys the check and get it to you ASAP. Thank you so much!

- Chelsea

Sent from my iPhone

Stevens, Suzanne

From: Aspell, Thomas
Sent: Monday, August 29, 2016 12:06 PM
To: Stevens, Suzanne
Subject: FW: To Deputy City Manager, Carlos Baía, and to Mayor Jim Bouley: Another compliment regarding Lissa Salvatore

From: Jim Bouley [<mailto:jpbouley@comcast.net>]
Sent: Wednesday, August 24, 2016 10:34 AM
To: Aspell, Thomas
Subject: Fwd: To Deputy City Manager, Carlos Baía, and to Mayor Jim Bouley: Another compliment regarding Lissa Salvatore

Begin forwarded message:

From: jeanne timmons <hazel22_s@yahoo.com>
Subject: To Deputy City Manager, Carlos Baía, and to Mayor Jim Bouley: Another compliment regarding Lissa Salvatore
Date: August 24, 2016 at 10:23:04 AM EDT
To: "communitydevelopment@concordnh.gov" <communitydevelopment@concordnh.gov>, "jpbouley@comcast.net" <jpbouley@comcast.net>
Cc: Jeanne Timmons <hazel22_s@yahoo.com>
Reply-To: jeanne timmons <hazel22_s@yahoo.com>

Dear Mr. Baía and Mayor Bouley,

I would like to express how much I appreciate the work of Lissa Salvatore, City Housing Inspector, yet again.

The bedbug issue—my initial reason for connecting with her—is being worked out, and I cannot tell you how grateful I am about this! Things with my landlord, however, have been a little sticky.

Here is what impresses me the most about working with Lissa:

- She is extremely professional,
- she has great follow-up,
- and she works both with me and with my landlord, creating an atmosphere of cooperation.

The last one is the most important to me, as it would be very easy to make a messy situation worse. By advocating for me, but doing so in a way that does not provoke tension, I feel like she is striking a balance that most people might not be able to obtain.

I am very grateful for her work. I truly hope that she is recognized and valued for that work!

Thank you again for your time and consideration!

Best regards,

Jeanne Timmons
PO Box 3434
Concord, NH 03302

From: jeanne timmons <hazel22_s@yahoo.com>
To: "communitydevelopment@concordnh.gov" <communitydevelopment@concordnh.gov>; "jpbouley@comcast.net" <jpbouley@comcast.net>
Cc: Jeanne Timmons <hazel22_s@yahoo.com>
Sent: Tuesday, July 12, 2016 3:50 PM
Subject: To Deputy City Manager, Carlos Baía, and to Mayor Jim Bouley: Compliment regarding Lissa Salvatore

Dear Mr. Bala and Mayor Bouley,

I am writing to you to sing the praises of Lissa Salvatore, City Housing Inspector.

Last week, one of my neighbors discovered she had bedbugs. It's a complicated situation, and I needed help, so I reached out to both the Manchester Health Department (as I am aware that Manchester has had to deal with far more infestations) and to the Concord Community Development Department. The latter put me in touch with Lissa.

Since the initial discovery, I've had a couple of phone conversations with Lissa, as well as several email conversations. She has been a tremendous help. At a time when I have felt anxious and powerless, she has empowered me with information and provided great support. What a great asset to the city of Concord! I am so very, very grateful to her!

Thank you so much for your time and consideration!

Best regards,

Jeanne Timmons
PO Box 3434
Concord, NH 03302