



November 14, 2025

City Manager
City of Concord
41 Green St.
Concord, NH 03301



Dear City Manager:

We are committed to keeping you and our customers informed about changes to Xfinity TV services. Accordingly, please note the following changes to the Xfinity channel lineup provided in your community:

Comcast's right to continue carrying channels owned by Versant on legacy video tiers expires on January 8, 2026. Effective January 8, 2026, E!, MSNBC (rebranded to MS Now on Nov. 15th), SYFY, and USA will no longer be included in legacy video tiers. These channels will still be available with Popular TV, the Sports & News genre pack (MSNBC), and the Entertainment genre pack (E!, SYFY, and USA).

Customers are receiving notice of these changes in their bill.

Please do not hesitate to contact me should you have any questions. For your convenience I can be reached at **Bryan_Christiansen@comcast.com**.

Very truly yours,

Bryan Christiansen

Bryan Christiansen, Director
Government & Regulatory Affairs