



CITY OF CONCORD

New Hampshire's Main Street™

REPORT TO THE MAYOR AND CITY COUNCIL

FROM: Councilor Amanda Grady Sexton, Chair, Public Safety Board

DATE: May 7, 2021

SUBJECT: Annual Report of the Public Safety Board

Recommendation

Accept this report from the Public Safety Board.

Background/Discussion

In accordance with section 30-3-25(b) of the Code of Ordinances for the City of Concord, the Public Safety Board met on May 3, 2021 and reviewed reports from the Police Chief and the Fire Chief on the state of affairs in their respective departments.

The board heard testimony from Police Chief Bradley Osgood, Deputy Chief Steven Smagula and Fire Chief Sean Brown. The board voted unanimously to accept the Police Department report and the Fire Department report.

CONCORD POLICE
DEPARTMENT
2020 ANNUAL CRIME
REPORT



CHIEF OF POLICE
BRADLEY C. OSGOOD

DEPUTY CHIEF OF ADMINISTRATION
GREGORY S. TAYLOR

DEPUTY CHIEF OF FIELD OPERATIONS
STEVEN R. SMAGULA

DEPUTY CHIEF OF SUPPORT SERVICES
JOHN G. THOMAS

2020 ANNUAL CRIME REPORT

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MISSION STATEMENT

The mission of the Concord Police Department is to protect life and property, maintain order and attempt to resolve the community's needs by coordinating the required resources.



VISION STATEMENT

The success of the Concord Police Department is dependent on a shared vision. In order to create an environment in which our employees are proud to work, it is vital that we encourage open communication, individual responsibility, cooperation and respect among the various divisions within the department.

Through this positive interaction we will uphold and promote the essence of Esprit De Corps.

We will strive to be a highly regarded professional organization

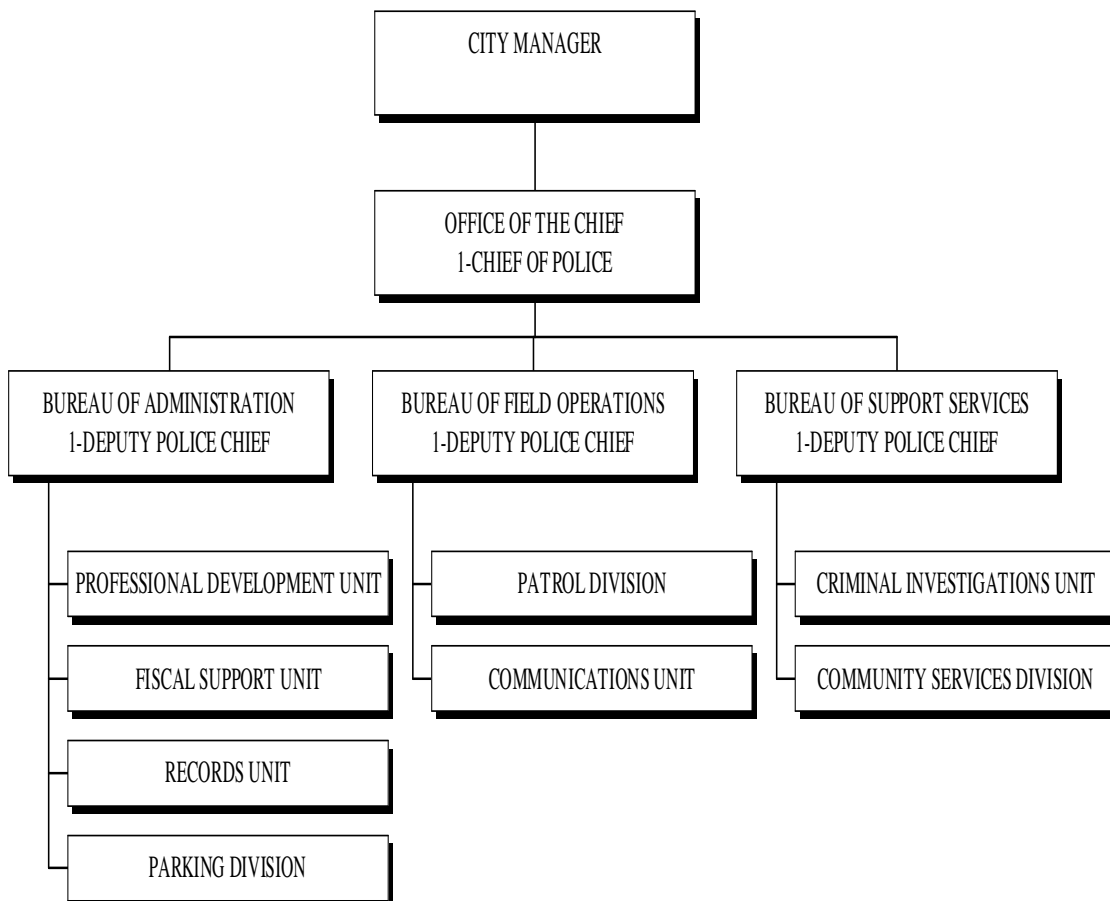
We will forge a partnership with the community through trust, honesty and integrity.

We will respect the rights and dignity of all individuals.

Through a process of continuous improvement we will plan for a future enhanced by technology, education and training, remaining open to new ideas and concepts in law enforcement.



2020 CONCORD POLICE DEPARTMENT ORGANIZATIONAL CHART



2020 CONCORD POLICE DEPARTMENT

OVERVIEW

As of December 31, 2020, the Concord Police Department had an authorized strength of 88 sworn staff members from the rank of Chief of Police through the newest Police Officer. Additionally the Department is staffed with 13 non-sworn full-time positions (Dispatchers and Administrative Staff), 2 PPT Property Room Technicians, 1 PPT Community Service Aide, 1 PPT Admin Tech II, 1 PPT Admin Tech I, 1 PT Admin Tech II, 1 Temporary Maintenance Aide, and 2 Temp Crossing Guards.

The sworn staff consists of 1 Chief, 3 Deputy Chiefs, 8 Lieutenants, 9 Sergeants and 67 Officers. During Fiscal Year 2020 the Department reorganized by adding one Deputy Chief position and creating three Bureaus within the Department replacing the previous two Bureau model that had been in place.

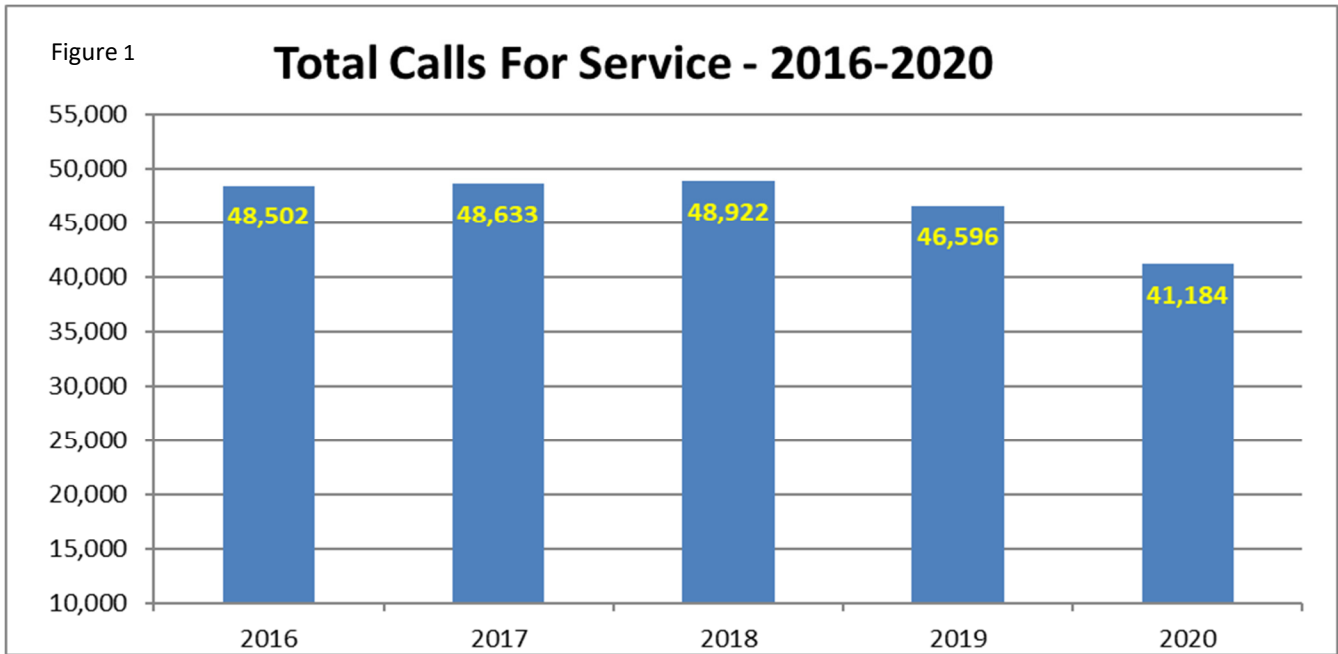
At full complement the Criminal Investigations Division consists of 19 sworn members (officers and supervisors) as well as 1 full time and 2 PPT civilian support staff. These staff members are assigned within 4 Units in the Division: Youth Services Unit (includes School Resource Officers), Criminal Investigations Unit, Computer Crimes Unit, and Drug Enforcement Unit.

When the Department is fully staffed, the Community Services Division consists of one Lieutenant, one Police Officer, a Community Resource Officer, a Domestic Violence Officer and Traffic Enforcement position.

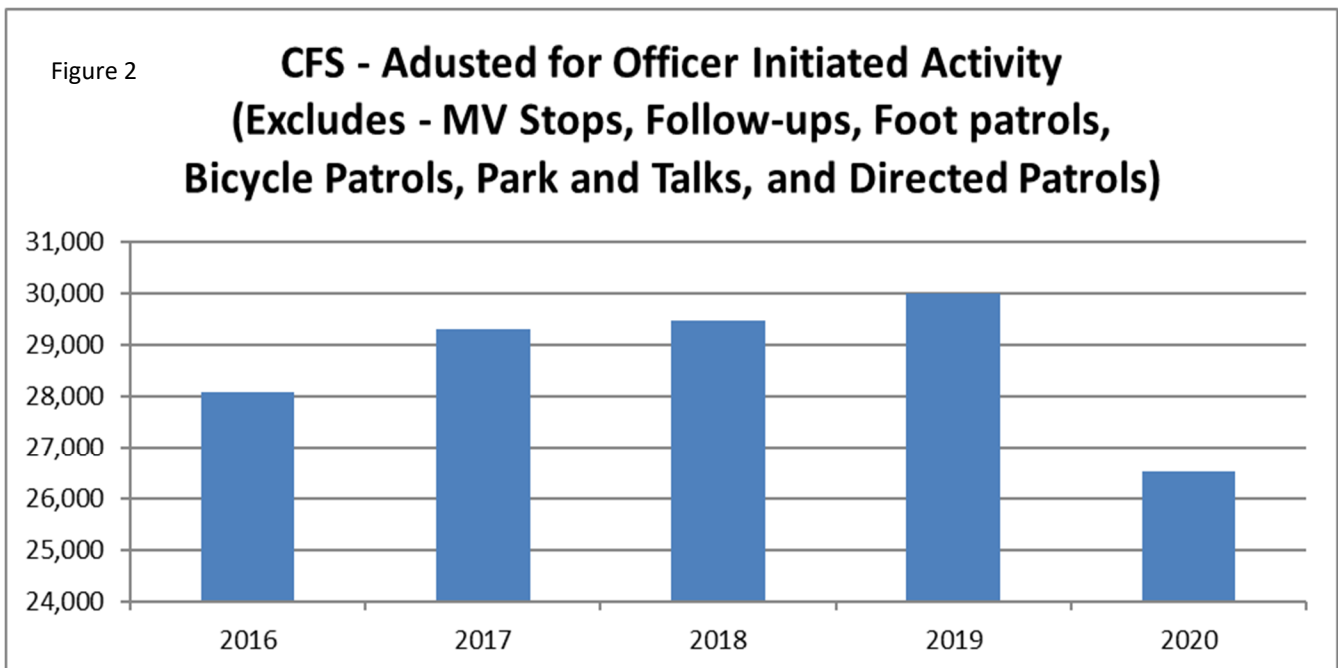
The Police Communications Unit (Dispatch) is staffed by 1 Supervisor and 7 Dispatchers. Currently, we have one vacant full-time dispatcher position. When the Department is fully staffed, the Patrol Division has 57 sworn personnel assigned (46 patrol officers and 11 supervisors).

The Department has a variety of specialized resources including: Accident Reconstruction Unit, Motorcycle Unit, Police Mountain Bike Unit, Domestic Violence Unit, Computer Crimes Unit, Polygraph Unit, Traffic Enforcement Unit, Evidence Technicians, Honor Guard Unit, and Long Arms Officers. Additionally, the Department is a primary stakeholder in the Central New Hampshire Special Operations Unit which provides tactical assets and assistance to its member communities and throughout the State as requested for backup.

CALLS FOR SERVICE



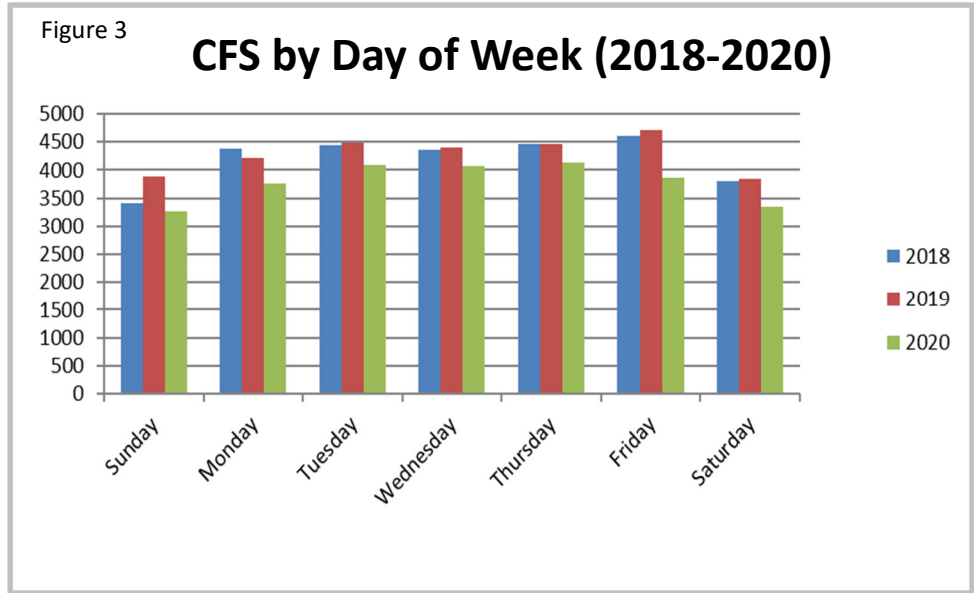
Total calls for service during 2020 dropped significantly by approximately 11.6%. Much of this reduction is attributable to the COVID-19 pandemic. During the pandemic the officers minimized contact with the public when possible in order to limit virus exposure. Many calls were handled over the telephone and officer initiated activity was severely curtailed. The following graph illustrates Calls for Service when adjusted for Officer Initiated Activity.



CALLS FOR SERVICE (Adjusted for Officer Initiated Activity)

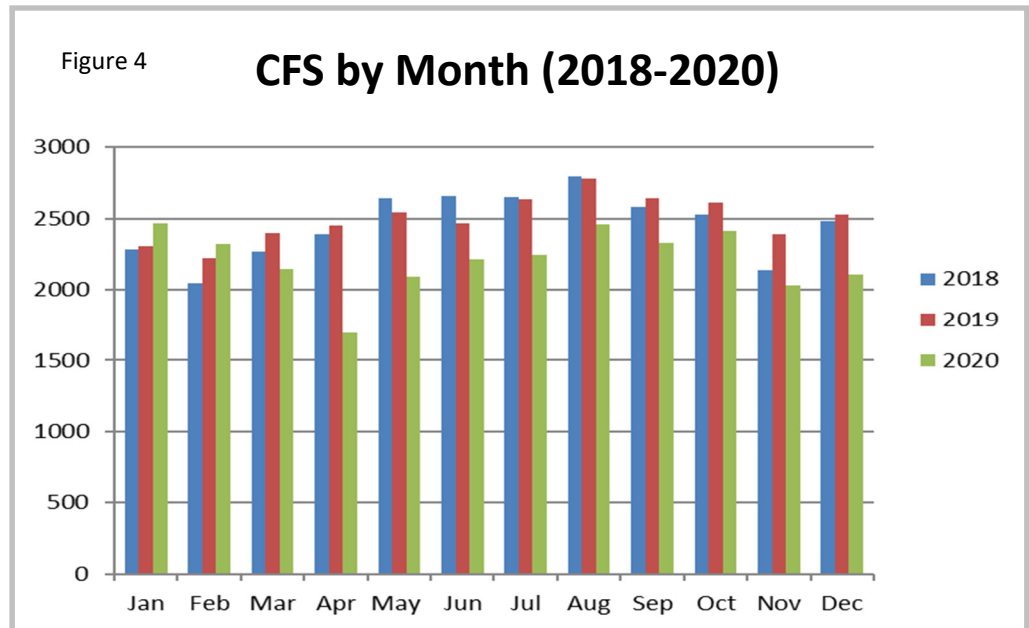
DAY OF WEEK

Figure 3 details Calls for Service by Day of Week for the years 2018-2020. Overall, calls remain relatively consistent throughout the week, with the least number of calls occurring on Sundays and the highest number of calls occurring on Fridays.



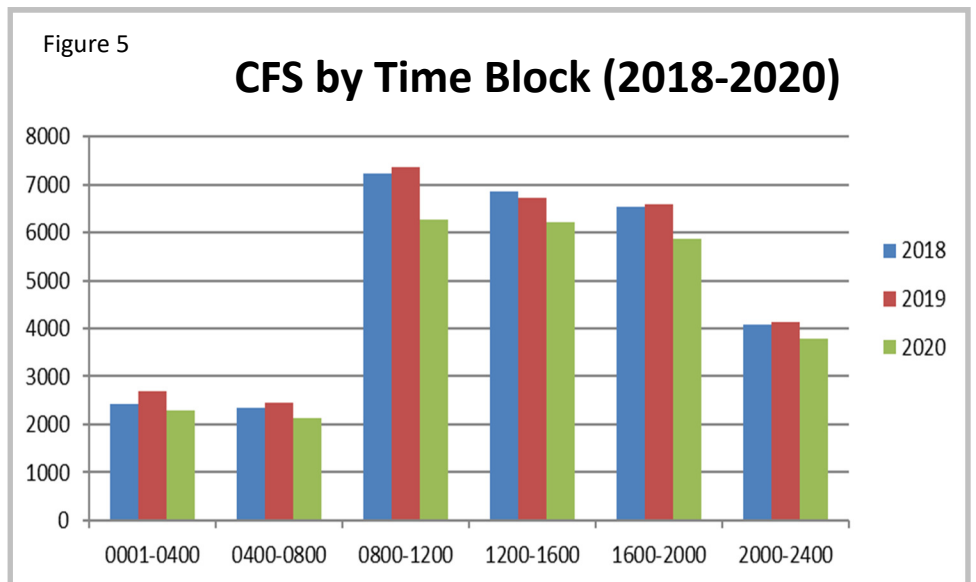
MONTH

Figure 4 details Calls for Service by Month for the years 2018-2020. This chart demonstrates the effect that COVID-19 had on our calls for service over the course of the year. CFS were trending above the previous years until March of 2020, and then remained below the average for the rest of the year.



TIME BLOCK

Figure 5 details calls for service in 2018-2020 by Time Block—a four hour time period. Calls for service per time block trended the same for each of the three years. On average, most Calls for Service occurred between 0800-1200 (24.3%); 1200-1600 (23.0%); and 1600-2000 (22.1%).



2020 TOP CALLS FOR SERVICE REASON:

Top call reasons (all) included:

Motor Vehicle Stops (14.3%)
Follow Up (10.1%)
Directed Patrol (7.4%)
Alarm (3.8%)
Admin Duties (3.6%)
Check Welfare (3.2%)
Suspicious Person (2.9%)
Sex Offender Reg. (2.8%)

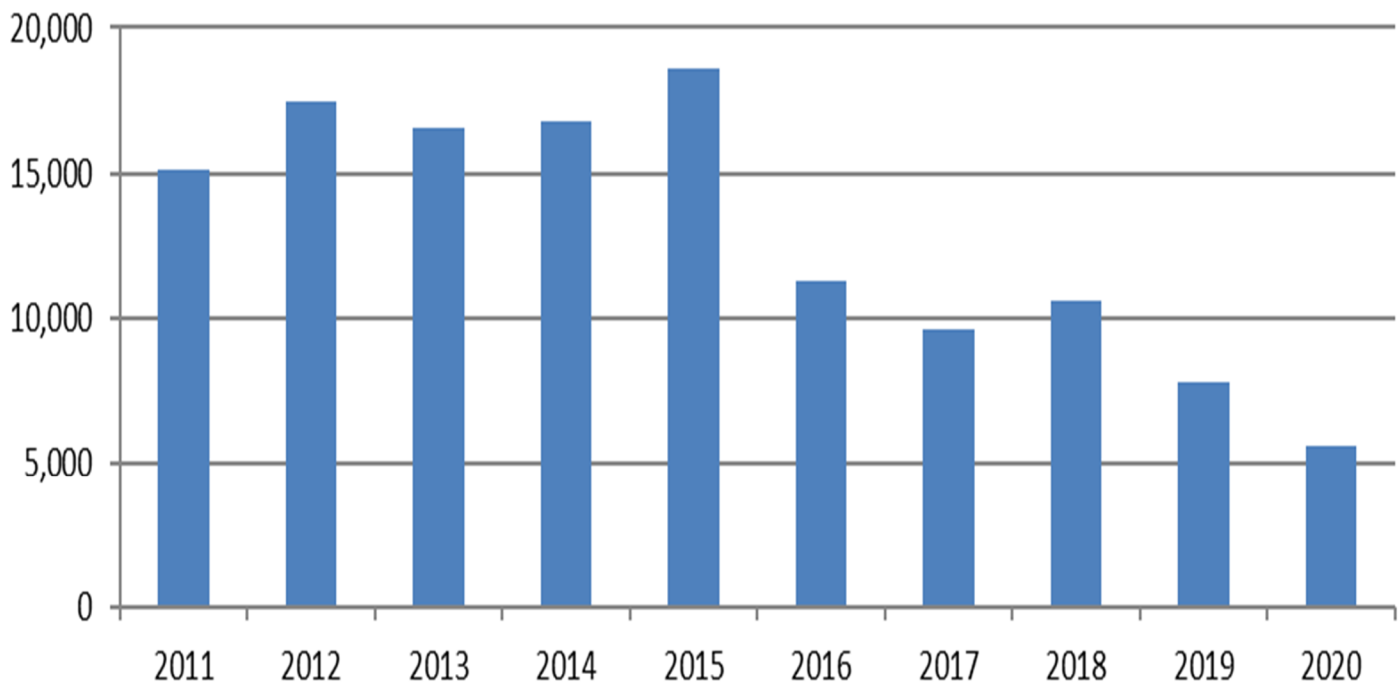
Top non-officer initiated call reasons included:

Alarm (3.8%)
Check Welfare (3.2%)
Suspicious Person Check (2.9%)
Sex Offender Reg. (2.8%)
Area/Building Check (2.6%)
MV Accident (2.4%)
Suspicious Vehicle (2.3%)
Warrant Service (1.9%)

2020 MOTOR VEHICLE ACTIVITY ANALYSIS

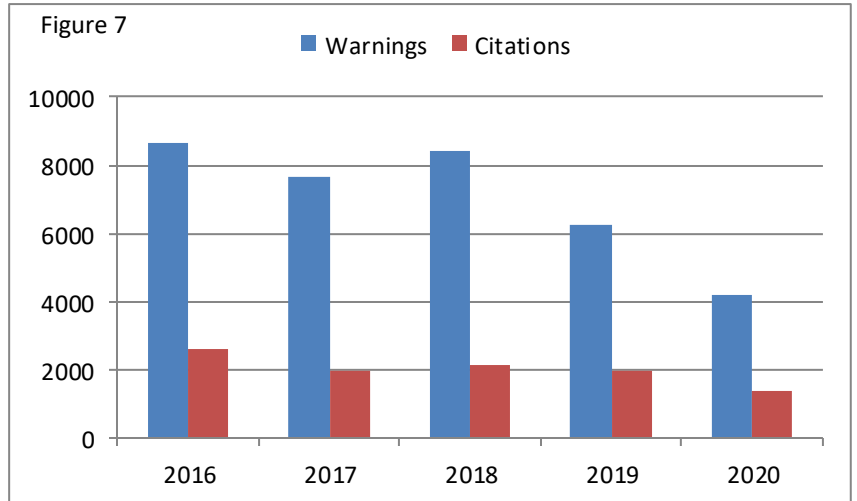
Figure 6

TOTAL MV STOPS - 2010-2020 (Warnings and Citations)



2020 WARNINGS / CITATIONS

Figure 7 displays the breakdown of warnings to citations over the last 5 years. The average ratio of citations to warnings during this time frame is approximately 1 citation for every 3.5 written warnings issued.



2020 TRAFFIC CRASH ANALYSIS

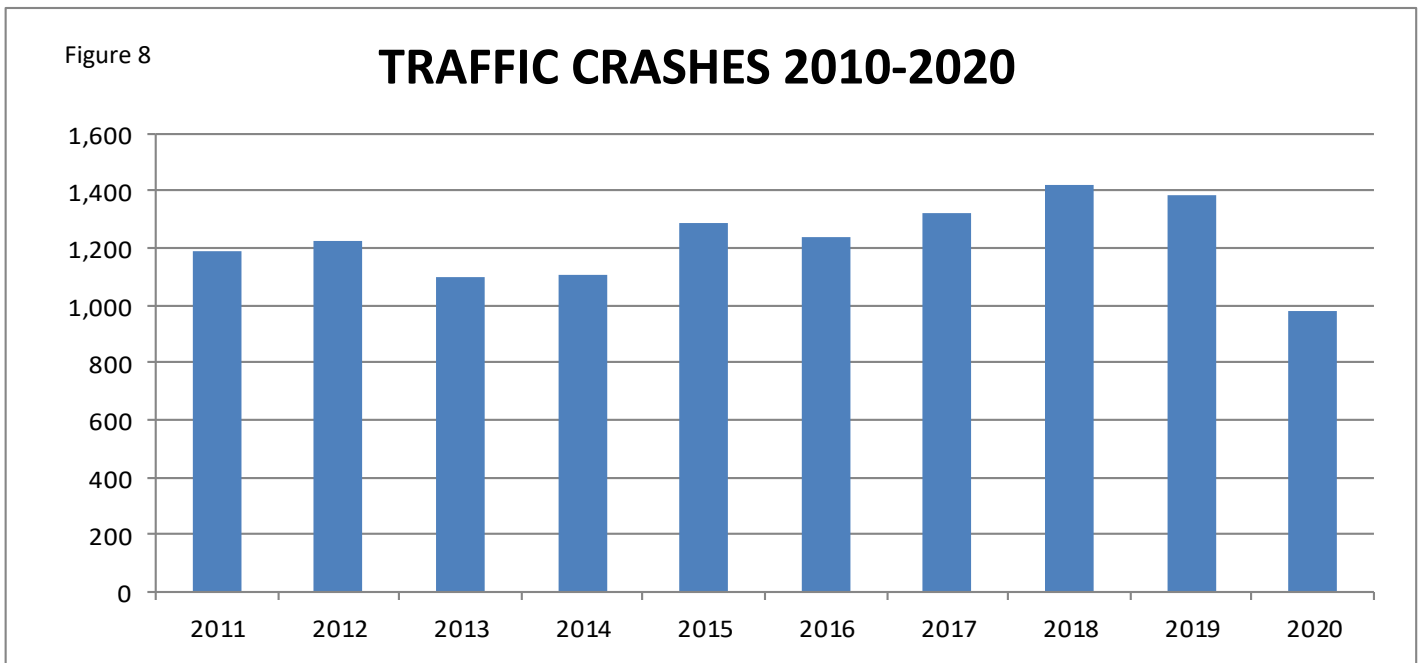


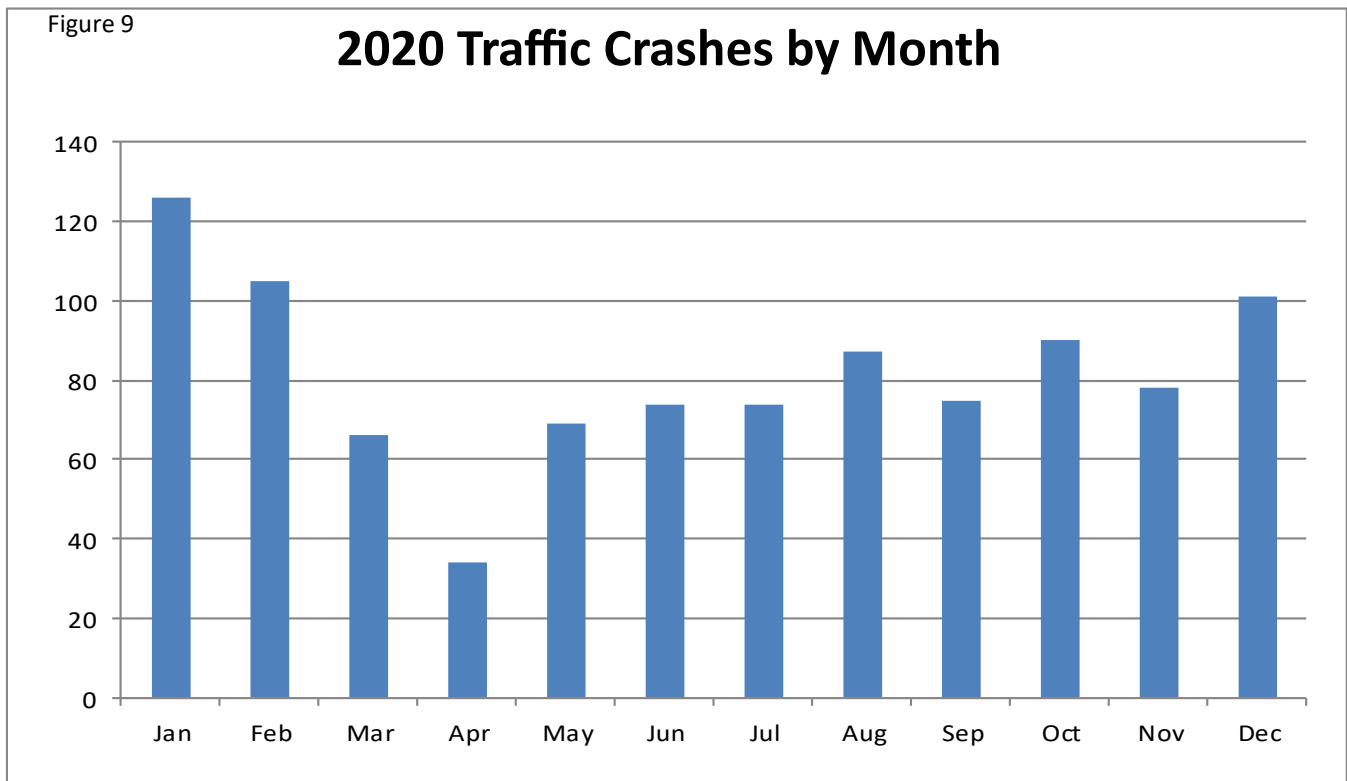
Figure 8 details the number of reportable traffic crashes that took place between 2010 and 2020. The Department responded to many more motor vehicle crashes, however reportable crashes only include those involving any injury, damage in excess of \$1,000, hit and run crashes, or crashes involving City vehicles. These numbers do not include crashes that happened on the Interstate or on State of NH properties as these crashes are typically covered by the NH State Police. The reduction noted in 2020 is reflective of reduced vehicle traffic especially during the first few months of the COVID-19 pandemic.

979 Reportable Traffic Crashes occurred in Concord in 2020. One of these was a Fatal Crash. In total 119 crashes involved injuries, 16 crashes involved a pedestrian, and 9 involved a bicyclist. 148 individuals were injured in crashes that occurred in 2020. The primary contributing factors in these accidents include Failure to Yield, Driver Inattention, Following Too Close, and Unsafe Backing.

The Department continues to participate in citywide traffic management planning and mitigation projects. Many neighborhood traffic issues have been resolved through a multi-pronged approach involving education, engineering, and enforcement resulting in increased safety for all. The Police Department will continue to remain responsive to the concerns of the neighborhoods and will also continue to make traffic enforcement activities a priority in the coming year.

The Department also continues to have representatives active with the City Traffic Operations Committee as well as Safe Walks to School. The Department participated in the statewide “Commute with Care – Operation Safe Commute” enforcement initiative, and also participates in a number of grant funded initiatives including DWI Patrols, Downtown Pedestrian Safety Patrols, Loudon Road Safety Enforcement Patrols, Seatbelt Enforcement Patrols, and School Bus Safety Patrols. All of these activities are funded through the NH Highway Safety Agency.

Figure 9 breaks down reportable crashes in 2020 by month. Generally, the warmer months have fewer reportable crashes than the winter months. Weather and road conditions play a greater role in traffic crashes during the winter months resulting in higher numbers. Additionally, due to the COVID-19 pandemic, vehicular traffic was down significantly beginning in March.



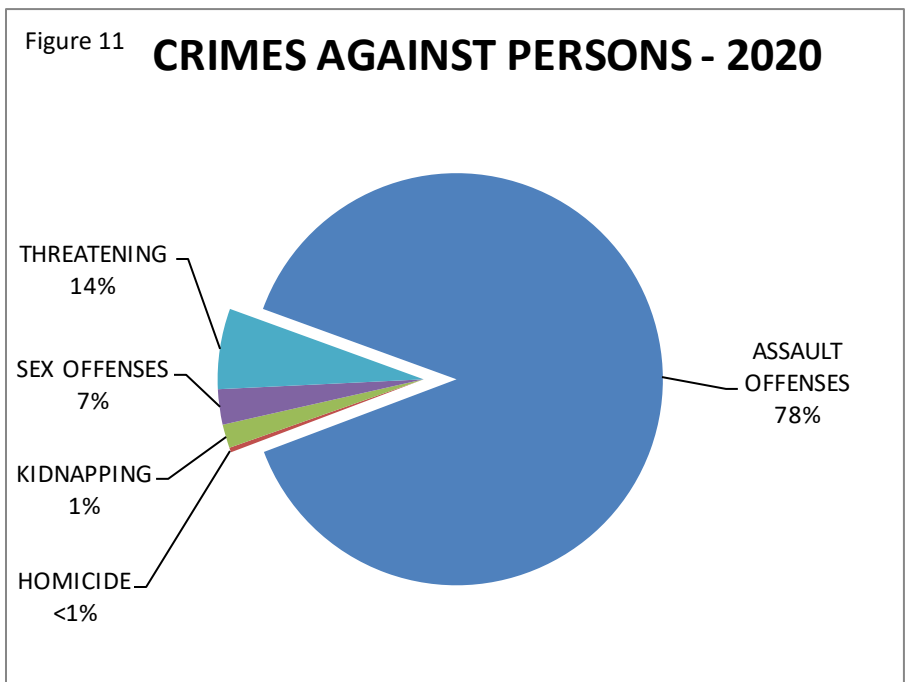
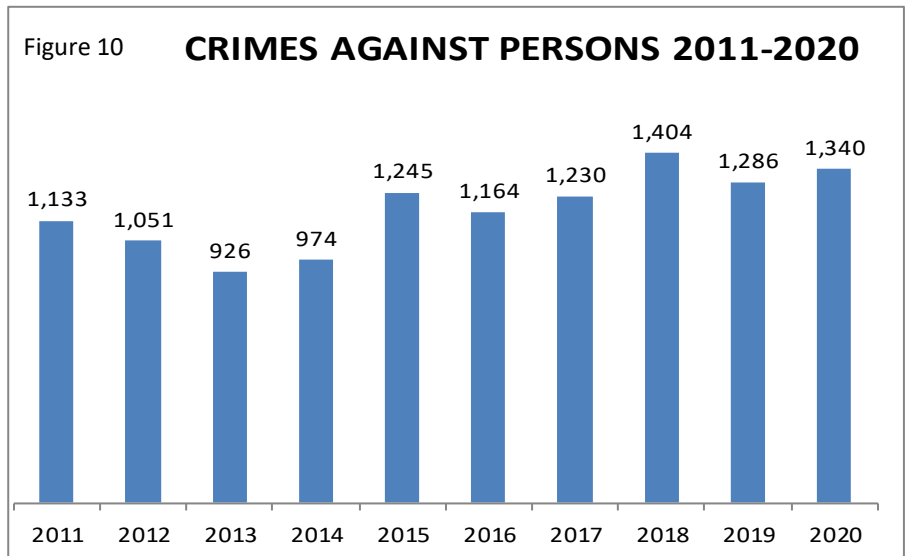
REPORTED CRIMINAL OFFENSES—2020

CRIMES AGAINST PERSONS:

Crimes Against Persons include Homicide Offenses, Assault Offenses, Criminal Threatening, Kidnapping, and Sex Offenses. Figure 10 details the number of Crimes Against Persons reported to the Department between 2011 and 2020 based upon NIBRS reporting definitions.

Figure 11 displays the breakdown of Crimes Against Persons offenses during 2020. The majority of Crimes Against Persons reported in 2020 consisted of Assault related offenses. There was 1 reported Homicide in 2020.

Kidnapping/Abduction offenses include interference with child custody, criminal restraint, false imprisonment, and abductions/attempted abductions.



CRIMINAL OFFENSES—2020 (Cont'd)

CRIMES AGAINST PROPERTY:

Crimes Against Property include Arson, Robbery, Burglary, Criminal Mischief, Larceny/Theft Offenses and Counterfeit/Forgery/Fraud Offenses. Figure 12 details the number of Crimes Against Property reported to the Department between 2011 and 2020 based upon NIBRS reporting definitions. As illustrated in Figure 12, reported Crimes Against Property in 2020 was the lowest in the last 10 years.

Figure 13 displays the breakdown of Crimes Against Property offenses during 2020. The majority of Crimes Against Property reported in 2020 consisted of Theft related offenses followed by Criminal Mischief and Fraud Offenses.

Figure 12

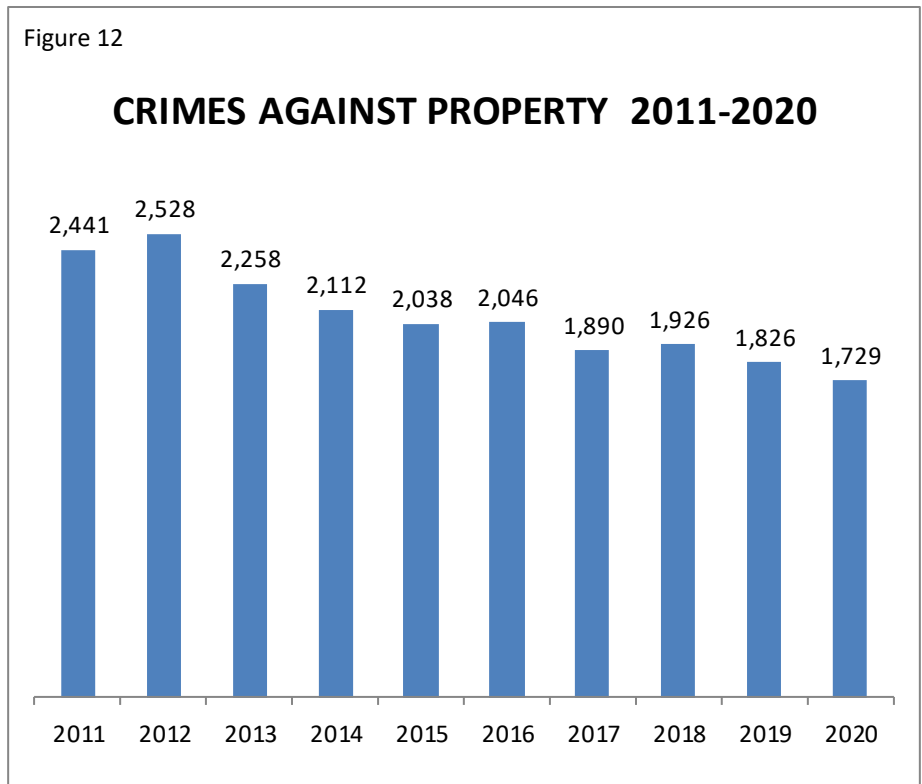
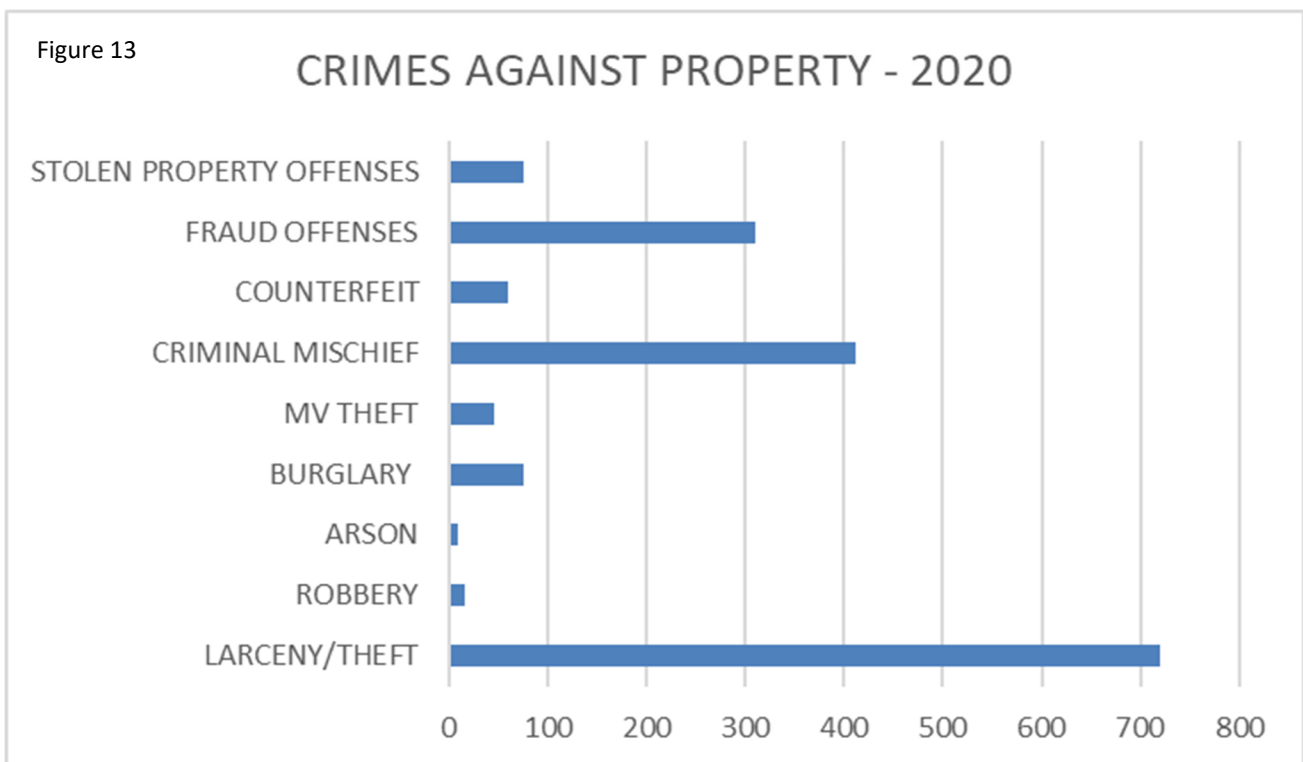


Figure 13

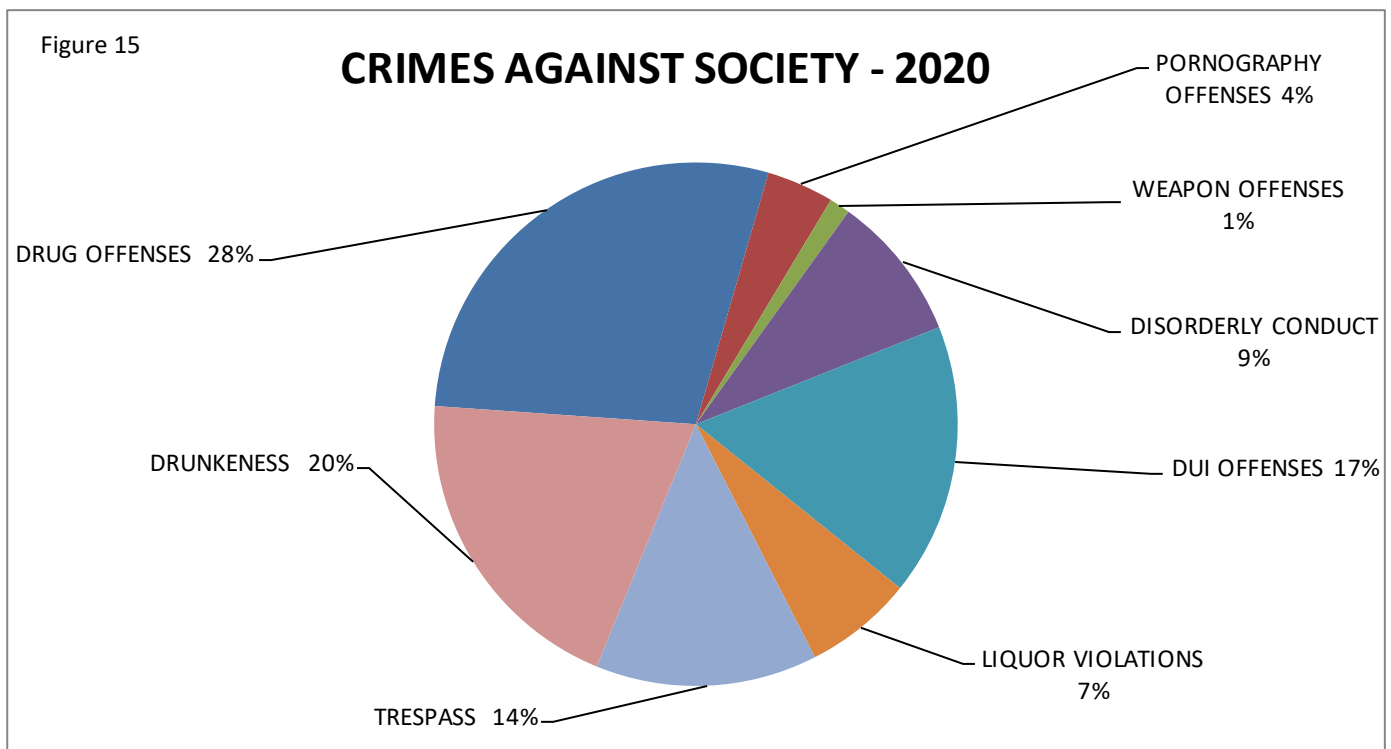
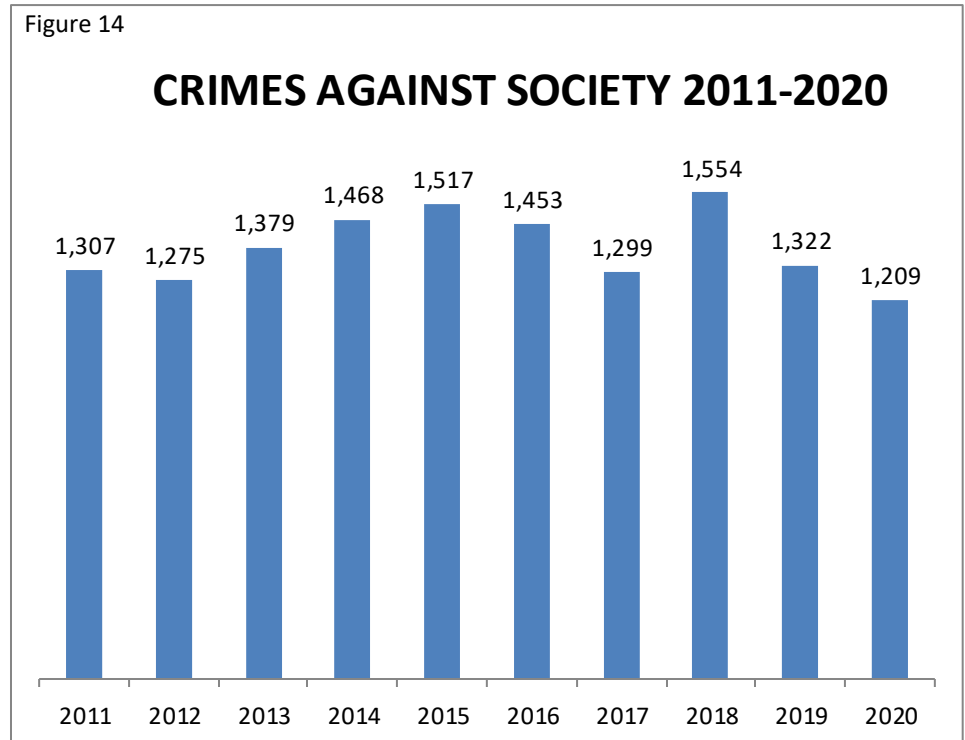


CRIMINAL OFFENSES—2020 (Cont'd)

CRIMES AGAINST SOCIETY:

Crimes Against Society include Drug Offenses, Drunkenness, Driving Under the Influence, Criminal Trespass, Weapons Offenses, Disorderly Conduct, and Liquor Law Violations. Figure 14 details the number of Crimes Against Property reported to the Department between 2011 and 2020 based upon NIBRS reporting definitions.

Figure 15 displays the breakdown of Crimes Against Society offenses during 2020. The majority of Crimes Against Society reported in 2020 consisted of Illegal Drug offenses followed by Drunkenness, and Criminal Trespass Offenses.



CRIMINAL OFFENSE ANALYSIS—2020

The table below outlines the number of criminal offenses occurring in 2020 compared with 2018 and 2019. It should be noted that a single incident may involve several, or more, criminal offenses. This report most accurately reflects the criminal offenses occurring in the City, however it is different than data reported through NIBRS– based incident reporting. NIBRS reports count only the most serious offense occurring during an incident based upon established federal protocols.

Figure 16

	2018	2019	2020	% CHANGE 2019-2020
Murder	0	4	1*	-75.0%
Rape	25	13	21	+61.5%
Sex Offenses (All Other)	78	58	66	+13.8
Aggravated Assault	73	48	56	+16.7%
Simple Assault	884	909	969	+6.6%
Criminal Threatening	247	208	181	-13.0%
Robbery	21	30	16	-46.7%
Burglary	114	53	76	+43.4%
Arson	7	2	10	+400%
Auto Theft	36	50	47	-6.0%
Theft	804	784	720	-8.2%
Criminal Trespass	178	135	159	+17.8%
Criminal Mischief	434	434	412	-5.1%
Drug Offenses	570	455	329	-27.7%

Definitions:

Aggravated Assault: includes first degree assault, second degree assault, and criminal threatening with a deadly weapon.

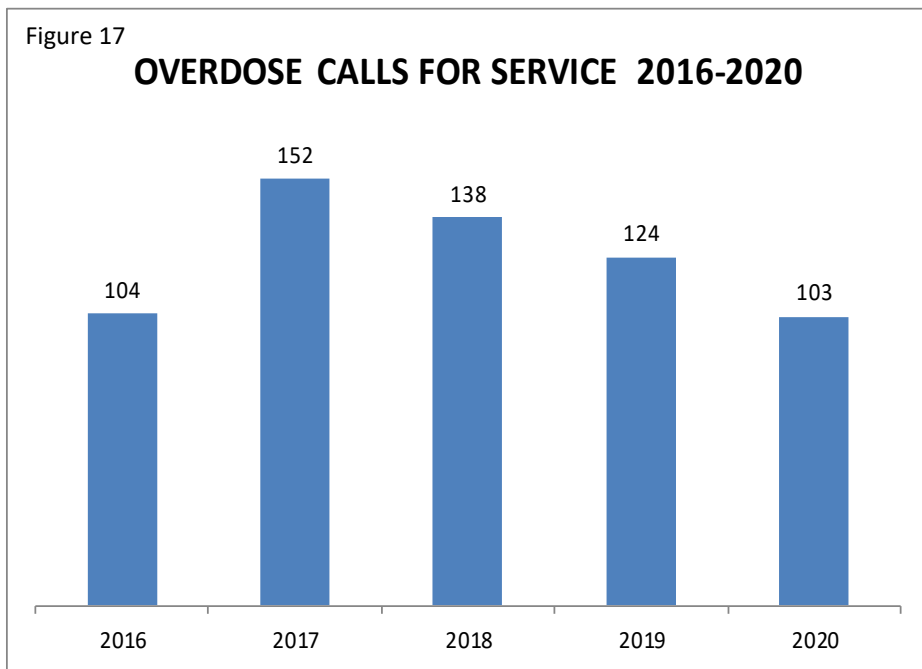
Sex Offenses (All Other): includes incest, sodomy, sexual assault with an object and other similar crimes.

* Attempted Murder

OVERDOSE ANALYSIS

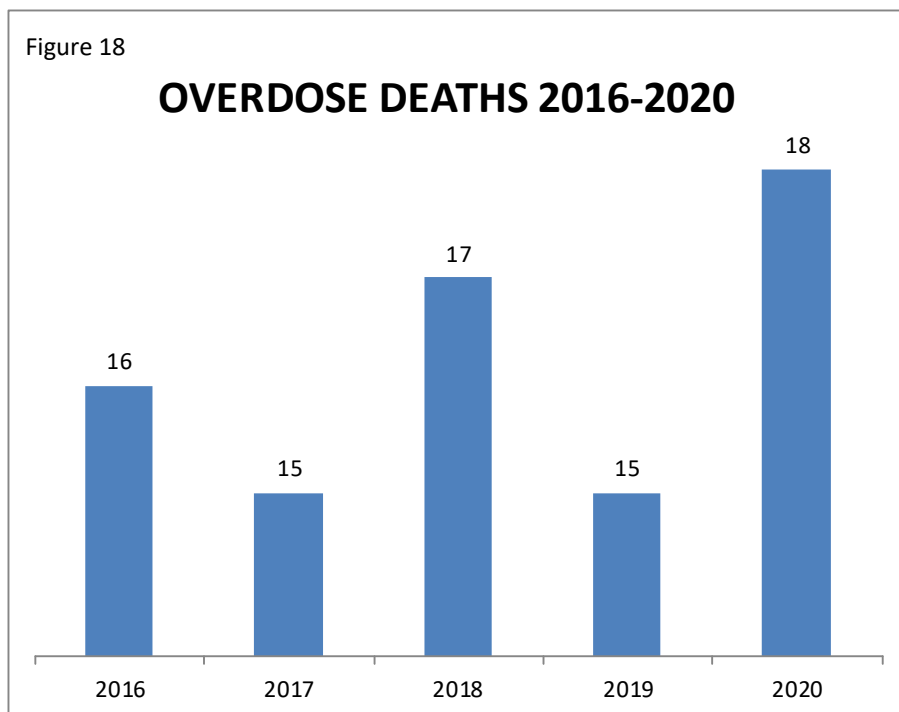
OVERDOSE CALLS FOR SERVICE:

Overdose calls for service in 2020 decreased by approximately 17% from 2019. This is the third consecutive year of decreases in overdose calls for service from a high point in 2017. The 2020 number of overdose calls returned to a level not seen since 2016.



OVERDOSE DEATHS:

Overdose deaths reported to the Police Department have remained relatively consistent over the last four years. Overdose deaths however did increase by 20% over 2019 which had been down from the previous year (2018). In 2020, all overdose deaths involved Fentanyl, either alone or more typically mixed with other illicit drugs.



ARRESTS—2020

In 2020, the Concord Police Department made 2,386 arrests of individuals on a total of 4,165 charges. Of those arrests, 436 (10.5%) were for Protective Custody (Child, Mental Health, Alcohol, or Drugs).

ARRESTS BY GENDER:

Male: 66.6%
Female: 33.4%

ARRESTS BY RACE:

White: 87.2% (Hispanic: 2.1%)
Black: 11.3%
Asian: 1.3%
Native Hawaiian/Pacific: <1%
Other/Unknown: <1%

ARRESTS BY AGE:

0-17: 13.2%
18-29: 27.6%
30-39: 27.6%
40-49: 15.2%
50-59: 10.3%
60+: 6.1%

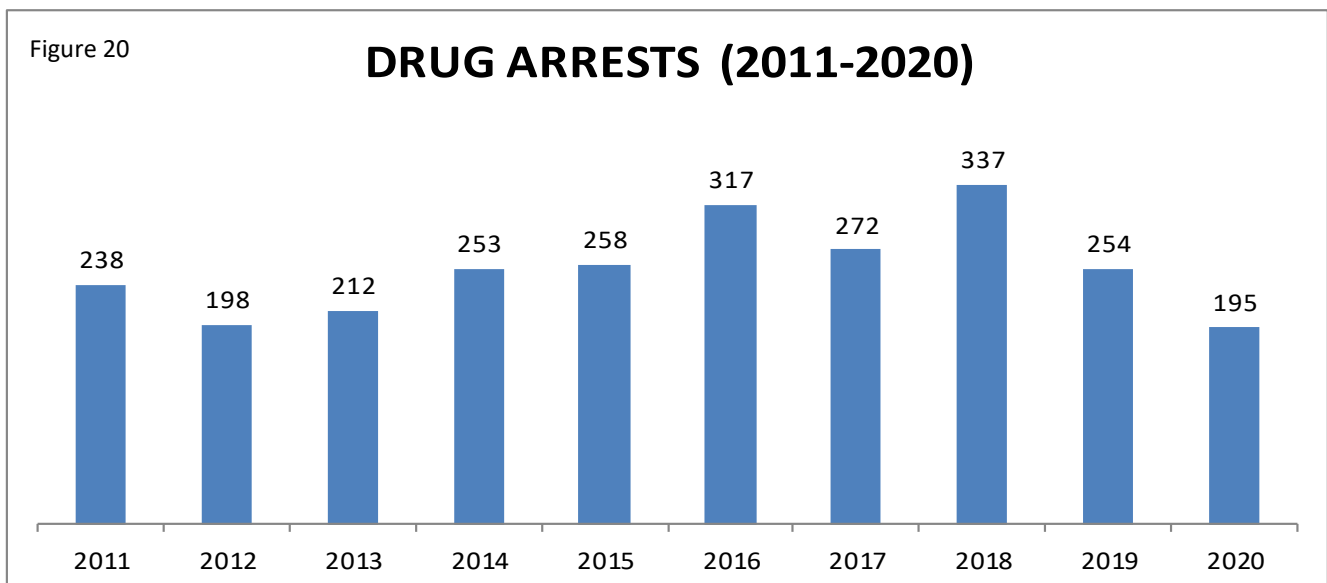
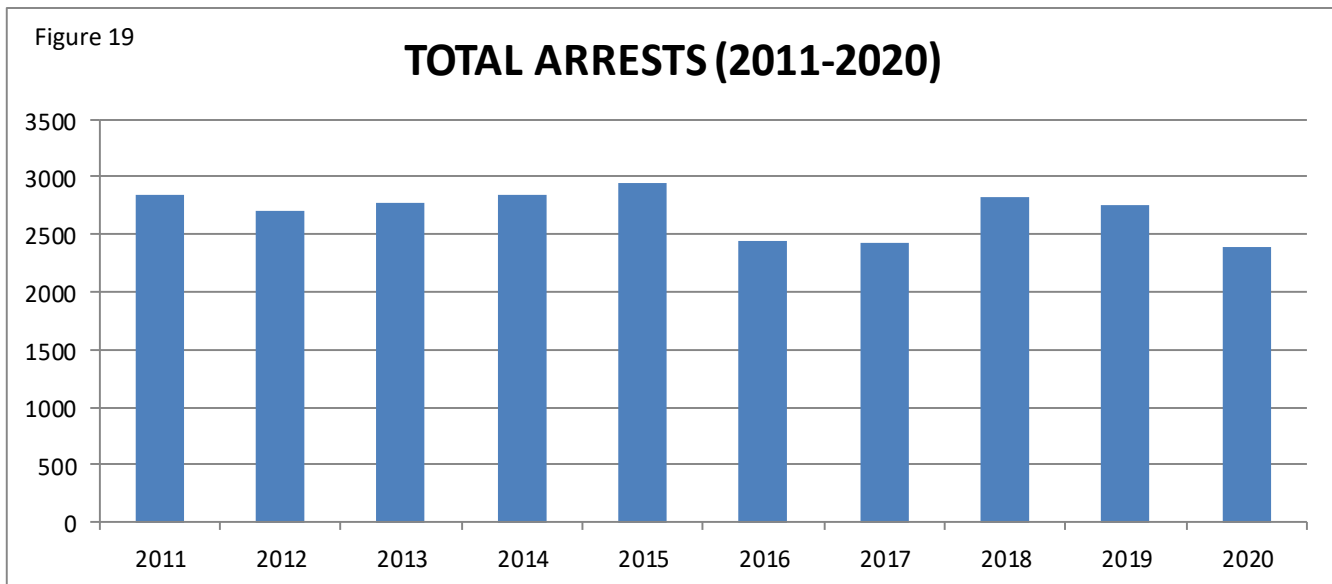


Figure 21

DUI ARRESTS (2011-2020)

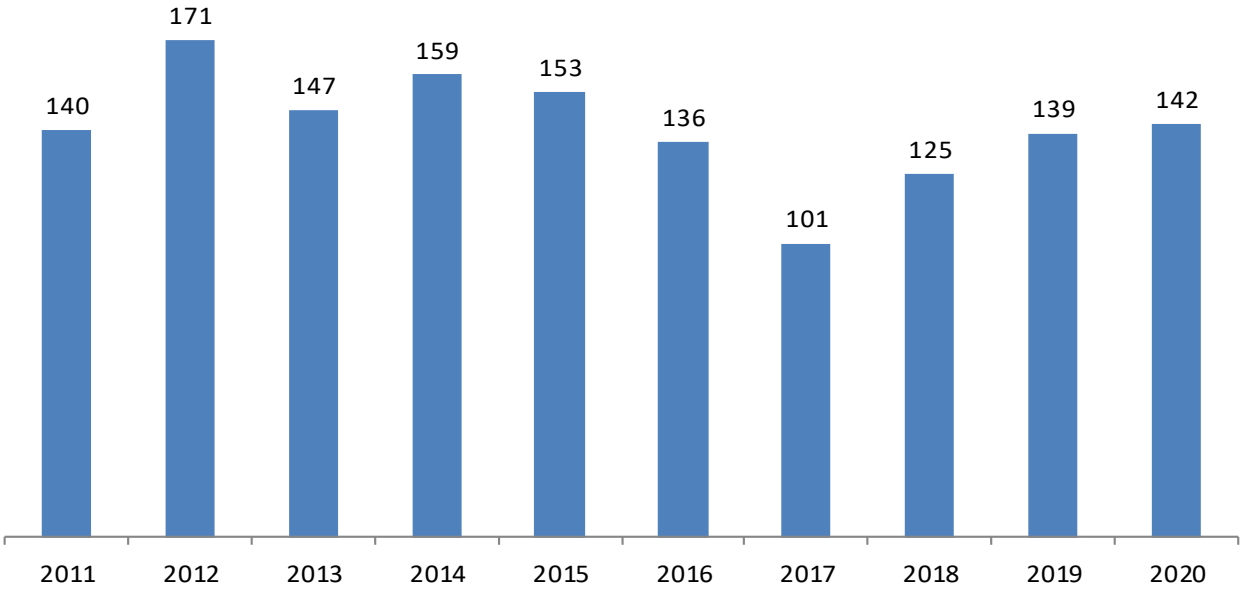
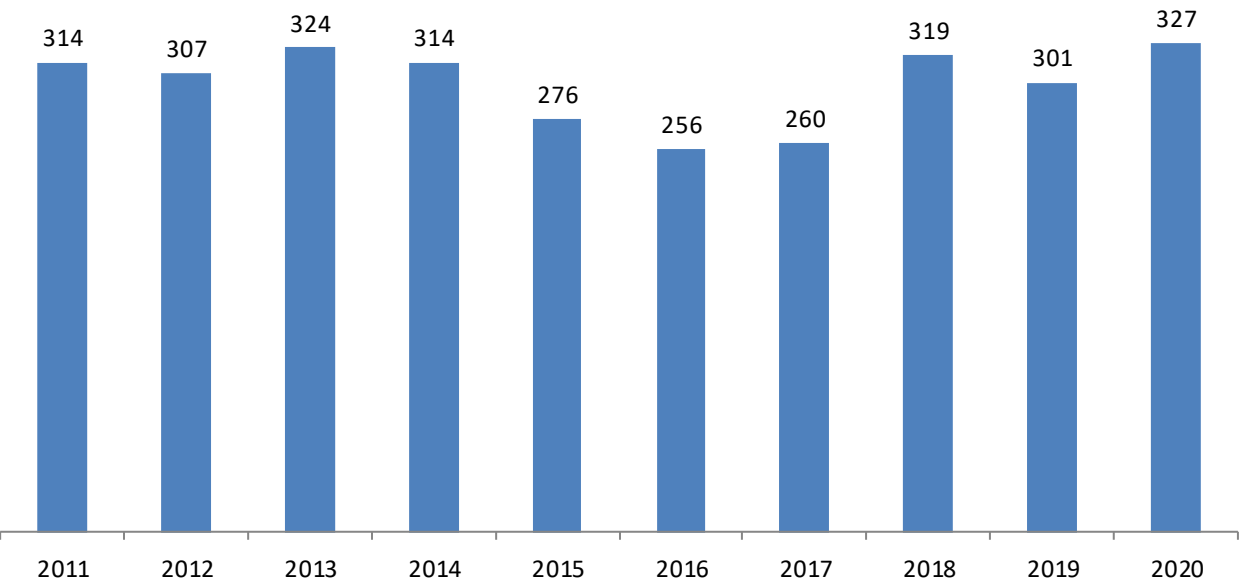


Figure 22

DOMESTIC VIOLENCE ARRESTS (2011-2020)



REPORT TO THE PUBLIC SAFETY BOARD

FROM: Sean W. Brown, Fire Chief
DATE: April 21, 2021
SUBJECT: Report from the Fire Chief on the Fire Department for the Calendar Year 2020

The following is a summary report on the activities of the Concord Fire Department for the year 2020. This report is divided into several sections. Section one is a statistical summary of the type and number of incidents to which the department responded during the year. It reports some key changes compared to 2019. Section two focuses on accomplishments during 2020. The final section provides information on recommendations for the Department.

Overview of Emergency Operations

The following table presents an overview of the Fire Department's emergency response activity for the calendar year 2020 compared to 2019.

Type of Call	2019	2020	% Change
Fires*	134	250	86.57%
Overpressure, rupture, explosion, overheating	12	14	16.67%
Rescue/emergency medical services incidents	6,260	6,129	-2.09%
Hazardous condition (no fire)	209	201	-3.83%
Service calls	792	831	4.92%
Good intent calls	604	563	-6.79%
False alarms	876	877	0.11%
Severe weather/natural disasters	5	7	40%
Special incident types	3	6	100%
Total**	8,895	8,878	-0.19%

*Building fires increased from 40 to 47, including mutual aid. Building fires in Concord increased from 20 to 24.

**The months of March and April of 2020 saw a dramatic drop in call volume. This is attributed to people avoiding in-person interactions and avoiding medical centers. Calls for the month of April 2021 have increased 46% compared the same period of April 2020

2020 Accomplishments and Events

The year 2020 saw many accomplishments and events for the Concord Fire Department. Some of those events include:

1. The Fire Department took on a leadership role in the City's response and recovery from the COVID19 pandemic. This included proactive outreach to housing complexes and the New American communities to ensure that prevention measures and education were available.
2. The Fire Department experienced an 86.57% increase in fire responses. This included a 58% increase in cooking fires and a 237% increase in outside fires. This was likely the result of more people being at home and/or conducting more outdoor activities during the pandemic.
3. The fulltime Project FIRST (First Responders Initiating Recovery, Support and Treatment) Director resigned. A new internal director was appointed and will assume this function as a collateral duty.
4. The Department received grant funding to purchase three additional ventilators. Each frontline ambulance is now able to be equipped with this equipment.
5. The training facility was transformed into a temporary responder quarantine facility. Once non-congregate quarantine options became available through the State, the training facility transitioned to a Citywide logistics hub for PPE.
6. The training facility was also utilized to host a recruit school for new hires, a police mountain bike training program, regional FEMA training, and a regional SWAT training program.
7. A new Forestry 5 was placed in service, replacing the older unit.
8. A contract was awarded to Pierce Manufacturing to replace Engine 4. This engine will be equipped with the newest safety and cancer prevention features.
9. The UTV was outfitted with tracks capable of operating in the snow. These are interchanged seasonally.
10. Promotional processes for Fire Lieutenant and Battalion Chief were completed and two-year eligibility rosters were adopted for each position.
11. The Department promoted 1 Fire Lieutenant and 1 Captain.
12. The Department continued to maintain a very active presence on social media, including Facebook and Twitter.

13. The Department continued its shift to radio fire alarm boxes. This is a five year plan for the conversion of the current Gamewell mechanical boxes to radio alarm boxes.
14. We continued Department support of Concord High School CRTC program with curriculum for an Emergency Medical Responder course and Emergency Management/Fire Science. The interest in this program continues to increase with 26 students participating.
15. The Fire Prevention Bureau worked with Concord TV to develop a fire safety message video that could be delivered to the public online and on TV and reduce the need for in-person activities during the pandemic.
16. The Fire Prevention Bureau engaged assisted living facilities in the City to assist with developing emergency plans. The activity was temporarily suspended due to COVID, but has restarted in CY 21.

Recommendations

The past few years the Fire Departments emergency call volume continues to trend around the 9,000 mark. In order to continue with quality emergency medical, fire protection, fire prevention and rescues services we will need to improve and grow in several areas.

1. Additional Ambulance Company

The demand for emergency medical services continues to escalate. The Department has requested additional staffing to place a fourth ambulance in service at Central Fire Station. We currently maintain staffed ambulances at the Broadway, Heights and Manor Stations. Mutual aid for ambulance assistance into the City was requested 114 times in calendar year 2020.

2. Planning for Current and Future Service Demand

The Heights Fire Station is over 50 years old and decisions about continuing to invest in maintenance versus a new building at the same or a different location need to be made. The other three stations are between 45 and 38 years old. In the 2021 budget, the Fire Department has been approved to proceed with a Station Location Study in conjunction with a current initiative of facility assessments. This will allow staff to develop a long term Capital Improvement plan for the organization.

3. Restoring the position of Fire Alarm and Traffic Technician to the Fire Alarm and Traffic Bureau

The elimination of the Fire Alarm and Traffic Technician position in 2009 has resulted in a substantial increase in the workload of the Fire Alarm and Traffic Superintendent. As a result, normal preventive maintenance is deferred in order to address urgent needs from

repairs and from project work. The Fire Department generates revenues of approximately \$ 234,000 from fire alarm box connection fees. That revenue is intended to cover the costs of required maintenance for that system. Ideally, maintenance is performed every six months. That interval has recently been closer to once every eighteen months. With the possibility of the current Superintendent retiring, the Fire Department has requested that this position be hired mid- year in fiscal year 2022 to provide for adequate succession planning.

4. Adding an additional Assistant Fire Marshal position to the Fire Prevention Bureau

The Fire Prevention Bureau continues to be a focal point for the City's development efforts. Plan reviews, consultations, development review team meetings, and other development related activities continue to make additional demands on the two staff members assigned to the Fire Prevention Bureau. They are also responsible for place of assembly inspections, school inspections, fire investigations, follow up on complaints, and many other activities. The Department has had very little ability to provide proactive community safety education for many years. An additional position is also needed for succession planning purposes. The Department recommends the addition of an Assistant Fire Marshal position starting mid-year in fiscal year 2022.