



November 19, 2015

The Hon. James Bouley
Office of the Mayor
City of Concord
41 Green Street
Concord, NH 03301

RE: Important Information—Price Changes

Dear Mayor Bouley:

We are committed to constantly improving our customers' entertainment and communications experience in your community, and we continue to invest in making their services even better.

Our investment in the X1 user interface has been extremely popular and is helping customers find and enjoy the vast array of content they receive. We continue to bring customers innovative improvements like the X1 voice controlled remote control, the X1 talking guide, X1 Cloud DVR services, and the X1 Sports App. As we make these and other investments, we periodically need to adjust prices due to increases we incur in programming and other business costs. Starting December 20, 2015, new prices will apply to select XFINITY TV and Internet services and equipment as reflected in the enclosed notice.

We are committed to providing our customers with a consistently superior experience, including 24/7 customer service and on-time arrival—or we'll credit the customer \$20. We back up our services with the Comcast Customer Guarantee (visit www.comcast.com/guarantee for details).

We know you may have questions about these changes. If I can be of any further assistance, please contact me at 603-224-1871, ext. 202.

Sincerely,

Bryan Christiansen

Bryan Christiansen, Sr. Manager
Government & Regulatory Affairs

IMPORTANT Information about your XFINITY® Service

November 20, 2015

We're writing to let you know that starting on December 20, 2015, prices for the following services will change. Such changes are a function of a variety of factors including increases to programming and business costs as well as product and technology upgrades.

	Current Price	New Price 12/20/2015		Current Price	New Price 12/20/2015
Value Plus Bundle	\$135.49	\$136.49	MultiLatino Ultra Paquete Triple	\$155.49	\$156.49
Value Plus LD Bundle	\$135.49	\$136.49	MultiLatino Ultra HD Paquete Triple	\$165.49	\$166.49
HD Starter Bundle	\$155.49	\$156.49	MultiLatino Ultra HD Plus Paquete Triple	\$185.49	\$186.49
HD Preferred Plus Bundle	\$180.49	\$181.49	MultiLatino Total HD Paquete Triple	\$210.49	\$211.49
Performance Extra Bundle	\$64.95	\$67.95	MDU Preferred Bundle	\$101.99	\$102.99
Blast Extra Bundle	\$76.95	\$80.95	MDU HD Preferred Bundle	\$111.99	\$112.99
Blast Plus	\$86.95	\$90.95	MDU HD Preferred Plus Bundle	\$131.99	\$132.99
Blast Plus w/HBO	\$93.95	\$97.95	MDU Preferred Plus Bundle	\$121.99	\$122.99
MultiLatino Ultra XF Double Play	\$132.85	\$135.85	MDU Preferred Double Play	\$83.90	\$86.90

If you currently have services on a promotional price or a minimum term agreement, the prices for those services will not be affected during the promotion or minimum term period.

After a notice of an increase in price, you may change your level of service at no additional charge for a period of 30 days from the effective date of the change. Please refer to your billing statement for your Local Franchising Authority's name and address. Prices shown are for residential service only and do not include federal, state and local taxes, FCC user and franchise fees or Regulatory Recovery fees or other related costs. Prices and services are subject to change. Call 1-800-COMCAST for additional details. ©2015 Comcast.



X-36805

IMPORTANT INFORMATION REGARDING YOUR XFINITY SERVICES AND RATES FOR ALLENSTOWN, BOSCAWEN, BOW, CANTERBURY, CHICHESTER, CONCORD, EPSOM, HOPKINTON, LOUDON & PEMBROKE, NH

November 2015

We're writing to let you know that starting on December 20, 2015, prices for select XFINITY TV and Internet services and fees will change. Such changes are a function of a variety of factors including increases to programming and business costs as well as product and technology upgrades.

Have questions? Please call us anytime at **1-800-XFINITY**.

If you're currently receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice™ plans, the prices for those specific services will not be affected during the applicable period.

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

	Current Price	New Price Eff. 12/20/15
with Secure 300 add ³	\$39.95	No Change
For SurePrice add⁴	\$35.00	No Change
with Secure 350 add ³	\$49.95	No Change
For SurePrice add⁴	\$45.00	No Change

TRIPLE PLAY PACKAGES

	Current Price	New Price Eff. 12/20/15
Starter XF Triple Play Bundle Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited™	\$147.49	\$148.49
SurePrice⁵	\$124.99	No Change
SurePrice (for 12 month promotion customers subscribing before 12/10/13)⁵	\$119.99	No Change
Preferred XF Triple Play Bundle Includes Digital Starter and Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited™	\$160.49	\$161.49
SurePrice⁵	\$144.99	No Change
SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)⁵	\$129.99	No Change
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)⁵	\$134.99	No Change
HD Preferred XF Triple Play Bundle Includes Digital Starter, Digital Preferred and Starz® for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited™	\$170.49	\$171.49
SurePrice⁵	\$154.99	No Change
SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)⁵	\$139.99	No Change
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)⁵	\$144.99	No Change
HD Preferred Plus XF Triple Play Bundle Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™	\$190.49	\$191.49
SurePrice⁵	\$174.99	No Change
SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)⁵	\$159.99	No Change
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)⁵	\$164.99	No Change
HD Premier with Sports XF Triple Play Bundle Includes Digital Starter, Digital Preferred, HBO®, Showtime®, Starz®, Cinemax®, Sports Entertainment Package and DVR Service or AnyRoom® DVR Service for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™	\$215.49	\$216.49
SurePrice⁵	\$184.99	No Change
SurePrice (for 12 month promotion customers subscribing before 12/10/13)⁵	\$179.99	No Change

HD Complete XF Triple Play Bundle Includes Digital Starter, Digital Premier, Sports Entertainment Package and DVR Service or AnyRoom® DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast!® Internet, Wireless Gateway and XFINITY Voice Unlimited™	\$245.49	\$246.49
SurePrice⁵	\$224.99	No Change
SurePrice (for 12 month promotion customers subscribing before 12/10/13)⁵	\$219.99	No Change
Economy Triple Play XF Includes Digital Economy for primary outlet, Economy Plus Internet and XFINITY Voice Local with More®	\$92.85	No Change

XFINITY LATINO PAQUETE TRIPLE

	Current Price	New Price Eff. 12/20/15
XFINITY 3300 Latino Includes XFINITY TV 300 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited™ and Carefree Minutes Latin America 300	\$134.99	\$135.99
SurePrice⁵	\$124.99	No Change
XFINITY 3450 Latino Includes XFINITY TV 450 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited™ and Carefree Minutes Latin America 300	\$142.49	\$143.49
SurePrice⁵	\$134.99	No Change
SurePrice (for 12 month promotion customers subscribing between 12/10/13 and 05/19/14)⁵	\$124.99	No Change
SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)⁵	\$119.99	No Change
XFINITY 3600 Latino Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited™ and Carefree Minutes Latin America 300	\$160.49	\$161.49
SurePrice⁵	\$144.99	No Change
XFINITY 3650 Latino Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz® for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited™ and Carefree Minutes Latin America 300	\$170.49	\$171.49
SurePrice⁵	\$154.99	No Change
XFINITY 3150 Latino Includes XFINITY TV 150 Latino for primary outlet, Economy Plus Internet and XFINITY Voice Unlimited™	\$97.85	No Change

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS

	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Plus XF	HD Premier with Sports XF6	HD Complete XF6
HBO®7 (Current Price/New Price Eff. 12/20/15)	\$15.00/ No Change	\$15.00/ No Change	\$15.00/ No Change	\$15.00/ No Change	Included/ No Change	Included/ No Change	Included/ No Change
Showtime®7 (Current Price/New Price Eff. 12/20/15)	\$12.00/ No Change	\$12.00/ No Change	\$12.00/ No Change	\$12.00/ No Change	\$12.00/ No Change	Included/ No Change	Included/ No Change
Starz®7 (Current Price/New Price Eff. 12/20/15)	\$12.00/ No Change	\$12.00/ No Change	\$12.00/ No Change	Included/ No Change	Included/ No Change	Included/ No Change	Included/ No Change
Cinemax®7 (Current Price/New Price Eff. 12/20/15)	\$12.00/ No Change	\$12.00/ No Change	\$12.00/ No Change	\$12.00/ No Change	\$12.00/ No Change	Included/ No Change	Included/ No Change
The Movie Channel®7 (Current Price/New Price Eff. 12/20/15)	\$12.00/ No Change	\$12.00/ No Change	\$12.00/ No Change	\$12.00/ No Change	\$12.00/ No Change	\$12.00/ No Change	Included/ No Change
Sports Entertainment Package®8 (Current Price/New Price Eff. 12/20/15)	\$8.95/ \$9.95	\$8.95/ \$9.95	\$6.95/ \$8.95	\$6.95/ \$8.95	\$6.95/ \$8.95	Included/ No Change	Included/ No Change
DVR Service®9 (Current Price/New Price Eff. 12/20/15)	\$10.00/ No Change	\$10.00/ No Change	\$10.00/ No Change	\$10.00/ No Change	\$10.00/ No Change	Included/ No Change	Included/ No Change
AnyRoom® DVR Service¹⁰ (Current Price/New Price Eff. 12/20/15)	\$10.00/ No Change	\$10.00/ No Change	\$10.00/ No Change	\$10.00/ No Change	\$10.00/ No Change	Included/ No Change	Included/ No Change
Digital Additional Outlet Service (SD or HD)¹¹ (Current Price/New Price Eff. 12/20/15)	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	Included (up to 3)/ No Change
HD Technology Fee¹² (Current Price/New Price Eff. 12/20/15)	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	Included/ No Change	Included/ No Change	Included/ No Change	Included/ No Change
Blast!® Speed Upgrade (Current Price/New Price Eff. 12/20/15)	\$65.95/ \$69.95	\$12.00/ \$13.00	\$12.00/ \$13.00	\$12.00/ \$13.00	Included/ No Change	Included/ No Change	Included/ No Change

DOUBLE PLAY PACKAGES

	Current Price	New Price Eff. 12/20/15
Internet Plus Includes Limited Basic, HBO®, Streampix™, standard definition digital converter and remote for primary outlet and Performance Internet SurePrice⁵	\$74.95	\$77.95
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)⁵	\$64.99	No Change
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)⁵	\$59.99	No Change
Internet Pro Plus with HBO® Includes Digital Economy, HBO® and Streampix™ for primary outlet and Performance Pro Internet SurePrice⁵	\$81.95	\$84.95
SurePrice	\$74.99	No Change
Internet Pro Plus with Showtime® Includes Digital Economy, Showtime® and Streampix™ for primary outlet and Performance Pro Internet SurePrice⁵	\$78.95	\$81.95
SurePrice	\$74.99	No Change
Preferred XF Double Play Includes Digital Starter and Digital Preferred for primary outlet and Performance Pro Internet SurePrice⁵	\$141.85	\$144.95
SurePrice	\$109.99	No Change
Premier XF Double Play Includes Digital Starter and Digital Premier for primary outlet and Performance Pro Internet SurePrice⁵	\$179.99	\$182.99
SurePrice	\$139.99	No Change
XFINITY 2300 Latino Includes XFINITY TV 300 Latino for primary outlet and Performance Internet SurePrice⁵	\$103.90	\$106.90
SurePrice	\$99.99	No Change
XFINITY 2450 Latino Includes XFINITY TV 450 Latino for primary outlet and Performance Internet SurePrice⁵	\$123.90	\$126.90
SurePrice	\$109.99	No Change
SurePrice (for 12 month promotion customers subscribing on or before 5/19/14)⁵	\$104.99	No Change
XFINITY 2600 Latino Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet SurePrice⁵	\$159.80	\$162.80
SurePrice	\$119.99	No Change
XFINITY 2150 Latino Includes XFINITY TV 150 Latino for primary outlet and Economy Plus Internet	\$57.90	No Change

XFINITY® TV¹

	Current Price	New Price Eff. 12/20/15
BASIC SERVICES		
Allenstown, NH		
Limited Basic¹³	\$24.60	\$24.75
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$45.35	\$45.20
Boscawen, NH		
Limited Basic¹³	\$24.60	\$24.75
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$45.35	\$45.20
Bow, NH		
Limited Basic¹³	\$24.60	\$24.75
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$45.35	\$45.20
Canterbury, NH		
Limited Basic¹³	\$24.60	\$24.75
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$45.35	\$45.20
Chichester, NH		
Limited Basic¹³	\$24.60	\$24.75
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$45.35	\$45.20
Concord, NH		
Limited Basic¹³	\$24.60	\$24.75
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$45.35	\$45.20
Franchise Related Cost¹⁵	\$0.44	\$0.42
Epsom, NH		
Limited Basic¹³	\$24.60	\$24.75
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$45.35	\$45.20
Hopkinton, NH		
Limited Basic¹³	\$24.60	\$24.75
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$45.35	\$45.20

	Current Price	New Price Eff. 12/20/15
BASIC SERVICES (CONTINUED)		
Loudon, NH		
Limited Basic¹³	\$24.60	\$24.75
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$45.35	\$45.20
Pembroke, NH		
Limited Basic¹³	\$24.60	\$24.75
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$45.35	\$45.20
Franchise Related Cost¹⁵	\$0.11	No Change
Broadcast TV Fee (all areas)	\$3.25	\$5.00

DIGITAL SERVICES

	Current Price	New Price Eff. 12/20/15
Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music Choice®	\$39.95	No Change
With XFINITY Voice or Internet Service	\$37.95	No Change
Digital Starter¹⁶ Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice®	\$69.95	No Change
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95	No Change
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95	No Change
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95	No Change
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95	No Change

BASIC AND DIGITAL ANCILLARY SERVICES

	Current Price	New Price Eff. 12/20/15
HBO®⁷	\$15.00	No Change
Showtime®⁷	\$12.00	No Change
Starz®⁷	\$12.00	No Change
Cinemax®⁷	\$12.00	No Change
The Movie Channel®⁷	\$12.00	No Change
Playboy®⁷	\$19.95	No Change
Sports Entertainment Package⁸ Includes over 28 channels including NFL RedZone, ESPNU, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$8.95	\$9.95
Family Tier¹⁷ Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95	No Change
XFINITY TV Latino⁷ Includes over 45 channels of Spanish Language programming	\$17.95	No Change
Digital Preferred¹⁸ Includes over 65 channels including Cooking Channel, NFL Network, Destination America, DIY, and Disney Junior	\$17.95	No Change
Digital Preferred plus One Premium⁸ Includes Digital Preferred and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95	No Change
Digital Preferred with HBO®⁸ Includes Digital Preferred and HBO®	\$32.95	No Change
Digital Preferred plus Two Premiums⁸ Includes Digital Preferred and choice of two premium channels of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$41.95	No Change
Digital Preferred with HBO® and One Premium⁸ Includes Digital Preferred, HBO® and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$44.95	No Change
Digital Premier with Sports⁸ Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and Sports Entertainment Package (No longer available for new subscription after 9/14/15)	\$59.95	No Change
Digital Premier⁸ Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and TMC	\$64.95	No Change
HD Technology Fee¹²	\$9.95	No Change

	Current Price	New Price Eff. 12/20/15
DVR Service⁹	\$10.00	No Change
AnyRoom® DVR Service¹⁰	\$10.00	No Change
Digital Additional Outlet Service (SD or HD)¹¹	\$9.95	No Change
with DVR Service ⁹	\$19.95	No Change
with AnyRoom® DVR Service	\$19.95	No Change
with AnyRoom® DVR Service (client)	\$9.95	No Change
with CableCARD ¹⁹	\$7.45	No Change
Digital Adapter Additional Outlet Service (SD or HD)²⁰	\$2.99	\$3.99
with Digital Economy ²¹	\$2.99	\$3.99
with Family Tier ²²	\$2.99	\$3.99
with XFINITY TV Latino ²³	\$2.99	\$3.99

INTERNATIONAL SELECTIONS⁷

	Current Price	New Price Eff. 12/20/15
Rai Italia (Italian)	\$9.99	No Change
TV5 MONDE (French)	\$9.99	No Change
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99	No Change
RTN (Russian)	\$14.99	No Change
Willow Plus (South Asian/Cricket Sport)	\$14.99	No Change
Zee TV (South Asian)	\$14.99	No Change
SPT (Portuguese)	\$9.99	No Change
TV Globo (Portuguese/Brazilian)	\$19.99	No Change
PFC (Portuguese/Brazilian)	\$19.99	No Change
TV Globo & PFC (Portuguese/Brazilian)	\$29.99	No Change

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁴

	Current Price	New Price Eff. 12/20/15
Eros Now On Demand	\$12.99	No Change
Eros Now On Demand w/a South Asian international selection	\$9.99	No Change
here! TV On Demand	\$7.99	No Change
The Jewish Channel On Demand	\$6.99	No Change
Too Much for TV On Demand	\$14.99	No Change
Disney Family Movies On Demand	\$5.99	No Change
Gaiam TV Fit & Yoga On Demand	\$6.99	No Change
Pay-Per-View and On Demand Movies and Events²⁵ (per title or event)	Prices Vary	No Change
Streampix™²⁶	\$4.99	No Change
Vivid On Demand Subscription²⁷	\$19.95	\$19.99
Hustler On Demand Subscription²⁷	\$19.95	\$19.99
TEN On Demand Subscription²⁷	\$19.95	\$19.99

SPORTS PACKAGES²⁴

MLB Extra Innings®	Call 1-800-XFINITY for pricing
NHL® Center Ice®	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

VIDEO EQUIPMENT

	Current Price	New Price Eff. 12/20/15
Limited Basic Only Converter	\$1.00	No Change
Digital Converter	\$2.50	No Change
Remote Control	\$0.18	No Change
HD Digital Converter (Limited Basic Only)	\$2.30	\$2.00
Digital Adapter (Limited Basic Only — Primary Outlet, SD or HD)	\$0.00	No Change
Digital Adapter (Limited Basic Only — 1st and 2nd Additional Outlet, SD or HD)	\$0.00	No Change
Digital Adapter (Limited Basic Only — 3rd Additional Outlet and above, SD or HD)	\$0.50	No Change
CableCARD (first card in device)	\$0.00	No Change
CableCARD (second card in same device)	\$1.00	\$0.80

	Initial Installation of Service		After Initial Installation of Service	
	Current Price	New Price Eff. 01/01/16	Current Price	New Price Eff. 01/01/16
INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED)				
One Product^{28,29}	\$50.00	No Change	N/A	N/A
Two Products^{28,29}	\$80.00	No Change	N/A	N/A
Three Products^{28,29} (Includes up to three outlets)	\$90.00	No Change	N/A	N/A
Installation of each Additional Outlet	\$14.40	\$14.20	\$33.20	No Change
Activation of each Additional Outlet	\$6.10	\$5.75	\$22.95	\$24.60
Relocate Additional Outlet	\$14.50	\$14.25	\$30.30	\$32.65
Connect VCR/DVD	\$7.75	\$8.20	\$19.00	\$19.60
			Current Price	New Price Eff. 01/01/16
Upgrade/Downgrade of Service (No in-home visit required)			\$0.00	No Change
Upgrade DVR Service			\$28.45	\$29.45
Upgrade of Service (In-home visit required)			\$28.45	\$29.45
Downgrade of Service (In-home visit required)			\$12.40	\$12.45
Hourly Service Charge²⁹ For custom installation work			\$35.80	\$35.20
In-Home Service Visit (XFINITY TV)			\$37.05	\$37.15

REACTIVATION FEES (NO IN-HOME VISIT REQUIRED— PER OCCURRENCE UNLESS NOTED)	Current Price	New Price Eff. 01/01/16
Office reactivation for XFINITY Internet	\$6.00	No Change
Office reactivation for XFINITY Voice	\$6.00	No Change
Office reactivation for XFINITY TV	\$6.00	No Change

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)	Current Price	New Price Eff. 12/20/15
Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50	No Change
Regional Sports Fee³⁰ (per month)	\$1.00	\$3.00
Service Protection Plan³¹ (per month) Inside home wiring protection for cable TV, high-speed Internet and phone services	\$4.95	\$5.95
X1 Platform Upgrade Fee	\$19.99	No Change
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$25.00	\$30.00
Returned Payment Item (each)	\$25.00	No Change
Late Fee	\$9.50	No Change
Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99	No Change
Unreturned or Damaged Equipment Fees³² (per piece)	Replacement Cost	No Change
Self Install Kit³³	\$15.00	No Change
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95	No Change
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95	No Change
Accessory Shipping and Handling	\$5.95	No Change
TV Guide® Weekly Magazine (per month)	\$4.20	No Change

- 1 Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). After a notice of an increase in price, you may change your level of service at no additional charge for a period of 30 days from the effective date of the change. Please refer to your billing statement for your Local Franchising Authority's name and address. Prices, services and features are subject to change. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. ©2015 Comcast. All rights reserved.
- 2 Requires a Voice/Data Modem, except for HD Complete Triple Play.
- 3 XFINITY Home Secure 300 and XFINITY Home 350 requires 2 year agreement with early termination fee if terminated prior to end of term. For additional information on XFINITY Home Security go to www.xfinity.com/home.
- 4 SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play and HD Preferred XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier with Sports XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- 5 SurePrice only available for 12 months to XF Triple Play or XFINITY Latino Paquete Triple, Internet Plus, Internet Pro Plus with HBO®, Internet Pro Plus with Showtime®, Preferred XF Double Play, Premier XF Double Play, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 month promotional package.
- 6 AnyRoom® DVR Service is included with HD Premier with Sports XF Triple Play and HD Complete Triple Play if AnyRoom® DVR Service is installed on primary outlet.
- 7 Requires digital converter or CableCARD and Limited Basic.
- 8 Requires Digital Starter.
- 9 Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only.
- 10 Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- 11 Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.
- 12 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- 13 Requires digital adapter, CableCARD or digital converter.
- 14 Requires purchase of Limited Basic.
- 15 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- 16 For Allentown, Concord and Pembroke customers: Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 17 Requires digital converter and purchase of Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- 18 Requires Digital Starter or XFINITY TV 450 Latino.
- 19 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- 20 Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content or premium channels. Not available to customers with Limited Basic only.
- 21 Requires Digital Economy on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- 22 Requires Family Tier on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- 23 Requires XFINITY TV Latino on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- 24 Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that seasons full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- 25 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- 26 Requires digital converter and Limited Basic to receive Streampix™ on television. Streampix™ included with the following tiers of service: HD Preferred Plus XF Triple Play, HD Premier with Sports XF Triple Play or HD Complete XF Triple Play. HD content requires subscription to HD Technology Fee. Streaming to iOS device requires XFINITY™ TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <http://customer.comcast.com/help-and-support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.
- 27 Requires Limited Basic and digital converter. Not available in all areas.
- 28 Does not include installation charges for Extreme 505 Internet Service, Wireless Networking, XFINITY Internet or XFINITY Voice activation fees.
- 29 Standard/Product installations include video installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- 30 Applies to XFINITY TV Digital Starter and above and XFINITY TV Latino.
- 31 See <http://www.comcast.com/spp> for information on Service Protection Plan.
- 32 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 33 Does not apply to CableCARD Self Install Kit.

XFINITY Home License Numbers: AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118 **licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT:** 1040196, ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSSP 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190; LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776, **Baltimore County:** RK9552, **Howard County:** ER00990, **Washington County:** EL-R-0218, **Harford County:** 00005321, **Calvert County:** L0188, **Prince George's County:** 13958-2014-0; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA; NJ: 34BF00047700; NM: 373379; NY: **licensed by the N.Y.S. Department of State** 12000305421, **Putnam County:** L00812; OH: 53-89-1732; OR: CCB 192945, **All electrical work is performed by a licensed subcontractor; SC:** SCBA-13497, SCFA-13440; TN: ACL 1597, ACL 1604; TX: B-16922,-02571, ACR-1672104,-1818; UT: 8226921-6501; WA: COMCABS892DS; VT: ES-02366; VA: 2705145289, DCJS 11-7361; **WASHINGTON, DC:** ECS 902687, BBL 60251200009; WV: WV049211.

MS: 15018010

Valid 6/2/2014. See www.xfinity.com/home for current list.

XFINITY® CHANNEL LINE-UP

LIMITED BASIC

2 NHPTV (PBS)
 3 HSN
 4 WBZ-4 (CBS)
 5 WCVB-5 (ABC)
 6 Educational Access
 7 WHDH-7 (NBC)
 8 WUNI-27 (UNI)
 9 WMUR-9 (ABC)
 10 WWDP-EVINE Live
 11 NHPTV Explore
 12 WLVI-56 (CW)
 13 WFXT-25 (FOX)
 14 WSBK myTV38 (MyTV)
 15 WPXG-21 (ION)
 16 NECN
 17 Government Access***
 18 WBIN (IND)
 19 WNEU-60 (Telemundo)
 20 WMFP-62 (IND)
 21 WUTF-66 (UniMas)
 22 WNNE-31 (NBC)
 22 Government Access****
 44 C-SPAN
 48 Jewelry Television
 58 QVC
 95 WYDN-48 (Daystar)
 183 Jewelry Television
 184 XFINITY Latino
 209 NHPTV World
 217 NHPTV Kids
 229 Trinity Broadcasting Network
 237 NHPTV Create
 268 CatholicTV
 283 Leased Access
 288 WBIN-Antenna TV
 289 WBIN-GRIT TV
 290 WNEU-Exitos
 291 WLVI-TCN
 292 WCVB MeTV
 295 WYDN-48 (Daystar)
 296 WFXT-MOVIES!
 297 WHDH-This TV
 298 WMUR-MeTV
 299 WUNI-LATV
 300 WFXZ-24 (Mundo Fox)
 640 XFINITY Latino
 721 WFXZ-24 (Mundo Fox)
 724 WUNI-LATV
791 QVC HD
801 NHPTV Explore HD
802 NHPTV Prime HD
803 WPXG-21 (ION) HD
804 WBZ-4 (CBS) HD
805 WCVB-5 (ABC) HD
806 WFXT-25 (FOX) HD
807 WHDH-7 (NBC) HD
808 WLVI-56 (CW) HD
809 WMUR-9 (ABC) HD
810 NECN HD
811 WBIN (IND) HD
813 WMFP-62 (PBS) HD
814 WSBK myTV38 (MyTV) HD
815 WNEU-60 (Telemundo) HD
816 WUNI-27 (UNI) HD
817 WUTF-66 (UniMas) HD
818 WWDP-EVINE Live HD

906 HSN HD

930 WBZ-Decades
 936 WHDH-This TV
 939 WLVI-TCN
 942 WCVB MeTV
 945 WMUR-MeTV
 948 WFXT-MOVIES!
 949 WFXT-Laff TV
 951 WBIN-Antenna TV
 952 WBIN-GRIT TV
 981 WFXZ-24 (Mundo Fox)
 983 WNEU-Exitos
 986 WUNI-LATV

EXPANDED BASIC (DIGITAL STARTER INCLUDES LIMITED BASIC AND EXPANDED BASIC)

1 On Demand
 24 Disney Channel
 25 Nickelodeon
 26 ABC Family
 28 MTV
 29 VH1
 30 FX
 31 TBS
 32 HGTV
 33 TNT
 34 E!
 35 USA
 36 Lifetime
 37 A&E
 38 TLC
 39 Discovery Channel
 41 Fox News
 42 CNN
 43 CNN Headline News
 45 Bloomberg TV
 46 CNBC
 47 The Weather Channel
 49 ESPN
 50 ESPN2
 51 NESN
 52 Comcast SportsNet
 53 Bravo
 54 Food Network
 55 Spike TV
 56 EWTN
 59 AMC
 60 Cartoon Network
 61 Comedy Central
 62 Syfy
 63 Animal Planet
 64 TV Land
 65 NBC Sports Network
 66 History
 67 Travel Channel
 68 BET
 69 Golf Channel
 71 Product Information Network
 88 HSN2
 124 WGN America
 186 truTV
 199 Hallmark Movies & Mysteries
 200 MoviePlex
 208 Hallmark Channel
 238 EWTN
 210 National Geographic
 211 Esquire Network
 215 WE tv
 216 Oxygen
 218 Sprout

234 Inspiration Network
 235 UP
 241 BBC America
 242 H2
 243 FYI
 247 C-SPAN2
 249 C-SPAN3
 250 Fox Sports 1
 251 MSNBC
 252 Investigation Discovery
 256 FXX
 267 GSN
 270 Lifetime Movie Network
 284 Fox Business Network

784 Travel Channel HD 787 Esquire Network HD 788 Lifetime Movie Network HD 789 Fox Business Network HD

790 Hallmark Movies & Mysteries HD
794 Bravo HD
795 CNBC HD
797 FYI HD
799 WE tv HD
821 National Geographic HD
823 Discovery HD
824 Disney HD
825 Nick HD
826 ABC Family HD
827 MTV HD
828 Palladia
829 VH1 HD
830 FX HD
831 TBS HD
832 HGTV HD
833 TNT HD
834 E! HD
835 USA HD
836 Lifetime HD
837 A&E HD
839 Velocity HD
841 Fox News HD
842 CNN HD
843 CNN Headline News HD
846 Universal HD
847 The Weather Channel HD
848 Golf Channel HD
849 ESPN HD
850 ESPN2 HD
851 NESN HD
852 Comcast SportsNet HD
854 Food Network HD
855 Spike TV HD
858 Comedy Central HD
859 AMC HD
860 Cartoon Network HD
862 Syfy HD
863 Animal Planet HD
865 NBC Sports Network HD
867 TLC HD
872 History HD
901 MSNBC HD
902 truTV HD
905 BET HD
907 Hallmark HD
908 UP HD

909 Investigation Discovery HD

910 H2 HD
916 Bloomberg TV HD
920 BBC America HD
921 Oxygen HD
924 FXX HD
925 Fox Sports 1 HD

FAMILY TIER

24 Disney Channel
 25 Nickelodeon
 32 HGTV
 43 CNN Headline News
 47 The Weather Channel
 54 Food Network
 210 National Geographic
 218 Sprout
 221 Discovery Family Channel
 222 Disney XD
 224 TeenNick
 227 Science Channel
 240 DIY
 247 C-SPAN2
792 Disney XD HD
821 National Geographic HD
824 Disney HD
825 Nick HD
832 HGTV HD
843 CNN Headline News HD
847 The Weather Channel HD
854 Food Network HD
866 Science Channel HD

DIGITAL ECONOMY (INCLUDES LIMITED BASIC)

24 Disney Channel
 34 E!
 35 USA
 36 Lifetime
 37 A&E
 39 Discovery Channel
 41 Fox News
 42 CNN
 47 The Weather Channel
 54 Food Network
 56 EWTN
 59 AMC
 60 Cartoon Network
 61 Comedy Central
 63 Animal Planet
 64 TV Land
 66 History
 68 BET
 182 POP
 186 truTV
 208 Hallmark Channel
 238 EWTN
 242 H2
 247 C-SPAN2
823 Discovery HD
824 Disney HD
835 USA HD
837 A&E HD
841 Fox News HD
842 CNN HD
854 Food Network HD
859 AMC HD
863 Animal Planet HD
872 History HD

905 BET HD 907 Hallmark HD 910 H2 HD

XFINITY TV 300 LATINO

25 Nickelodeon
 26 ABC Family
 28 MTV
 29 VH1
 30 FX
 32 HGTV
 38 TLC
 43 CNN Headline News
 46 CNBC
 53 Bravo
 55 Spike TV
 62 Syfy
 67 Travel Channel
 88 HSN2
 124 WGN America
 200 MoviePlex
 211 Esquire Network
 213 Turner Classic Movies
 214 TV One
 215 WE tv
 218 Sprout
 226 OWN
 236 The Word Network
 241 BBC America
 251 MSNBC
 256 FXX
 267 GSN
 270 Lifetime Movie Network
 284 Fox Business Network
 663 Encore Español
784 Travel Channel HD
787 Esquire Network HD
788 Lifetime Movie Network HD
789 Fox Business Network HD
794 Bravo HD
795 CNBC HD
799 WE tv HD
825 Nick HD
826 ABC Family HD
827 MTV HD
828 Palladia
829 VH1 HD
830 FX HD
832 HGTV HD
839 Velocity HD
843 CNN Headline News HD
846 Universal HD
855 Spike TV HD
862 Syfy HD
867 TLC HD
901 MSNBC HD
903 Turner Classic Movies HD
912 TV One HD
920 BBC America HD
924 FXX HD

XFINITY® CHANNEL LINE-UP (continued)

XFINITY TV 450 LATINO (INCLUDES DIGITAL ECONOMY, XFINITY TV 300 LATINO AND XFINITY TV LATINO)

31 TBS
33 TNT
49 ESPN
50 ESPN2
51 NESN
52 Comcast SportsNet
65 NBC Sports Network
69 Golf Channel
234 Inspiration Network
250 Fox Sports 1
831 TBS HD
833 TNT HD
848 Golf Channel HD
849 ESPN HD
850 ESPN2 HD
851 NESN HD
852 Comcast SportsNet HD
865 NBC Sports Network HD
925 Fox Sports 1 HD

DIGITAL PREFERRED

1 On Demand
125 RLTV
137 SEC Network
176 Ovation
187 Revolt
190 BBC World
191 BabyFirst TV Americas
193 Smithsonian Channel
196 Jewish Life TV (JLTV)
197 Encore Family
198 REELZ
201 SundanceTV
202 Flix
203 Encore Action
204 Encore Classic
205 Encore Suspense
206 indieplex
207 Encore Westerns
212 IFC
214 TV One
220 Nicktoons
221 Discovery Family Channel
222 Disney XD
223 Nick Jr.
224 TeenNick
225 retroplex
226 OWN
227 Science Channel
228 Nick Too
230 Discovery Life Channel
231 pivot
232 Nat Geo WILD
233 Destination America
236 The Word Network
239 Cooking Channel

240 DIY
244 Disney Junior
245 Weatherscan Local
248 ESPNNews
253 American Heroes Channel
254 Al Jazeera America
255 Outdoor Channel
257 NBA TV
259 NHL Network
260 TVG
261 CBS Sports Network
265 NFL Network
269 MLB Network
271 fuse
272 MTV Hits
273 MTV2
274 Centric
275 VH1 Soul
276 CMT Pure Country
277 VH1 Classic
279 Great American Country

280 BET Jams
281 LOGO
282 CMT
286 ESPNU
326 Encore
599 NBA TV
686 Mnet
705 NBC Universo
710 Univision Deportes Network
711 Tr3s
715 NFL Network
719 Galavision
783 tt TV
785 Encore HD
792 Disney XD HD
793 Fuse HD
796 ESPNNews HD
798 IFC HD
822 NHL Network HD
853 NFL Network HD
856 CBS Sports Network HD
864 CMT HD
866 Science Channel HD
900 ESPNU HD
904 MGM HD
911 Destination America HD
912 TV One HD
913 NBA TV HD
914 MLB Network HD
915 Ovation HD
922 Nat Geo Wild HD
928 SEC Network HD

SPORTS ENTERTAINMENT PACKAGE

126 Crime and Investigation
127 Military History Channel
128 SportsNet NY (OOM)
130 Comcast SportsNet Chicago (OOM)

133 Comcast SportsNet Bay Area (OOM)
135 ESPN Goal Line
136 The Sportsman Channel
192 beIN Sports (English)
194 PAC 12
195 Outside TV
213 Turner Classic Movies
248 ESPNNews
255 Outdoor Channel
257 NBA TV
258 ESPN Classic
259 NHL Network
260 TVG
261 CBS Sports Network
262 FCS Atlantic
263 FCS Central
264 FCS Pacific
265 NFL Network
266 Tennis Channel
269 MLB Network
278 FX Movie Channel
285 Big Ten Network
286 ESPNU
287 NFL RedZone
599 NBA TV
715 NFL Network
726 beIN Sports (Spanish)
796 ESPNNews HD
822 NHL Network HD
838 Tennis Channel HD
853 NFL Network HD
856 CBS Sports Network HD
885 Big Ten Network HD
899 NFL RedZone HD
900 ESPNU HD
903 Turner Classic Movies HD
913 NBA TV HD
914 MLB Network HD

MUSIC CHOICE®

501-550 Channel Information Available on musicchoice.com

PAY-PER-VIEW

399 In Demand HD
401-402 Home Theater
435 Penthouse TV
451 Playboy
452 Juicy
453 VIVID
457 TEN
458 XTSY
459 Hustler
800 In Demand HD

SPORTS PAY-PER-VIEW

600 NBA LP PRE
601-610 NBA TEAM 1-10
612 TEAM HD
621-634 MLB-NHL GAME
635 GAME HD
636 GAME 2 HD/TEAM HD

DIGITAL PREMIUM

301 HBO
302 HBO2
303 HBO Signature
304 HBO Family
305 HBO Comedy
306 HBO Zone
307 HBO Latino
321 Starz
322 Starz Edge
323 Starz InBlack
324 Starz Kids & Family
325 Starz Cinema
327 Starz Comedy
338 5 StarMAX
339 OuterMAX
340 MovieMAX
341 Cinemax
342 MoreMAX
343 ActionMAX
344 ThrillerMAX
361 Showtime
362 Showtime 2
363 Showtime Showcase
364 Showtime Extreme
365 Showtime Beyond
366 Flix
381 The Movie Channel
382 TMC Xtra
451 Playboy Channel*
773 HBO Latino HD
775 HBO Zone HD
868 Cinemax HD
870 HBO HD
871 HBO2 HD
875 Starz HD
877 Showtime HD
878 Showtime 2 HD
880 Showtime Extreme HD
883 TMC HD
884 TMC Xtra HD

INTERNATIONAL CHANNELS**

134 Willow Plus
679 Rai Italia
680 TV Globo
681 SPT
682 PFC
685 Willow Plus
688 TV5MONDE
701 Zee TV
702 CTI-Zhong Tian
703 RTN

XFINITY TV LATINO

641 TBN Enlace USA
642 Telefe Internacional
643 TeleFormula
644 Pasiones
645 TV Chile
646 Nuestra Tele
647 VideoRola
648 Fox Life
649 TVE East
650 TV Venezuela
652 Telehit
653 Ritmoson Latino
654 Bandamax

655 De Pelicula
656 De Pelicula Clasico
657 SUR Peru
658 VME Kids
659 Canal SUR
660 Once Mexico
661 Multimedios
662 Mexicana
666 HITN
667 Cinema Dinamita
668 EWTN Espanol
670 Ecuavisa Internacional
673 Caracol TV
674 Canal 52MX
675 CineSony
678 LAS
704 Supercanal Caribe
705 NBC Universo
706 Discovery en español
707 Cine Latino
708 FOX Deportes
709 CNN en Espanol
710 Univision Deportes Network
711 Tr3s
712 Viendo Movies
713 Cine Mexicano
716 History en espanol
717 WAPA America
718 Telemicro Internacional
719 Galavisión
720 ESPN Deportes
722 BabyFirst TV (Spanish)
723 CentroAmericana
725 Discovery Familia
726 beIN Sports (Spanish)
727 UniMas West
728 Univision West
757 Television Dominicana

Some restrictions apply. Not all programming is available in all areas. Digital capable equipment is required to receive any channel. High-definition capable equipment is required to receive high-definition channels. Additional equipment fees may apply. Channel Lineup subject to change. ©2015 Comcast. All rights reserved.

*A subscription to Playboy Channel digital service is required to receive this channel.

**Available for individual purchase only.

***Not available in Concord only.

****Available in Concord only.

Music Choice - A minimum subscription to Limited Basic and a digital converter required to receive these channels.

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