



CITY OF CONCORD

New Hampshire's Main Street™
City Manager's Office

Thomas J. Aspell, Jr.
City Manager

REPORT TO MAYOR AND THE CITY COUNCIL

DATE: April 30, 2026
FROM: Thomas J. Aspell, Jr., City Manager
SUBJECT: Citizen Comments

Recommendation:

Recommend City Council accept this report.

Background:

Attached for your information are citizen comments received during the past month.

/ss

Attachments

Stevens, Suzanne

Subject: FW: Praise to share

----- Forwarded message -----

From: Denyse Totten <denysetottenlicsw@gmail.com>

Date: Tue, Apr 14, 2026 at 10:48 AM

Subject: Praise to share

To: Puro, Laura <LPuro@concordnh.gov>, <DGill@concordnh.gov>

Happy Tuesday,

This is an email way overdo and I am so glad to share my thoughts with Laura, David and the Parks and Rec Board.

I am a Concord resident that has used the Parks and Rec service for over 40 years, first with my 4 children and currently with myself participating with the Senior Program.

I am excited to say that I started attending the Senior Program at its present location. Laura Puro has been an incredible advocate to this program. It has grown under her leadership exponentially to include so many different interests which I have seen bring a great diversity of new attending Seniors.

I love how many different opportunities she has tried with 98 percent successfully continuing due to Seniors participation. Laura has kept the program exciting and fresh!!

I have enjoyed the increase of my social connection and participation in the Senior Program. It has enabled me to try different activities, meet new people and feel connected to this community.

I am amazed at Laura's kindness, caring and willingness to support Seniors ideas in trying new activities. I also love how she can share a bit of herself weekly in her emails to us, I think it creates a safe space for us to share with her and others. Not too much, not too little.

How special it is for Laura to add personal milestones in her planning, celebrating 100th birthday, sharing her birthday by bringing in a special treats to share with us, (who doesn't enjoy this at our age!!) plus mother's and father's day celebrations!! I enjoy this human touch so much!! It makes me feel like I am definitely part of a bigger social network and community!!

Great job Laura, you have put your all into making the Senior Center a huge success. I appreciate your consistent communication to us and your openness for us to give you feedback on new ideas whether they are ours or yours!! It is a joy to feel welcome and that you are interested and involved with us. As a group we have had the opportunity to discuss, communicate, share and laugh together. This program has made a difference in my life feeling valued and not alone as I grow older. Thank you for your consistency and hard work . I appreciate it more than words can say!

Denyse Totten

Concord Resident

A joy to add my tax money and support to Parks and Recs