



CITY OF CONCORD

New Hampshire's Main Street™
City Manager's Office

Thomas J. Aspell, Jr.
City Manager

REPORT TO MAYOR AND THE CITY COUNCIL

DATE: October 28, 2019
FROM: Thomas J. Aspell, Jr., City Manager
SUBJECT: Citizen Comments

Recommendation:

Recommend City Council accept this report.

Background:

Attached for your information are citizen comments received during the past month.

/ss

Attachments

Stevens, Suzanne

Subject: FW: Honoring Adam Clark - Steve Thompson Memorial Grant

From: Katherine Huded [<mailto:khuded@recyclingpartnership.org>]
Sent: Monday, October 28, 2019 1:21 PM
To: jbouley@concordnh.gov; * City Clerk
Cc: Clark, Adam
Subject: Honoring Adam Clark - Steve Thompson Memorial Grant

Dear Mayor Bouley,

We are pleased to inform you that a member of your staff was awarded the Steve Thompson Memorial Grant by The Recycling Partnership to attend the 2019 Resource Recycling Conference, which was held in New Orleans from Aug. 26-28, 2019. Adam Clark from your staff joined more than 400 recycling industry professionals for a time of learning, networking and best practice sharing. Those that received the 2019 grant represented nearly 50 city, county and state public works and environmental agencies from across the country.

Recycling industry leader Steve Thompson was a committed recycling champion who worked tirelessly to move the industry forward. The Recycling Partnership and Resource Recycling honor him and his life's work each year by offering grants to recycling professionals to further their work in cities and states across America. The grant awards city and state recycling professionals travel, accommodations and registration for the Resource Recycling Conference.

We appreciate your staff's engagement and commitment to furthering their professional expertise within the recycling field. The Resource Recycling Conference is a key opportunity to network with city and state recycling professionals from across the country, providing an opportunity to learn about the latest developments and tools within the field.

We look forward to finding more ways to work together in support of your recycling program. We know that times are tough for community recycling programs. We hope that programs like this one, in addition to the technical assistance, free resources, and grants that we offer, help make the path easier for you and your community.

The Recycling Partnership works with companies and communities to strengthen public recycling programs throughout the country. More information on our organization can be found at www.recyclingpartnership.org.

Thank you for all that you do to support recycling. If you have any questions, or would like to learn more about the Steve Thompson Memorial Grant or The Recycling Partnership, please contact me at khuded@recyclingpartnership.org or 404-844-9605.

Sincerely,

Katherine Huded | MANAGER, PUBLIC AFFAIRS

THE RECYCLING PARTNERSHIP

office: ATLANTA, GA MOBILE: 404.844.9605

[SITE](#) | [TWITTER](#) | [LINKEDIN](#) | [FACEBOOK](#) | [INSTAGRAM](#)

From: Zulkic, Angelina
Sent: Thursday, October 17, 2019 12:35 PM
To: Chesley, Chip; Major, James; Demers, Kevin; Rambeau, Ryan
Cc: Hoadley, Jeff; Clark, Adam; Alexander, Donna; Breton, Stefanie
Subject: INFO & REVIEW: Facebook Compliment & Post Today

Hi All,

FYI, the City's Facebook page received this visitor post that I just commented on as our General Services page:



Wow! I can not say enough good things about the City of Concord! Within 30-40 minutes of my husband calling this morning an entire crew was here to clean up all the fallen branches, debris, and half of the tree that was down! So thankful for the quick work of this crew and their recommendations for safety as we work to get the other half of the tree down safely!!!



Stevens, Suzanne

From: Andrus, Dan
Sent: Thursday, October 10, 2019 7:40 AM
To: Stevens, Suzanne
Subject: Positive Comment

Good morning, Sue,

I was pleased to receive this communication from Mr. Jim Spain, President of the Capital City Sunrise Rotary Club.

Dan

Dan, Thank you very much for suggesting CFD's Jeff Stewart as a speaker for Capital City Rotary Club. His presentation on Project First was just amazing. He is very knowledgeable on the subject as well as passionate. It gives me much peace knowing that people like Jeff Stewart are working within our community to save lives. Again, my appreciation to you and Jeff.

Best,

Jim Spain

Stevens, Suzanne

From: Bonenfant, Janice on behalf of * City Clerk
Sent: Wednesday, October 9, 2019 1:06 PM
To: Stevens, Suzanne
Subject: FW: Positive City Comment
Attachments: GOTR team with Beth and tree.pdf

Janice Bonenfant
City Clerk
City Clerk's Office
41 Green Street
Concord, New Hampshire 03301
(603) 225-8500 – phone
(603) 225-8592 - fax

From: Stacey Brown [<mailto:staceyfm@gmail.com>]
Sent: Wednesday, October 9, 2019 12:17 PM
To: * City Clerk
Subject: Positive City Comment

Good Morning,
I would like to have this included in this month's City Council report on positive city comments:

Our City Planners are the best!

I just wanted to acknowledge the great work that is being done by our city planners. I am continually amazed by their dedication in translating broad concepts of the Master Plan into reality.

Earlier this year, Beth Fenstermacher bent over backwards to help my Girls On The Run team complete a Community Action project. Our team wanted to improve the environment by planting a tree. A goal like that would take months of planning and coordination, but Beth made it happen in less than two weeks. She chose a native tree, the Autumn Serviceberry, talked about the importance of native plants to the environment, helped the girls choose a spot in White Park and talked them through planting it. I can't overstate how empowering this was to our team.

Last week, Concord students participated in the Bike to School event spearheaded by Sam Durfee where more than 40 students biked to Rundlett Middle School using temporary bike lanes. Students were able to experience the exhilaration of a safe, early morning ride to school.

My daughter's request for an ordinance change to allow us to raise chickens led Heather Shenk to examine the size of city lots, recognize that raising chickens is in keeping with our City's initiatives on sustainability and recommend a buffer that benefits the city as a whole.

Our city planning department is quietly, but effectively, empowering our children to create a better world.

Thank you!

Stacey Brown

Ward 5



**City of Concord – Collections Department
Customer Comment Cards Survey**

Results based on total comment cards received for Sept 2019

I received services related to:

Motor Vehicle (1)	Property Taxes (0)	Utility Payments (0)	Misc. Billing (0)
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Our staff was:	Courteous (1)	Knowledgeable (1)	Professional (1)
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Our service was:	Courteous (0)	Knowledgeable (0)	Professional (0)
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Comments and suggestions:

1. Please mark the half step in front of the entrance door - "Watch your Step" - and/or paint the edge of the step yellow. I nearly went head first down the stairs not expecting that step down.
2. Noted your gardens out front could use weeding. If interested, I could do the job.