



June 15, 2020

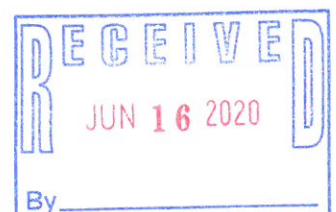
The Hon. James Bouley
Office of the Mayor
City of Concord
41 Green Street
Concord, NH 03301

Re: Changes to Channel Lineups and Packages

Dear Mayor Bouley:

We are committed to keeping you and our customers informed about changes to Xfinity TV services. Accordingly, please note the following changes:

- On June 9, 2020, AMC Premiere (a Subscription Video OnDemand “SVOD” product) rebranded as AMC+ and SVOD subscribers received access to a new linear AMC+ channel.
- On June 9, 2020, Urban Movie Channel (a Subscription Video OnDemand product) rebranded as WETv+.
- Effective June 16, 2020, GSN, Investigation Discovery, Travel and TV Land are now part of the Entertainment genre pack.
- Effective June 16, 2020, EWTN is now part of the Kids & Family genre pack.
- Effective June 16, 2020, Cartoon Network is now part of Expanded Basic. Expanded Basic will include Kids & Family, Entertainment, and Sports & News genre packs.
- The following triple play packages are now available: **Standard+** More at \$129.99/mo includes Limited Basic, Expanded Basic, HD programming, 20 Hour DVR Service, Performance Pro Internet and Unlimited Voice; **Select+** More at \$159.99/mo includes Limited Basic, Expanded Basic, Digital Preferred Tier, HD programming, DVR Service, **Extreme Pro Internet**, and Unlimited Voice; **Signature+** More at \$189.99/mo includes Limited Basic, Expanded Basic, Digital Preferred Tier, Epix, HD programming, Premium DVR Service, **Gigabit Internet**, Unlimited Voice, and Netflix Standard HD Plan; and **Super+** More at \$199.99/mo includes Signature+ More, HBO, The Movie Channel (TMC), Showtime and More Sports & Entertainment. Prices exclude Broadcast TV Fee, Regional Sports Fee, taxes and fees.
- The following double play packages are now available: **Standard+** at \$109.99 includes Limited Basic, Expanded Basic, HD programming, 20 Hour DVR Service, and Performance Pro Internet; **Select+** at \$139.99/mo includes Limited Basic, Expanded Basic, Digital Preferred Tier, HD programming, 20 Hour DVR Service, and Blast! Internet; **Signature+** at \$169.99/mo includes Limited Basic, Expanded Basic, Digital Preferred Tier, Epix, HD programming, DVR Service, **Extreme Pro Internet**, and Netflix Standard HD Plan; and **Super+** at \$189.99/mo includes Signature+, HBO, TMC and Showtime. Prices exclude Broadcast TV Fee, Regional Sports Fee, taxes and fees.





June 29, 2020

The Hon. James Bouley
Office of the Mayor
City of Concord
41 Green Street
Concord, NH 03301

Re: Programming Changes

Dear Mayor Bouley:

We are committed to keeping you and our customers informed about changes to Xfinity TV services. Accordingly, please note the following changes to the Xfinity lineup provided in your community:

- On June 23, 2020, the following channel changes occurred: Afro HD, Aspire HD, BET Her HD, NBC Universo HD and Revolt HD will be added to the Digital Preferred Tier; Cleo HD will be added to Entertainment and Expanded Basic; NBC Universo HD, Univision ALT HD and Unimas ALT HD will be added to Xfinity TV Latino; and TFC HD will be added to TFC Filipino and the Filipino 3 pack. Channels require HD Technology Fee and X1 TV Box or compatible customer owned device.
- We were recently notified by Showtime that on July 15, 2020, they plan to cease providing SHO Beyond and will be launching SHO x BET. Like SHO Beyond, SHO x BET will be a secondary multiplex channel of the primary Showtime service and will replace SHO Beyond wherever it is currently offered.
- On July 28, 2020, we plan to add Recipe.TV HD, Justice Central HD and Comedy.TV HD to Entertainment and Expanded Basic. Customers will need an IP-capable device (e.g., Xfinity X1) and the HD Technology Fee in order to view these new channels.
- Starting July 28, 2020, Digital Starter will be renamed Extra.

Customers are receiving notice of these changes in their bill. Please feel free to contact me at Bryan_Christiansen@cable.comcast.com should you have any questions.

Very truly yours,

Bryan Christiansen

Bryan Christiansen, Sr. Manager
Government Affairs

