



# CITY OF CONCORD

*New Hampshire's Main Street™*

TO: Hon. Mayor and members of the City Council

FROM: Amanda Grady-Sexton, Chair Public Safety Advisory Board (PSAB)

SUBJECT: Referral to PSAB regarding password protection for information stored by Vision Government Solutions

DATE: October 21, 2022

On June 9, 2022, the Concord City Clerk received a letter from Patrick J. Kelly requesting that the Council reconsider its requirement for creating an account and password protection stored by Vision Government Solutions.

By way of history, this issue was discussed by the PSAB in 2010. In a report to City Council dated February 15, 2010, Councilor William Stetson, then Chair of the PSAB, wrote that the Board “recommends that to gain access to the City’s Assessing website, the City Assessor shall coordinate with the company hosting the assessment information on the website to require that any person who seeks to gain access to the website be required to create a username and password.” This would later be approved by the City Council and became the policy of the City Assessor’s Office.

On August 29, 2022, the PSAB met and discussed the communication from Mr. Kelley. Deputy Assessor Susan Golden testified before the Board and reported that citizens often require assistance with resetting their passwords and stated that the Assessor’s Office does not believe password protection should be required for this community use information. Police Chief Bradley Osgood similarly reported that he did not believe password protection was needed for this public information.

A motion was made and duly seconded to recommend to the Mayor and City Council to approve discontinuing the password protection for the information stored by Vision Government Solutions.