



# CITY OF CONCORD

*New Hampshire's Main Street™*

City Manager's Office

Thomas J. Aspell, Jr.  
City Manager

## REPORT TO MAYOR AND THE CITY COUNCIL

**DATE:** July 29, 2020  
**FROM:** Thomas J. Aspell, Jr., City Manager  
**SUBJECT:** Citizen Comments

**Recommendation:**

Recommend City Council accept this report.

**Background:**

Attached for your information are citizen comments received during the past month.

/ss

Attachments

RECEIVED

JUL 06 2020

CITY OF CONCORD NH  
ASSESSING DEPT

Dear Mr. Tomchack,

We want to thank you and the Committee for reviewing our home's original 2019 assessment and reducing it to what we think is a fair amount. Being retired & having to deal with the financial impact of the Pandemic we breathed a sigh of relief when we read your decision. We hope you stay safe in these difficult times.

Les Sherman Helen Burke  
Sherman

179 Mountain Rd. U.3

Service location Life Assessment office

Service date 7-27-2002

Purpose of visit or description of services return of paperwork

Our staff was:  courteous  knowledgeable  professional  
 other  caring, sympathetic and helped to obtain info

Our service was:  courteous  knowledgeable  professional  
 other all of the above

Additional comments: The staff followed me out to my car to give me help & info that I needed. Please take good care of all of the staff there.

OPTIONAL  
Name: Judith Luy Address: 109 Sherman St Phone: 307 689 8813  
Geneva

**From:** Kelly Cuomo Wing [<mailto:kacuomo@yahoo.com>]  
**Sent:** Wednesday, July 01, 2020 9:27 AM  
**To:** Bryant, Laura  
**Subject:** Kudos & dependent care request

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]**

Hi Laura,

So nice to see you yesterday! I just wanted to reiterate what a fantastic time both kids are having at camp so far. We really appreciate all the hard work your team has put into making these opportunities possible - and as safe as they can be right now. In Elliana especially, it feels like something in her has been restored by camp this week. It is honestly such a huge relief to see her so happy!

It's going so well that I signed them both up for an extra week in August and added Caleb to the waitlist for a late July session as well. Thanks again!

Have a great day,  
Kelly

**From:** Ally Thorpe [<mailto:athorpe@nhds.org>]  
**Sent:** Thursday, July 9, 2020 2:55 PM  
**To:** \* Recreation  
**Subject:** So Impressed

Good afternoon – I hope this email finds you well.

I am writing today to let you know how impressed I am and continue to be with both your front desk and “Stay and Play” camp staff.

Clearly, this time in the world is scary for ALL of us. Sending our kids to camp (whether as counselors OR campers) is done so at a certain risk. Covid-19 rages on and as we working parents juggle all of the insecurities that go along with allowing anyone else to care for your kids- having faith that they will be safe.

Today I stopped by the community center to drop off a water bottle off for my daughter, Matilda and was greeted at the door by a young man who was AWESOME at explaining to me exactly what the procedures have been for the camp in light of CDC recommendations. He plainly stated no one was allowed into the building- I thought “YES! He has been trained well!”. I told him that was absolutely fine and that I appreciated him following the rules to keep both the campers and his fellow staff members safe. I pressed him to understand what safety measures were being taken and he let me know that the surfaces and writing utensils were being sanitized, all are wearing masks and that he does not have contact with the camp. ALL. PERFECT. ANSWERS.

I have to say these young people have been trained well and are adhering to all safety precautions- as advertised on the camp forms. I couldn't be happier. Having the satisfaction and comfort of knowing I can TRUST my child is SAFE and PROTECTED while in your care is immeasurably reassuring.

THANK YOU for the job both you and your staff are doing in order to ensure our kids CAN have a fun AND safe summer- keep up the great work!

Best,  
Allyson Thorpe  
(Tilly's mama)

## Stevens, Suzanne

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**From:** Gill, David  
**Sent:** Monday, July 13, 2020 9:21 AM  
**To:** Stevens, Suzanne  
**Cc:** Aspell, Thomas  
**Subject:** FW: Tournament this weekend

Good morning Sue,

Hope you had a great weekend. If possible please include the email below in the next City Council Meeting. Jeff is the softball tournament director from this weekends tournament.

Thanks

David

**From:** Comets Turn 2 [<mailto:turn2director@gmail.com>]  
**Sent:** Saturday, July 11, 2020 7:17 AM  
**To:** Gill, David  
**Cc:** robt palisi; Liz Purdy; Jeff Dusseault; Andersch, John; Wheeler, Justin  
**Subject:** Re: Tournament this weekend

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David

I just wanted to say how appreciative the Comets are for the ability to use the fields. Friday night was a great success, we received nothing but praise for the ability to get these softball players back on the field. We were able to play ten softball games yesterday on your fields and they were all great.

I have found your employees to be professional and detailed. I was at Hall Street and Rollins yesterday and the fields looked awesome. I didn't leave till 8:00 pm after trash pick up and desanitizing. I came back this morning to find the fields cleaned, lined and ready to play. I spoke with Justin at Rolfe who was there at 6:00 am, and he was all ready to make another day of softball happen. Please express to your employees our gratitude, not just from us but from all the coaches I spoke with yesterday who were so happy to play on these fields.

have a great day

Jeff D.

**From:** Derek Johnson [<mailto:djohnson@sps.edu>]  
**Sent:** Wednesday, July 22, 2020 10:36 PM  
**To:** Gill, David  
**Subject:** Thanks

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]**

Dave,

I hope you are surviving this crazy time. I just wanted to say thanks to someone in your office. I go to the basketball court on South Main to shoot around every day to get my exercise, and called someone in your office letting them know that the net on the South Main Street side was coming off and within a day they had it fixed. I am old, I need to the net, I don't have the energy to chase the ball.....

Derek Johnson  
St. Paul's School  
Director of Multicultural Recruitment  
Girls Varsity Soccer Coach  
Office (603) 229-4722

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**From:** Karen mcnamara [<mailto:kmcnamara1969@gmail.com>]  
**Sent:** Friday, July 24, 2020 9:04 AM  
**To:** \* City Manager Office  
**Subject:** A Happy story for your week!

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Good morning,

We drafted a letter and sent it to Jaime Breen, owner of The Storage Station on Loudon Rd, requesting free space for our books and we got it, signed the lease yesterday. When I asked Mr. Breen what we could do for him, he said: "nothing!" That's pretty cool.

I will be sure to let Dave Gill know, since it was his idea to contact storage owners.

Have a good weekend!

Karen McNamara, M.Ed, OG  
cell (603) 545-5578  
[@og.reading.instruction](mailto:@og.reading.instruction)



May 28, 2020

Mr. Thomas Aspell  
City Managers Office  
41 Green Street  
Concord New Hampshire 03301

Dear Mr. Aspel:

We had the pleasure of working with Mr. Baia and Donna Muir. They have done a fine job for our City in their performance under the Covid-19 epidemic.

Donna definitely knows her job well and worked well with us to resolve a huge problem. We have never had a situation that required the assistance that Donna provided us.

Sincerely,

A handwritten signature in blue ink that reads "Robert Onimus". The signature is written in a cursive style with a long, sweeping tail on the "s".

Robert Onimus  
21 Hope Avenue  
Concord, NH 03301