



CITY OF CONCORD

New Hampshire's Main Street™
City Manager's Office

Thomas J. Aspell, Jr.
City Manager

REPORT TO MAYOR AND THE CITY COUNCIL

DATE: June 30, 2024
FROM: Thomas J. Aspell, Jr., City Manager
SUBJECT: Citizen Comments

Recommendation:

Recommend City Council accept this report.

Background:

Attached for your information are citizen comments received during the past month.

/ss

Attachments

J Joyce Sawicki
7 Iron Works Rd
Concord, NH 03301



Ryan Rambaun, Tree Services

City of Concord General Services

311 W. State St.

Concord, NH 03301

June 2024

Dear Ryan & Sean & crew,

Thank you so much for planting (and procuring!) the beautiful Green Mountain Maple as part of the City's Sustainable Tree Program Grant.

I appreciate the knowledge, care and professional communication you invest in this terrific opportunity to keep Concord Green and Full of Trees. (A TREE CITY USA)!
Sincerely,
Joyce Sawicki
7 Iron Works Rd

Stevens, Suzanne

Subject: FW: Thank you from McCulloch

From: McCulloch, Nikolos <nmcculloch@manchesternh.gov>

Sent: Thursday, June 6, 2024 11:44 AM

To: Chisholm, John <JChisholm@ConcordNH.gov>

Cc: Nelson, Wesley <WNelson@ConcordNH.gov>; Harpell, Donald <DHarpell@ConcordNH.gov>

Subject: Thank you from McCulloch

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]

Hello Chief,

I just wanted to take a few minutes and say thank you for letting me complete my clinical time with CFD. From the very beginning when I reached out to Captain Harpell and Lieutenant Nelson I was treated with enthusiasm and positivity. They both worked with me and my schedule to do what was best. They had me work with Brad Riley, Jared Beard and I was able to do some time with Wes. Although there were countless CFD members that helped me, those three went above and beyond to make sure I was learning what I needed to as well as some extra things to consider. How CFD operates on high level medical calls was a learning experience for me and something I will be taking back to my organization to make us better. The teamwork and bedside manner from every member was top-notch. Chief, I am sure you know this, but you should be very proud of your members and your organization. They do an amazing job.

Thank you,

Nikolos McCulloch
Company Commander
Engine Co. 9
Manchester Fire Department
(603) 669-2256

Chisholm, John

From: Harpell, Donald
Sent: Thursday, May 23, 2024 7:41 AM
To: Bigelow, Kyle; Lafortune, Timothy; Andrews, Robert; Saltmarsh, David; Scarpino, Christopher
Cc: Chisholm, John; Folsom, Elisa; Hebert, Mark
Subject: FW: Harris Hill - Genesis

Hello all-

Got this "thank you" email from the son of a Pt you all took care of on Sunday the 19th. Two of the best compliments an EMS supervisor can hear given to the crews are "professional and compassionate"! I took a look at that call and those situations where in reality you were taking care of the family member and not the patient. Dealing with end of life care is REALLY difficult especially when a family member is "revoking" either comfort measures or hospice care. The best thing to do in those situations is to be professional and compassionate which you all did and I thank you also for that.

-----Original Message-----

From: Scott [REDACTED] <scott[REDACTED].com>
Sent: Wednesday, May 22, 2024 3:21 PM
To: Harpell, Donald <DHarpell@ConcordNH.gov>
Subject: Harris Hill - Genesis

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]

Good afternoon Captain Harpell,

My name is Scott [REDACTED]. This past Sunday my father Allen was transported by your ambulance to Concord Hospital ER from Harris Hill. I just wanted to reach out and express my sincere gratitude to the guys who arrived to save my father's life. They were prompt, professional and compassionate. I wish I was able to thank them individually. If you could please let them know how appreciative my family is. You have a great team!

Sincerely,
Scott [REDACTED]