



CITY OF CONCORD

REPORT TO MAYOR AND THE CITY COUNCIL

DATE: March 31, 2015
FROM: Thomas J. Aspell, Jr., City Manager
SUBJECT: Citizen Comments

Recommendation:

Recommend City Council accept this report.

Background:

Attached for your information are citizen comments received during the past month.

/ss

Attachments

Chief Osgood
Concord PD
35 Green St
Concord, NH 03301-4299

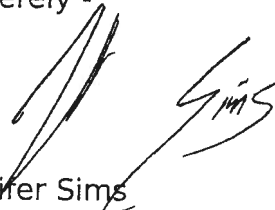
Dear Chief Osgood -

On December 30th, 2014 we were visiting town and were involved in a fender bender. Officer Mitchell (ID #34) responded to the scene.

He was without a doubt the most professional officer either of us have interacted with. He is a credit to your department, and we hope Concord has his services for a long time to come.

Thank you for staffing your department so well.

Sincerely -



Jennifer Sims
Weare, NH

RECEIVED
MAR 09 2015
CONCORD, NH POLICE
DEPARTMENT

Duval, Carrie

From: Osgood, Bradley
Sent: Tuesday, March 24, 2015 10:32 AM
To: Thomas, John; Duval, Carrie; Mitchell, Keith
Subject: Fwd: Thank you

Sent from my iPhone

Begin forwarded message:

From: <Laura.McGlashan@dhhs.state.nh.us>
Date: March 24, 2015 at 8:10:35 AM EDT
To: <BOsgood@concordpolice.com>
Subject: Thank you

Dear Chief Osgood,

Thank you very much for making Officer Dexter available to present at the Congolese Community meeting on Saturday. He did an excellent job - not only of communicating complicated information in a clear manner, but also of fielding the questions that followed. The State Refugee Coordinator, Barbara Seebart, and I very much enjoyed meeting and working with him.

Laura

Laura McGlashan
State Refugee Health Coordinator
Office of Minority Health & Refugee Affairs
New Hampshire Department of Health & Human Services
97 Pleasant Street, Thayer Buidling
Concord, NH 03301
Laura.Mcglashan@dhhs.state.nh.us
Phone: (603) 271-2688
Fax: (603) 271-0824

3.16.2015

Dear Michael Jache,

I apologize for being 132 years late on paying my property taxes!!! I hope that you will forgive me...

Hi. my name is Sally Glass. I've had this for a few years. I think I found it in a book from a relative's relative from Concord Ma. I wondered if it was accidentally sent to Concord Ma by mistake?

I thought you might like to frame it for your office???

You can google: "1883 Concord NH Taxes" and Mr Huntoons name appears.

Sally Glass
147 Beechridge Rd
York, me 03909
seaglass03@gmail.com
from Concord, Ma originally

P.S, I called the tax dept to get your name

Have a good day.

All Taxes due this City are payable at the Collector's Office, Brown's Block, North Side Warren Street, near Main. All Taxes assessed upon each Poll, and Poll and Personal Property, are required to be paid on presentation of the bill, or at the furthest, after fourteen days notice. If payment of Poll and Personal Property Tax is delayed after the 1st of September, Twenty Cents cost will be charged. Office closed *Thursday and Thursday Evenings*. In Ward 1, Taxes can be paid to COL. ABRAHAM TOLSON. PRESERVE THIS BILL.

OFFICE, BROWN'S BLOCK, WARREN ST.

CITY OF CONCORD.

Ward 1

Mr. *Edwin C. Terry*

The Taxes assessed against you in the City of Concord for the year 1883, are committed to me for collection, and are as follows:

1883.

- City, County, State, School and Highway Tax.
- School House Tax.
- Precinct Tax,
- Dog Tax.
- Ten per cent. interest from December 1st. to date.
- Costs.

1877	
\$ 1.82	188

CHARLES T. HUNTOON, Collector.

RECEIVED PAYMENT.

April 11 1884 a ROLL

Collector.

Frank J. Batchelder, Printer.

Results based on total surveys received for February 2015

City of Concord – City Clerk’s Office

Customer Service Survey

I received services related to (circle all that apply): (Total surveys completed: (8)

City Council	Elections	Vital Records	Dog Licensing
(1)	()	(7)	()
Voter Registration	UCC Filings	Other: <u>General Information</u>	
()	()	() Marriage License	() Purple Bags

Were you greeted promptly and friendly?

(Worst)	1	2	3	4	5	6	7	(Best)
	()	()	()	()	()	()	(8)	

Was your wait for service reasonable?

(Worst)	1	2	3	4	5	6	7	(Best)
	()	()	()	()	()	(1)	(7)	

Was the staff person knowledgeable?

(Worst)	1	2	3	4	5	6	7	(Best)
	()	()	()	()	()	()	(8)	

Was your transaction complete and accurate?

(Worst)	1	2	3	4	5	6	7	(Best)
	()	()	()	()	()	()	(8)	

Comments and suggestion

“Fix your wall! Nice people.”

“Thank You.”

“Keep up the same attitude & good work.”

“They were very nice and speedy.”

“Very pleasant, fast service.”

“Very nice.”

“If possible, you can authorize father’s name addition from local town office! Thanks.

Good service, fast processing!”