



# CITY OF CONCORD

*New Hampshire's Main Street™*  
City Manager's Office

Thomas J. Aspell, Jr.  
*City Manager*

## REPORT TO MAYOR AND THE CITY COUNCIL

**DATE:** May 30, 2025  
**FROM:** Thomas J. Aspell, Jr., City Manager  
**SUBJECT:** Citizen Comments

### **Recommendation:**

Recommend City Council accept this report.

### **Background:**

Attached for your information are citizen comments received during the past month.

/ss

Attachments

## Stevens, Suzanne

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**From:** Gill, David  
**Sent:** Friday, May 16, 2025 11:27 AM  
**To:** Stevens, Suzanne  
**Cc:** Bryant, Laura  
**Subject:** FW: Mother's Day Luncheon

Good morning Sue,

Please include this positive note to Laura Puro, our Senior Program Recreation Specialist (she coordinates our senior programs)

Thank you,

David

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**From:** Aol. <[luckypuck7742@yahoo.com](mailto:luckypuck7742@yahoo.com)>  
**Sent:** Thursday, May 15, 2025 3:48 PM  
**To:** Puro, Laura <[LPuro@ConcordNH.gov](mailto:LPuro@ConcordNH.gov)>  
**Subject:** Mother's Day Luncheon

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]**

Hi Laura,

Thank you for the beautiful luncheon you put on for us yesterday. The food from Wrap City was delicious and the desserts that Katie made were scrumptious. I am enjoying my very pretty rose, also.

I can't begin to tell you how much you have improved the Senior Center since you have been here. It is so much more vibrant and full of different activities. A lot more people are participating in the activities and enjoying everything so much more.

I really do appreciate it and you are to be commended for the love, compassion and dedication you have constantly given since you started this job. You are so perfect for this position. Thank you, Laura.

Meri Langevin



Yahoo Mail: Search, Organize, Cong trip

**Stevens, Suzanne**

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**Subject:** FW: Thank You

**From:** Doug Bechtel <[dbechtel67@hotmail.com](mailto:dbechtel67@hotmail.com)>

**Date:** May 17, 2025 at 5:39:06 PM EDT

**To:** "Chisholm, John" <[JChisholm@concordnh.gov](mailto:JChisholm@concordnh.gov)>

**Subject:** Thank You

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Hello Chief Chisholm:

I wanted to send a brief note of thanks to you and your team for several reasons. Most recently I went to the Broadway station to renew my Category 1 fire permit. The FD staff were very courteous, helpful, and professional. I mentioned that I used to play hockey with Steve Lorenze and Brian Saltmarsh. I got some smiles from that memory; my hockey years are over, but those two FD staff made a great impression on me (on the ice, of course!).

Secondly, the ladder truck arrived at my house recently (23 Downing Street) to ask if they could do some training exercises over my roof. I complied and again, the staff were very courteous and professional.

Finally, I am the President / Executive Director at New Hampshire Audubon. Our headquarters are on Silk Farm Road. During my nine years working there, we have had several "opportunities" to meet you staff, mostly because of false alarms. Most recently we had a carbon monoxide alarm. Your team arrived immediately and worked with our facilities manager to make sure our work and public spaces were safe.

I am very grateful for your work in our community, both personally and professionally. I am super impressed that your team is always courteous and friendly in addition to being professional in a high stress profession.

Thank you for your leadership.

Doug Bechtel