



CITY OF CONCORD

REPORT TO MAYOR AND THE CITY COUNCIL

DATE: April 30, 2019
TO: Mayor and City Council
FROM: Brian G. LeBrun, Deputy City Manager - Finance
SUBJECT: Tax Bill Changes

Recommendation

Accept this report regarding tax bill changes as approved by the Fiscal Policy Advisory Committee.

Background

The Fiscal Policy Advisory Committee (FPAC) has been working with City Administration to make changes to the tax bill. The changes will provide comparative information and ease of readability on the document.

Discussion

Since February 2018, the FPAC has worked with City administration to enhance property tax information and history for taxpayers. In the spring of 2018, the Tax Collector initiated a friendly letter as a reminder for delinquent taxes. Many taxpayers with small overdue balances due to oversight or a late payment were able to clear their delinquent balances, without receiving a notice of lien letter.

The committee also worked with administration to make changes to the tax bill and include historical information for comparison purposes; more clearly identify delinquent taxes; provide a brief explanation of the four tax amounts on the bill (Local Ed, State Ed, County and City) and improve the legibility of the small print on the back of the bill.

Attached with this report is a sample of the new tax bill format which will be sent out to taxpayers for the first time in May 2019 for the bills that will be due on July 1 and

October 1. Included with the tax bill will be an insert briefly explaining the changes and a link to the City website www.concordnh.gov for additional information.

On Monday May 13 the City will:

1. Issue a press release regarding the changes to the tax bill and provide a link to the City's website.
2. Update the City's website and provide a notice on the front page that will link to a sample of the new tax bill, explanation of the changes and a short You Tube video regarding the changes.

All Tax and Assessing Office staff have been updated on these changes and the additional website information in order to best help taxpayers with any questions they may have.