



CITY OF CONCORD

New Hampshire's Main Street™
City Manager's Office

Thomas J. Aspell, Jr.
City Manager

REPORT TO MAYOR AND THE CITY COUNCIL

DATE: March 31, 2023
FROM: Thomas J. Aspell, Jr., City Manager
SUBJECT: Citizen Comments

Recommendation:

Recommend City Council accept this report.

Background:

Attached for your information are citizen comments received during the past month.

/ss

Attachments

Stevens, Suzanne

From: Chesley, Chip
Sent: Wednesday, March 15, 2023 12:53 PM
To: Stevens, Suzanne; Bonenfant, Janice
Subject: FW: Snow removal 3/14/23

One for the positive comments.

From: BRUNO MATSON <benmatson@comcast.net>
Sent: Wednesday, March 15, 2023 9:27 AM
To: Chesley, Chip <CChesley@ConcordNH.gov>
Subject: Snow removal 3/14/23

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]

Chip,

I just want to let you know that your snow removal crews are very the best. I much appreciate all that you and your crews and office support staff do to provide services to the city. My street was plowed about every two to three hours during the storm. That was unheard off back in the early 60's; we were lucky to be plowed every eight hours during a Nor'easter.

Regards,
Bruno Matson

From: * GeneralServices <generalservices@concordnh.gov>
Sent: Wednesday, March 15, 2023 11:49 AM
To: Bonenfant, Janice <JBonenfant@ConcordNH.gov>
Cc: Chesley, Chip <CChesley@ConcordNH.gov>
Subject: FW: Snow plowing

Hi Janice,

Forwarding this email below for consideration for positive comments in the next Council agenda.

Thank you,

Angelina Zulkic
Communications Coordinator



Concord General Services
Administration Division
311 North State Street, Concord, NH 03301
www.concordnh.gov/generalservices
azulkic@concordnh.gov
(603) 230-3907



-----Original Message-----

From: Karen <kshields54@comcast.net>
Sent: Wednesday, March 15, 2023 11:36 AM
To: * GeneralServices <generalservices@concordnh.gov>
Subject: Snow plowing

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]

Hi! I imagine that you all are very happy with the winding down of a very active month and winter. I am writing to offer a heart-felt thanks for all that you do to keep Concord's sidewalks and streets passable! In particular, I am deeply grateful to the plow driver(s) who clear the Essex St/Rowell St area (behind the Law School). I have lived here since 1990 and it is a difficult area to clear -many times I have had to shovel half the street! This year, however, the driver(s) have nailed it!! Clearing from both directions has made me such a happy camper💕

Thank you so much!

Karen Shields
2 Rowell St

Sent from my iPhone

Stevens, Suzanne

Subject: FW: INFO: Positive Comment

From: Chesley, Chip <CChesley@ConcordNH.gov>
Sent: Wednesday, March 15, 2023 12:53 PM
To: Stevens, Suzanne <SStevens@ConcordNH.gov>
Cc: Demers, Kevin <KDemers@ConcordNH.gov>
Subject: FW: INFO: Positive Comment

From: Zulkic, Angelina <AZulkic@concordnh.gov>
Sent: Wednesday, March 15, 2023 8:40 AM
To: Chesley, Chip <CChesley@ConcordNH.gov>; Major, James <JMajor@ConcordNH.gov>; Demers, Kevin <KDemers@ConcordNH.gov>
Cc: Hoadley, Jeff <JHoadley@ConcordNH.gov>; Breton, Stefanie <SBreton@ConcordNH.gov>
Subject: INFO: Positive Comment

Just sharing this positive Facebook comment:



Karen Maitland

Just heard the sidewalk plow go by. Here's a tip of the cap to all those who have been keeping our streets and sidewalks passable. We appreciate the hours you've been putting in!

Like Reply Hide Send Message 3h



Author

Concord General Services
Thanks Karen!

Like Reply 1m

Angelina Zulkic

Communications Coordinator



Concord General Services
Administration Division
311 North State Street, Concord, NH 03301
www.concordnh.gov/generalservices
azulkic@concordnh.gov
(603) 230-3907



Stevens, Suzanne

From: Aspell, Thomas
Sent: Monday, March 27, 2023 9:20 AM
To: Stevens, Suzanne
Subject: FW: Fresh Pickles - Cathy Furlong

From: Cathy Furlong <laglong@comcast.net>
Sent: Friday, March 24, 2023 11:29 AM
To: Lamoureux, Daniel <DLamoureux@ConcordNH.gov>
Cc: Gill, David <DGill@ConcordNH.gov>; Aspell, Thomas <TAspell@ConcordNH.gov>
Subject: Fresh Pickles - Cathy Furlong

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]

Dan

I wanted to take a minute to thank you again for a fun experience with the Fresh Pickles group. It was great to have a group of actual beginners so that one could be comfortable. Many lessons will say beginners, but have participants who are well past beginner stage. I have been watching the folks play pickle ball at Beaver Meadow for many years. I've also watched videos, but never felt confident enough to just drop in. Your sessions were fun, informative and confidence building. You were very attentive to all the participants and answered all our questions, even the silly ones. I am excited to continue to get better and enjoy pickle ball for years to come.

With many thanks
Cathy Furlong
laglong@comcast.net