



City of Concord, New Hampshire

Office of the Mayor

Mayor Byron O. Champlin

TO: Members of City Council

FROM: Mayor Champlin

DATE: November 10, 2025

RE: Recreation and Parks Advisory Committee Appointment

I propose the appointment of the following individual to the Recreation and Parks Advisory Committee for a three-year term to expire December 31, 2028.

- Dhan Timsina, 83 Pembroke Road, Concord as the Ward Eight Representative. Dhan Timsina's resume is attached.

In accordance with Section 18 of the City Council Rules, this proposed appointment is being distributed to City Council as information in advance of formal action at the December 8, 2025, City Council meeting.

DHAN TIMSINA

83 Pembroke Road, Concord, NH 03301 | (603) 470-3019 | dtimsina@universalcarealliance.com
| LinkedIn: Available upon request

PROFESSIONAL SUMMARY

Entrepreneurial and mission-driven healthcare administrator with over a decade of leadership experience across diverse, community-based services. Proven track record in launching and scaling service-driven organizations focused on dignity, inclusion, and culturally responsive care. Currently leading three businesses in New Hampshire and serving as Board Chair for a leading immigrant and refugee support organization. Passionate about system-building and uplifting underserved populations through strategic planning, operational efficiency, and grassroots outreach.

CORE COMPETENCIES

Staff & Operations Management, Medicaid & IDD Waiver Programs, Regulatory Compliance (Hem M 310, CMS, DHHS), Strategic Business Planning, Budgeting & Financial Oversight, Multicultural Community Engagement, Fluent in English, Nepali, Hindi

PROFESSIONAL EXPERIENCE

- Chief Executive Officer

Universal Care Alliance – Concord, NH

March 2022 – Present

- - Lead strategic direction and day-to-day operations for a multi-departmental care agency specializing in in-home care and IDD waiver services.
- - Successfully implemented standardized systems that prioritize quality assurance and staff accountability.
- - Maintained full regulatory compliance with Medicaid and state licensing authorities, including corrective action planning.
- - Developed a forward-looking 5-year strategic plan to stabilize finances and improve operational outcomes.

- Chief Executive Officer

New Hampshire Adult Day Care – Concord, NH

January 2024 – Present

- - Founded and manage a culturally inclusive adult day care center with an emphasis on serving the Immigrants, and mainstream population.
- - Partnered with local vendors to provide ethnic meals and culturally engaging activities for clients.

- - Recruited multilingual staff and conducted targeted outreach to expand community participation.
- Chief Executive Officer

New African Asian Grocery – Concord, NH

July 2023 – Present

- - Established a community-focused grocery store offering essential food products from Africa and Asia.
- - Serve as a local employer and resource for newly settled immigrants and refugees.
- - Oversee all areas of business including procurement, customer relations, staffing, and marketing.
- Board Chair

Building Community of New Hampshire (BCNH)

2023 – Present

- - Lead the board of a statewide nonprofit dedicated to empowering immigrants and refugees.
- - Provide strategic oversight, financial stewardship, and community representation for the organization.
- - Support programming that addresses workforce development, housing, cultural preservation, and youth engagement.

EDUCATION

- Associate Degree in Healthcare Administration

Southern New Hampshire University — Manchester, NH

2017 – 2019

- High School Diploma

Concord High School — Concord, NH

2009 – 2012

AWARDS & RECOGNITION

40 Under 40 Award Recipient – Recognized for leadership, impact, and business innovation in New Hampshire.

Professional Resume Summary

Dhan Timsina is an accomplished entrepreneur, healthcare administrator, and community leader with over a decade of experience serving diverse populations across New Hampshire. He currently leads three organizations as Chief Executive Officer: Universal Care Alliance (in-home and IDD waiver services), New Hampshire Adult Day Care (culturally inclusive adult day programs), and New African Asian Grocery (a multicultural grocery business).

In each of these roles, Dhan has demonstrated a unique ability to design and scale systems that combine regulatory compliance, financial oversight, and cultural sensitivity. His leadership style is mission-driven, operationally disciplined, and deeply connected to the community. He has built strategic plans, led corrective actions for state compliance, and grown workforce pipelines for immigrant and refugee populations.

Beyond his business achievements, Dhan serves as Board Chair of Building Community of New Hampshire (BCNH), where he advocates for social equity, youth programming, and cultural preservation. He is also a recipient of the prestigious 40 Under 40 Award, recognized for business innovation and leadership impact.

Dhan holds an Associate Degree in Healthcare Administration from Southern New Hampshire University and a High School Diploma from Concord High School. He is fluent in English, Nepali, and Hindi, and is known for bridging communities through inclusive services and employment opportunities.

His key strengths include staff and operations management, Medicaid and IDD waiver programming, strategic planning, budgeting, and community outreach. He is passionate about transforming systems to serve with dignity, efficiency, and cultural relevance.