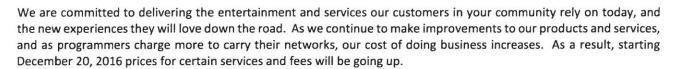


November 17, 2016

The Hon. James Bouley Office of the Mayor City of Concord 41 Green Street Concord, NH 03301

RE: Important Information on Price Changes

Dear Mayor Bouley:



Fortunately, we've been able to identify some charges to be reduced or eliminated. We've simplified charges for In-Home Service Visits. Customers will no longer be charged separately for the services performed during a service call and will instead get everything they need—including installation, activation, and relocation of additional outlets after an initial installation of service, in-home service charges and more—all for a flat rate of \$40.00*.

While some prices may have increased, we are always investing in technology to drive innovation. We are working hard to bring our customers great value every day and exciting new developments in the near future, including the following:

- The most TV shows and movies available On Demand
- Innovative X1 Voice Remote that makes searching for shows and movies easier
- Self-service options to save our customers time and adapt to their schedule
- Access to Netflix content on XFINITY X1
- · Fastest, most reliable in-home WiFi
- Fastest Internet in America according to Speedtest.net
- More than 14 million WiFi hot spots nationwide

Customers will receive notice about these changes within their bill received after November 20, 2016. A copy of the notice is enclosed. If you have any questions about these changes, please feel free to contact me at 603-224-1871, ext. 202.

Sincerely,

Bryan Christiansen

Bryan Christiansen, Sr. Manager Government Affairs

* Does not apply to XFINITY Home. Prices do not include taxes and fees.

Enclosure - Customer Notice



IMPORTANT PRICE CHANGE INFORMATION - SUPPLEMENT

November 20, 2016

In addition to the price changes listed on the IMPORTANT PRICE CHANGE NOTICE, the prices for the following services will change effective December 20, 2016.

	Current Price	New Price 12/20/2016
Performance Extra Bundle	\$67.95	\$72.95
Blast Extra Bundle	\$80.95	\$85.95
Blast Plus	\$90.95	\$95.95
Blast Plus w/HB0	\$97.95	\$102.95
MultiLatino Ultra XF Double Play	\$135.85	\$140.85
MDU Preferred Bundle	\$102.99	\$107.99
MDU HD Preferred Bundle	\$112.99	\$117.99
MDU HD Preferred Plus Bundle	\$132.99	\$137.99

Current Price	New Price 12/20/2016
\$122.99	\$127.99
\$86.90	\$91.90
\$43.00	\$38.00
\$30.00	\$25.00
	Price \$122.99 \$86.90 \$43.00

If you currently have services on a promotional price or a minimum term agreement, the prices for those services will not be affected during the promotion or minimum term period.



Prices shown do not include federal, state and local taxes, fees or other related costs.

Prices and services are subject to change. Call 1-800-COMCAST for additional details. ©2016 Comcast.

X-37846

IMPORTANT PRICE CHANGE INFORMATION FOR CONCORD, NH

November 2016

Dear XFINITY Customer,

We're committed to delivering the entertainment and services you rely on today—and the new experiences you'll love down the road.

As we continue to make improvements to our products and services, and as programmers charge more to carry their networks, our cost of doing business increases. As a result, prices for certain services and fees will be going up.

Fortunately, we've been able to identify some charges to be reduced or eliminated. We've simplified charges for In-Home Service Visits. You'll get everything you need—including installation, activation, relocation of additional outlets, in-home service charges and more—all for a flat rate*.

While some prices may have increased, we're always investing in technology to drive innovation. We're working hard to bring you great value every day and exciting new developments in the near future, including:

- · Fastest, most reliable in-home WiFi
- · Fastest Internet in America according to Speedtest.net
- · More than 14 million hot spots nationwide
- The most TV shows and movies available On Demand
- Innovative X1 Voice Remote that makes searching for shows and movies easier
- Self-service options to save you time and adapt to your schedule
- · And soon, access to Netflix content on XFINITY X1

We're excited to bring you even more, and we can't wait for you to see what 2017 has in store for the future of awesome.

Thank you for choosing to be our customer.

Sincerely,

Tracy Pitcher

Regional Senior Vice President

For more information about all the taxes, fees, and surcharges on your bill go to www.xfinity.com/pricechanges.

*Does not apply to XFINITY Home. Prices do not include taxes and fees.

IMPORTANT PRICE CHANGE INFORMATION FOR CONCORD, NH

DOUBLE PLAY PACKAGES	Current Price	New Price Eff. 12/20/16
Internet Plus	\$77.95	\$82.95
Internet Pro Plus with HBO®	\$84.95	\$89.95
Internet Pro Plus with Showtime®	\$81.95	\$86.95
Preferred XF Double Play	\$144.95	\$149.85
Premier XF Double Play	\$182.99	\$187.99
XFINITY 2300 Latino	\$106.90	\$111.90
XFINITY 2450 Latino	\$126.90	\$131.90
XFINITY 2600 Latino	\$162.73	\$167.80
XFINITY Plus Latino	\$77.95	\$82.95

XFINITY® TV	Current Price	New Price Eff. 12/20/16
Franchise Related Cost	\$0.42	\$0.28
Broadcast TV Fee (all areas)	\$5.00	\$7.00
Regional Sports Fee (per month)	\$3.00	\$5.00
Playboy®	\$19.95	\$15.00
Digital Adapter Additional Outlet Service (SD or HD)	\$3.99	\$5.99
TV Globo & PFC (Portuguese/Brazilian)	\$29.99	\$24.99
Vivid On Demand Subscription	\$19.95	\$19.99
Hustler On Demand Subscription	\$19.95	\$19.99
TEN On Demand Subscription	\$19.95	\$19.99

SERVICES & PRICING FOR CONCORD, NH EFFECTIVE JANUARY 1, 2017

The following contains a listing of all our prices and services available as of January 1, 2017

QUAD PLAY PACKAGES QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKA	GE PRICINO
with Secure add ³	\$39.95
For SurePrice add4	\$35.00
TRIPLE PLAY PACKAGES	
Starter XF Triple Play Bundle Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited™ SurePrice5	\$148.49 \$124.99
Preferred XF Triple Play Bundle Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited™ SurePrice ⁵	\$161.49 \$144.99
HD Preferred XF Triple Play Bundle Includes Digital Preferred and Starz® for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited™ SurePrice5	\$171.49 \$154.99
HD Preferred Extra XF Triple Play Bundle Includes Digital Preferred, Showtime®, Starz®, TMC®, and Streampix™ for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™ SurePrice5	\$188.49 \$174.99
HD Premier XF Triple Play Bundle Includes Digital Premier, Streampix™ and DVR Service or AnyRoom® DVR Service for primary outlet, and HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™ SurePrice5	\$216.49 \$194.99
HD Complete XF Triple Play Bundle Includes Digital Premier, Streampix™, Sports Entertainment Package and DVR Service or AnyRoom® DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blastl® Internet, Internet/Voice Equipment Rental and	
(FINITY Voice Unlimited™ SurePrice5	\$246.49 \$224.99
(FINITY LATINO PAQUETE TRIPLE	
(FINITY 3300 Latino Includes XFINITY TV 300 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited™ and Carefree Minutes	
atin America 300 GurePrice5	\$135.99 \$124.99

XFINITY 3450 Latino Includes XFINITY TV 450 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited™ and Carefree Minutes	
Latin America 300	\$143.49
SurePrice5	\$134.99
XFINITY 3600 Latino Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited™ and Carefree Minutes Latin America 300	\$161.49
SurePrice5	\$144.99
XFINITY 3650 Latino Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz® for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited™ and Carefree Minutes Latin America 300	\$171.49
SurePrice ⁵	\$154.99
	ψ10 n00
DOUBLE PLAY PACKAGES	
Internet Plus Includes Limited Basic, HBO®, Streampix®, standard definition	
digital converter and remote for primary outlet and Performance Internet	\$82.95
SurePrice ⁵	\$64.99
Internet Pro Plus with HBO® Includes Digital Economy, HBO® and	
Streampix® for primary outlet and Performance Pro Internet	\$89.98
SurePrice5	\$74.99
Internet Pro Plus with Showtime® Includes Digital Economy, Showtime®	
and Streampix® for primary outlet and Performance Pro Internet	\$86.95
SurePrice ⁵	\$74.99
Preferred XF Double Play Includes Digital Preferred for primary outlet and	* 440.05
Performance Pro Internet	\$149.85
SurePrice5	\$109.99
Premier XF Double Play Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice5	\$139.99
XFINITY 2300 Latino Includes XFINITY TV 300 Latino for primary outlet and	Ψ103.33
Performance Internet	\$111.90
SurePrice5	\$99.99
XFINITY 2450 Latino Includes XFINITY TV 450 Latino for primary outlet and	
Performance Internet	\$131.90
SurePrice5	\$109.99
XFINITY 2600 Latino Includes Digital Preferred and XFINITY TV Latino for	
primary outlet and Performance Pro Internet	\$167.80
SurePrice5	\$119.99
Internet Plus Latino Includes XFINITY TV 150 Latino, standard definition	
digital converter and remote for primary outlet and Performance Internet	\$82.95
SurePrice5	\$64.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Extra XF	HD Premier XF6	HD Complete XF6
HB0®7	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included
Showtime®7	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Starz®7	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax®7	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel®7	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Sports Entertainment Package8	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	\$8.95	Included
DVR Service9	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom® DVR Service10	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Digital Additional Outlet Service (SD or HD)11	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee12	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included

XFINITY® TV1

BASIC SERVICES	
Concord, NH	DO 4.75
Limited Basic13	\$24.75
Broadcast TV Fee (all areas)	\$7.00
Expanded Basic14 Includes standard definition digital converter and remote for primary outlet	\$45.20
Franchise Related Cost ¹⁵	\$0.28
DICITAL CERVICES	
DIGITAL SERVICES	
Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to	
Pay-Per-View and On Demand programming, and Music Choice®	\$39.95
With XFINITY Voice or Internet Service	\$37.95
Digital Starter16 Includes Limited Basic, Expanded Basic, MoviePlex,	
access to Pay-Per-View and On Demand programming and Music Choice®	\$69.95
Digital Preferred Includes Digital Starter and the Digital Preferred Tier	\$87.90
Digital Preferred plus One Premium Includes Digital Preferred and	300
choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$99.90
Digital Preferred with HBO® Includes Digital Preferred and HBO®	\$102.90
Digital Preferred plus Two Premiums Includes Digital Preferred and choice of two premium channels of showtime®, Starz®, Cinemax® or The Movie Channel®	\$111.90
Digital Preferred with HBO® and One Premium Includes Digital Preferred,	
HBO® and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$114.90
Digital Premier Includes Digital Preferred, HBO®, Showtime®, Starz®,	
Cinemax® and The Movie Channel®	\$134.90
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for	
primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital	
channels for primary outlet	\$69.95
XFINITY TV SERVICES	
HB0®7	\$15.00
Showtime®7	\$12.00
Starz®7	\$12.00
Cinemax®7	\$12.00
The Movie Channel®7	\$12.00
Playboy®7	\$15.00
Sports Entertainment Package® Includes over 28 channels including	\$13.00
NFL RedZone, ESPNU, ESPN Goal Line, PAC 12, Big Ten Network,	
CBS Sports Network, FCS Atlantic, and FCS Central	\$9.95
Family Tier17 Includes over 35 channels including CNN Headline News,	
PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino7 Includes over 45 channels of Spanish Language	
programming	\$17.95
Digital Preferred Tier ¹⁸ Includes over 65 channels including Cooking Channel,	4
Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier	
and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95
Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO®	\$32.95
Digital Preferred Tier plus Two Premiums Includes Digital Preferred Tier and choice of two premium channels of Showtime®, Starz®, Cinemax® or	
The Movie Channel®	\$41.95
	<u> </u>

Digital Preferred Tier with HB0® and One Premium Includes Digital Preferred Tier, HB0® and choice of Showtime®, Starz®, Cinemax® or	
The Movie Channel®	\$44.9
Digital Premier Tier Includes Digital Preferred Tier, HBO®,	
Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.9
HD Technology Fee12	\$9.9
DVR Service9	\$10.0
AnyRoom® DVR Service10	\$10.0
Digital Additional Outlet Service (SD or HD)11	\$9.9
with DVR Service9	\$19.9
with AnyRoom® DVR Service	\$19.9
with AnyRoom® DVR Service (client)	\$9.9
with CableCARD19	\$7.4
Digital Adapter Additional Outlet Service (SD or HD) ²⁰	\$5.9
INTERNATIONAL SELECTIONS7	
Rai Italia (Italian)	\$9.9
TV5 MONDE (French)	\$9.9
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.9
RTN (Russian)	\$14.9
Willow Plus (South Asian/Cricket Sport)	\$14.9
Zee TV (South Asian)	\$14.9
SIC International (Portuguese)	\$9.9
TV Globo (Portuguese/Brazilian)	\$19.9
PFC (Portuguese/Brazilian) IV Globo & PFC (Portuguese/Brazilian)	\$19.9 \$24.9
PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES21	
ros Now On Demand	\$12.9
ros Now On Demand w/a South Asian international selection	\$9.9
ros Now On Demand w/a South Asian international selection nere! TV On Demand The Jewish Channel On Demand	\$9.9 \$7.9 \$6.9
Fros Now On Demand w/a South Asian international selection nere! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand	\$9.9 \$7.9 \$6.9 \$14.9
Fros Now On Demand w/a South Asian international selection nere! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Disney Family Movies On Demand	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9
Eros Now On Demand Eros Now On Demand w/a South Asian international selection nere! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Gaiam TV Fit & Yoga On Demand Statima Mayin Club On Demand	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9
Fros Now On Demand w/a South Asian international selection nere! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Disney Family Movies On Demand Gaiam TV Fit & Yoga On Demand Lifetime Movie Club On Demand	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$3.9
Fros Now On Demand w/a South Asian international selection nere! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Disney Family Movies On Demand Gaiam TV Fit & Yoga On Demand Lifetime Movie Club On Demand Grokker Yoga Fitness On Demand	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$3.9 \$6.9
Fros Now On Demand w/a South Asian international selection The Jewish Channel On Demand	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$3.9 \$6.9 \$4.9
Fros Now On Demand w/a South Asian international selection The Jewish Channel On Demand The Jewish Chan	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$4.9 \$19.9
Fros Now On Demand w/a South Asian international selection Intere! TV On Demand Intere! TV On Demand Intere! TV On Demand Interei TV On	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$3.9 \$6.9 \$19.9
ros Now On Demand w/a South Asian international selection lere! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Disney Family Movies On Demand Disney Family On Demand Disney Faith and Faith a	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$3.9 \$4.9 \$19.9 \$19.9
Eros Now On Demand w/a South Asian international selection here! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Disney Family Movies On Demand Gaiam TV Fit & Yoga On Demand Grokker Yoga Fitness On Demand Grokker Yoga Fitness On Demand JP Faith and Family On Demand Girlfriends Films On Demand Vicked On Demand24 Vicked On Demand24 Vay-Per-View and On Demand Movies and Events22 (per title or event) Streampix™23	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$4.9 \$19.9 \$19.9 Prices Var
incros Now On Demand w/a South Asian international selection linere! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Disney Family Movies On Demand Disney Family On Demand Demand24 Disney Family On Demand Movies and Events22 (per title or event) Disney Family Movies and Events23 Disney Family On Demand Subscription24	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$4.9 \$19.9 Prices Var \$4.9 \$19.99
Fros Now On Demand w/a South Asian international selection here! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Disney Family Movies On Demand Disney Family On	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$1.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9
Fros Now On Demand w/a South Asian international selection Intere! TV On Demand Interes	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$1.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9
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Too Now On Demand w/a South Asian international selection Intere! TV On Demand Interes	ITY for pricing
Tros Now On Demand w/a South Asian international selection Intere! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Too Much for	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$19.9 \$19.9 Prices Var \$4.9 \$19.9 \$19.9 \$19.9
Tros Now On Demand w/a South Asian international selection Intere! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Too Much for	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9
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Tros Now On Demand w/a South Asian international selection Intere! TV On Demand Interes	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9
Tros Now On Demand w/a South Asian international selection Incre! TV On Demand Incre! TV On Demand Inco Much for TV On Demand Inco Much for TV On Demand Inco Much for TV On Demand Incre! TV On Demand Incre	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$19.9 \$19.9 \$19.9 \$19.9 \$119.9 \$119.9 \$119.9 \$119.9 \$119.9 \$119.9 \$119.9 \$119.9 \$119.9 \$119.9 \$119.9
Tros Now On Demand w/a South Asian international selection Intere! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Too Much for	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$1.99 \$19.99 \$19.99 \$19.99 \$19.99 \$19.99 \$19.99 \$19.90
Tros Now On Demand w/a South Asian international selection Intere! TV On Demand The Jewish Channel On Demand Too Much for TV On Demand Movies and Events 22 (per title or event) Tot Treampix T™23 Tot In On Demand Subscription 24 Too Demand Subscription 24 To	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$19.9 \$10.00 \$2.50 \$0.00 \$0.00
Fros Now On Demand w/a South Asian international selection Inere! TV On Demand Inere Ine	\$9.9 \$7.9 \$6.9 \$14.9 \$5.9 \$6.9 \$1.99 \$19.99 \$19.99 \$19.99 \$19.99 \$19.99 \$19.99 \$19.90

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(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Professional Installation25,26	\$79.99	N/A
Hourly Service Charge25		000000 000
For custom installation work	\$35.20	\$35.20
In-Home Service Visit ³⁷	N/A	\$40.00
REACTIVATION FEES (NO IN-HOME PER OCCURRENCE UNLESS NOTED)		,
REACTIVATION FEES (NO IN-HOME PER OCCURRENCE UNLESS NOTED) Reactivation of XFINITY Internet		\$40.00
REACTIVATION FEES (NO IN-HOME PER OCCURRENCE UNLESS NOTED)		,

Customer-Owned Video Equipment Credit	
See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee27 (per month)	\$5.00
Service Protection Plan28 (per month) Inside home wiring protection for cable TV, high-speed Internet and phone services	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$25.00
Late Fee	\$9.50
Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees29 (per piece)	Replacement Cost
Self Install Kit30	\$15.00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide® Weekly Magazine (per month)	\$4.20

- 1 Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. ©2016 Comcast. All rights reserved.
- Requires a Voice/Data Modem, except for HD Complete Triple Play.
- 3 XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.
- SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play and HD Preferred XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- SurePrice only available for 12 months to XF Triple Play or XFINITY Latino Paquete Triple, Internet Plus, Internet Pro Plus with HBO®, Internet Pro Plus with Showtime® Preferred XF Double Play, Premier XF Double Play, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 month promotional package.
- AnyRoom® DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom® DVR Service is installed on primary outlet.
- Requires Digital Starter.
- Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only.
- 10 Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- 11 Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.
- 12 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- 13 Requires digital adapter, CableCARD or digital converter.
- 14 Requires Limited Basic.
- 15 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- 16 Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 17 Requires digital converter and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- 18 Requires Digital Starter or XFINITY TV 450 Latino.
- 19 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same device.

- 20 Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content or premium channels. Not available to customers with Limited Basic only.
- 21 Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that seasons full-season early-bird rate. provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- 22 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- 23 Requires digital converter and Limited Basic to receive Streampix[™] on television. Streampix[™] included with the following tiers of service: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play, Internet Plus, Internet Pro Plus with HBO and Internet Pro Plus with Showtime. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY™ TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at http://customer.comcast.com/help-and-support/internet/ requirements-to-run-xfinity-internet-service/, Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.
- 24 Requires Limited Basic and digital converter. Not available in all areas.
- Requires digital converter or CableCARD and Limited Basic. 25 Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
 - 26 Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY Home or XFINITY Gigabit Pro
 - 27 Applies to XFINITY TV Digital Starter and above and XFINITY TV Latino 450.
 - 28 See http://www.comcast.com/spp for information on Service Protection Plan.
 - 29 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
 - 30 Does not apply to CableCARD Self Install Kit.
 - 37 Applies to installation, relocation and activation of additional outlets as well as upgrade downgrades of service after initial installation of service and in-home visits not covered under Service Protection Plan. Does not cover installation or in-home visits for XFINITY Home.

XFINITY Home License Numbers: AL: 001484, 001504 Alarm company operators are licensed and regulated by the Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, PMB 392 Montgomery, AL 36116. Phone (334) 264-9388, Fax (334) 264-9332; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT: 1040196, ELC 0189754-C5; **DE:** FAL-0299, FAC-0293 SSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190; LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776, Baltimore County: RK9552, Howard County: ER00990, Washington County: EL-R-0218, Harford County: 00005321, Calvert County: L0188, Prince George's County: 13958-2014-0; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA; NJ: 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; OH: 53-89-1732; OR: CCB 192945 All electrical work is performed by a licensed subcontractor; SC: SCBA-13497, SCFA-13440; TN: ACL 1597, ACL 1604; TX: B-16922,-02571, ACR-1672104,-1818 We are licensed by the Texas Department of Public Safety Private Security Board whose address is: P.O. Box 4087, Austin, TX 78773, (512) 424-7710; UT: 8226921-6501; WA: COMCABS892DS; VT: ES-02366; VA: 2705145289, DCJS 11-7361; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211

MS: 15018010

Valid 5/18/16. See www.xfinity.com/homesecurity for current list.

XFINITY® CHANNEL LINEUP

		XFINITY CH	ANNEL LINEUP		
LIMITED BASIC	983 WNEU-Exitos	251 MSNBC	920 BBC America HD	872 History HD	XFINITY TV 450
2 NHPTV (PBS)	986 WUNI-LATV	252 Investigation Discovery		905 BET HD	LATINO (INCLUDES
3 HSN	EXPANDED BASIC	256 FXX	924 FXX HD	907 Hallmark HD	DIGITAL ECONOMY,
4 WBZ-4 (CBS)	(DIGITAL STARTER	265 NFL Network	925 Fox Sports 1 HD	924 FXX HD	XFINITY TV 300
5 WCVB-5 (ABC)	INCLUDES LIMITED	267 GSN 270 Lifetime Movie Network	FAMILY TIER	XFINITY TV 300 LATINO	LATINO AND
6 Educational Access	BASIC AND	284 Fox Business Network		25 Niekeledeen	XFINITY TV LATINO)
7 WHDH-7 (NBC)	EXPANDED BASIC)	— 715 NFL Network	25 Nickelodeon	25 Nickelodeon 26 Freeform	31 TBS
8 WUNI-27 (UNI)	1 On Demand	784 Travel Channel HD	32 HGTV	28 MTV	33 TNT
9 WMUR-9 (ABC)	24 Disney Channel	787 Esquire Network HD	43 CNN Headline News	29 VH1	49 ESPN
10 WWDP-EVINE Live 11 NHPTV Explore	25 Nickelodeon	788 Lifetime Movie	47 The Weather Channel	30 FX	50 ESPN2
12 WLVI-56 (CW)	26 Freeform	Network HD	54 Food Network	32 HGTV	51 NESN 52 Comcast SportsNet
13 WFXT-25 (FOX)	28 MTV	789 Fox Business	210 National Geographic	38 TLC	65 NBC Sports Network
14 WSBK myTV38 (MyTV)	29 VH1 30 FX	Network HD 790 Hallmark Movies	218 Sprout	43 CNN Headline News	69 Golf Channel
15 WPXG-21 (ION)	31 TBS	& Mysteries HD	221 Discovery Family Channel	46 CNBC 53 Bravo	234 Inspiration Network
16 NECN	32 HGTV	794 Bravo HD	222 Disney XD	62 Syfy	265 NFL Network
18 WBIN (IND)	33 TNT	795 CNBC HD	224 TeenNick	67 Travel Channel	715 NFL Network
19 WNEU-60 (Telemundo)	34 E!	799 WE tv HD	227 Science Channel	88 HSN2	831 TBS HD
20 WMFP-62 (IND) 21 WUTF-66 (UniMas)	35 USA	821 National Geographic	240 DIY	124 WGN America	833 TNT HD
22 WNNE-31 (NBC)	36 Lifetime	HD	247 C-SPAN2	200 MoviePlex	848 Golf Channel HD 849 ESPN HD
22 Government Access	37 A&E	823 Discovery HD	792 Disney XD HD	211 Esquire Network	850 ESPN2 HD
44 C-SPAN	38 TLC 39 Discovery Channel	824 Disney HD 825 Nick HD	821 National	213 Turner Classic Movies	851 NESN HD
48 Jewelry Television	41 Fox News	826 Freeform HD	Geographic HD 824 Disney HD	214 TV One 215 WE tv	852 Comcast SportsNet HD
58 QVC	42 CNN	827 MTV HD	825 Nick HD	218 Sprout	853 NFL Network HD
95 WYDN-48 (Daystar)	43 CNN Headline News	828 MTV Live HD	832 HGTV HD	226 OWN	865 NBC Sports
183 Jewelry Television 184 XFINITY Latino	45 Bloomberg TV	829 VH1 HD	843 CNN Headline	232 Nat Geo WILD	Network HD
229 Trinity Broadcasting	46 CNBC	830 FX HD	News HD	236 The Word Network	DIGITAL PREFERRED
Network	47 The Weather Channel	831 TBS HD	847 The Weather	241 BBC America	(INCLUDES LIMITED
268 CatholicTV	49 ESPN 50 ESPN2	832 HGTV HD 833 TNT HD	Channel HD 854 Food Network HD	250 Fox Sports 1	BASIC AND
283 Leased Access	51 NESN	834 E! HD	866 Science Channel HD	251 MSNBC 256 FXX	EXPANDED BASIC)
295 WYDN-48 (Daystar)	52 Comcast SportsNet	835 USA HD		267 GSN	1 On Demand
640 XFINITY Latino	53 Bravo	836 Lifetime HD	DIGITAL ECONOMY	270 Lifetime Movie Network	55 Spike TV
721 WFXZ-24 (Mundo Fox) 724 WUNI-LATV	54 Food Network	837 A&E HD	(INCLUDES LIMITED BASIC)	284 Fox Business Network	123 ASPIRE
791 QVC HD	56 EWTN	839 Velocity HD		 663 Starz Encore Español 	125 RLTV 137 SEC Network
801 NHPTV Explore HD	59 AMC	841 Fox News HD	24 Disney Channel	784 Travel Channel HD	176 Ovation
802 NHPTV Prime HD	60 Cartoon Network 61 Comedy Central	842 CNN HD 843 CNN Headline	34 E! 35 USA	787 Esquire Network HD 788 Lifetime Movie	182 POP
803 WPXG-21 (ION) HD	62 Syfy	News HD	36 Lifetime	Network HD	187 Revolt
804 WBZ-4 (CBS) HD	63 Animal Planet	846 Universal HD	37 A&E	789 Fox Business	190 BBC World
805 WCVB-5 (ABC) HD 806 WFXT-25 (FOX) HD	64 TV Land	847 The Weather	39 Discovery Channel	Network HD	191 BabyFirst TV Americas
807 WHDH-7 (NBC) HD	65 NBC Sports Network	Channel HD	41 Fox News	794 Bravo HD	193 Smithsonian Channel
808 WLVI-56 (CW) HD	66 History	848 Golf Channel HD	42 CNN	795 CNBC HD	196 Jewish Life TV (JLTV) 197 Starz Encore Family
809 WMUR-9 (ABC) HD	67 Travel Channel	849 ESPN HD 850 ESPN2 HD	47 The Weather Channel	799 WE tv HD	198 REELZ
810 NECN HD	68 BET 69 Golf Channel	851 NESN HD	54 Food Network 56 EWTN	825 Nick HD 826 Freeform HD	201 SundanceTV
811 WBIN (IND) HD	71 Product Information	852 Comcast	59 AMC	827 MTV HD	202 Flix
813 WMFP-62 (PBS) HD	Network	SportsNet HD	60 Cartoon Network	828 MTV Live HD	203 Starz Encore Action
814 WSBK myTV38 (MyTV) HD	88 HSN2	853 NFL Network HD	61 Comedy Central	829 VH1 HD	204 Starz Encore Classic
815 WNEU-60	124 WGN America	854 Food Network HD	63 Animal Planet	830 FX HD	205 Starz Encore Suspense 206 indieplex
(Telemundo) HD	186 truTV	858 Comedy Central HD	64 TV Land	832 HGTV HD	207 Starz Encore Westerns
816 WUNI-27 (UNI) HD	199 Hallmark Movies	859 AMC HD 860 Cartoon Network HD	66 History	839 Velocity HD	212 IFC
817 WUTF-66 (UniMas) HD	& Mysteries 200 MoviePlex	862 Syfy HD	68 BET 123 ASPIRE	843 CNN Headline News HD	220 Nicktoons
818 WWDP-EVINE Live HD	238 EWTN	863 Animal Planet HD	186 truTV	846 Universal HD	221 Discovery Family
906 HSN HD	208 Hallmark Channel	865 NBC Sports	208 Hallmark Channel	857 OWN HD	Channel
930 WBZ-Decades 936 WHDH-This TV	210 National Geographic	Network HD	238 EWTN	862 Syfy HD	222 Disney XD
939 WLVI-BUZZR	211 Esquire Network	867 TLC HD	247 C-SPAN2	867 TLC HD	223 Nick Jr. 224 TeenNick
942 WCVB MeTV	214 TV One	872 History HD	256 FXX	SOL MISMOCHD	225 retroplex
945 WMUR-MeTV	215 WE tv 216 Oxygen	901 MSNBC HD 902 truTV HD	823 Discovery HD	903 Turner Classic Movies HD	226 OWN
948 WFXT-Escape	218 Sprout	905 BET HD	824 Disney HD 835 USA HD		227 Science Channel
949 WFXT-Laff TV	234 Inspiration Network	907 Hallmark HD	837 A&E HD	920 BBC America HD	228 Nick Too
951 WBIN-Antenna TV	235 UP	908 UP HD	841 Fox News HD	924 FXX HD	230 Discovery Life Channel
952 WBIN-GRIT TV 956 WENH-World	241 BBC America	909 Investigation	842 CNN HD	922 Nat Geo Wild HD	232 Nat Geo WILD
958 WENH-Kids	247 C-SPAN2	Discovery HD	854 Food Network HD	323 FUX QUUITS I RU	233 Destination America 236 The Word Network
959 WENH-Create	249 C-SPAN3	912 TV One HD 916 Bloomberg TV HD	859 AMC HD		239 Cooking Channel
981 WFXZ-24 (Mundo Fox)	250 Fox Sports 1	3 to bloomberg 1 v nb	863 Animal Planet HD		240 DIY SA8GF1A6
					SAUGI TAO

XFINITY® CHANNEL LINEUP (continued)

AFINITY CHANNEL LINEOP (continued)					
242 Viceland	SPORTS	MUSIC CHOICE®	538 Music Choice Mexicana		658 VME Kids
243 FYI	ENTERTAINMENT		- 539 Music Choice	339 OuterMAX	659 Canal SUR
244 Disney Junior	PACKAGE	501 Music Choice Hit List	Tropicales	340 MovieMAX	660 Once Mexico
245 Weatherscan Local	126 Crime and Investigation	502 Music Choice Max	540 Music Choice	341 Cinemax	661 Multimedios
248 ESPNews	127 Military History Channel	503 Music Choice	Romances	342 MoreMAX	662 Mexicanal
253 American Heroes	128 SportsNet NY (00M)	Dance/EDM	541 Music Choice	343 ActionMAX	666 HITN
Channel	130 Comcast SportsNet	504 Music Choice Indie	Sounds of The Seasons	344 ThrillerMAX	667 Cinema Dinamita
255 Outdoor Channel	Chicago (OOM)	505 Music Choice	542 Music Choice	361 Showtime	668 EWTN Espanol
257 NBA TV 259 NHL Network	133 Comcast SportsNet	Hip-Hop and R&B 506 Music Choice Rap	Stage & Screen 543 Music Choice	362 Showtime 2	670 Ecuavisa Internacional
260 TVG	Bay Area (OOM)	507 Music Choice hap	Soundscapes	363 Showtime Showcase 364 Showtime Extreme	673 Caracol TV 674 Canal 52MX
261 CBS Sports Network	135 ESPN Goal Line	Hip-Hop Classics	544 Music Choice	365 Showtime Beyond	675 CineSony
266 Tennis Channel	136 The Sportsman Channel	508 Music Choice	Smooth Jazz	366 Flix	678 LAS
269 MLB Network	192 belN Sports (English)	Throwback Jamz	545 Music Choice Jazz	381 The Movie Channel	704 Supercanal Caribe
271 fuse	194 PAC 12	509 Music Choice	546 Music Choice Blues	382 TMC Xtra	705 NBC Universo
272 Nick Music	195 Outside TV	R&B Classics	547 Music Choice	451 Playboy Channel*	706 Discovery en español
273 MTV2	213 Turner Classic Movies	510 Music Choice R&B Soul	Singers & Swing	773 HBO Latino HD	707 Cine Latino
274 Centric	248 ESPNews	511 Music Choice Gospel	548 Music Choice	775 HBO Zone HD	708 FOX Deportes
275 BET Soul	255 Outdoor Channel	512 Music Choice Reggae	Classical Masterpieces	868 Cinemax HD	709 CNN en Espanol
276 CMT Music	257 NBA TV	513 Music Choice Rock	549 Music Choice	870 HBO HD	710 Univision Deportes
277 MTV Classic	258 ESPN Classic	514 Music Choice Metal	Easy Listening	871 HB02 HD	Network
278 FX Movie Channel	259 NHL Network	515 Music Choice	550 Music Choice	875 Starz HD	711 Tr3s
279 Great American Country	260 TVG 261 CBS Sports Network	Alternative	Light Classical	877 Showtime HD	712 Viendo Movies
280 BET Jams	262 FCS Atlantic	516 Music Choice	PAY-PER-VIEW	878 Showtime 2 HD	713 Cine Mexicano
281 L0G0	263 FCS Central	Adult Alternative		880 Showtime	716 History en espanol
286 ESPNU	264 FCS Pacific	517 Music Choice Rock Hits	399 In Demand HD	Extreme HD	717 WAPA America
326 Starz Encore	265 NFL Network	518 Music Choice	401-402 Home Theater	883 TMC HD	718 Telemicro Internacional
599 NBA TV	269 MLB Network	Classic Rock	435 Penthouse TV	884 TMC Xtra HD	719 Galavisión
686 Mnet	282 CMT	519 Music Choice Soft Rock 520 Music Choice		INTERNATIONAL	720 ESPN Deportes
705 NBC Universo 710 Univision Deportes	285 Big Ten Network	Love Songs	452 Juicy	CHANNELS**	722 BabyFirst TV (Spanish)
Network	286 ESPNU	521 Music Choice Pop Hits	453 VIVID 457 TEN	134 Willow Plus	 723 CentroAmericana 725 Discovery Familia
711 Tr3s	287 NFL RedZone	522 Music Choice	458 XTSY	679 Rai Italia	726 belN Sports (Spanish)
719 Galavision	599 NBA TV	Party Favorites	459 Hustler	680 TV Globo	727 UniMas West
783 AXS TV	715 NFL Network	523 Music Choice	800 In Demand HD	681 SIC International	728 Univision West
785 Starz Encore HD	726 belN Sports (Spanish)	Teen Beats		682 PFC	757 Television Dominicana
792 Disney XD HD	796 ESPNews HD	524 Music Choice Kidz Only!	SPORTS	685 Willow Plus	
793 Fuse HD	822 NHL Network HD	525 Music Choice	PAY-PER-VIEW	688 TV5MONDE	
796 ESPNews HD	853 NFL Network HD 856 CBS Sports	Toddler Tunes	600 NBA LP PRE	701 Zee TV	
797 FYI HD	Notwork UD	526 Music Choice Y2K	601-610 NBA TEAM 1-10	702 CTI-Zhong Tian	
798 IFC HD	864 CMT HD	527 Music Choice 90's	612 TEAM HD	703 RTN	
OZZ NITE NELWOLK ID	OOF Dig Top Notwork UD	528 Music Choice 80's	621-634 MLB-NHL GAME	XFINITY TV LATINO	
030 TEITHIS CHAILLET HD	OOD NEL DadZana UD	529 Music Choice 70's 530 Music Choice	635 GAME HD		-0
ODD DUIKE IV DU	900 ESPNU HD	Solid Gold Oldies	636 GAME 2 HD/TEAM HD	641 TBN Enlace USA	
ดอย บอง จมบเล	002 Turner Classic	531 Music Choice	DIGITAL PREMIUM	642 Telefe Internacional	
857 OWN HD	Movies HD	Pop & Country	301 HBO	643 TeleFormula 644 Pasiones	
866 Science Channel HD	913 NBA TV HD	532 Music Choice	302 HB02	645 TV Chile	
900 ESPNU HD	914 MLB Network HD	Today's Country	303 HBO Signature	646 Nuestra Tele	
904 MGM HD		533 Music Choice	304 HBO Family	647 VideoRola	
910 Viceland HD		Country Hits	305 HBO Comedy	648 Fox Life	
911 Destination		534 Music Choice		649 TVE East	
America HD		Classic Country		650 TV Venezuela	
913 NBA TV HD		535 Music Choice	321 Starz	652 Telehit	
914 MLB Network HD			3	653 Ritmoson Latino	
915 Ovation HD		536 Music Choice		654 Bandamax	
922 Nat Geo Wild HD		Pop Latino		655 De Pelicula	
928 SEC Network HD		537 Music Choice Musica Urbana		656 De Pelicula Clasico	
		WIUSICA UIDAIIA	327 Starz Comedy	657 SUR Peru	

Some restrictions apply. Not all programming is available in all areas. Digital capable equipment is required to receive any channel. High-definition capable equipment is required to receive high-definition channels. Additional equipment fees may apply. Channel Lineup subject to change. © 2016 Comcast. All rights reserved.

Music Choice - A minimum subscription to Limited Basic and a digital converter required to receive these channels.

^{*}A subscription to Playboy Channel digital service is required to receive this channel.
**Available for individual purchase only.