



CITY OF CONCORD

New Hampshire's Main Street™
City Manager's Office

Thomas J. Aspell, Jr.
City Manager

REPORT TO MAYOR AND THE CITY COUNCIL

DATE: March 29, 2024
FROM: Thomas J. Aspell, Jr., City Manager
SUBJECT: Citizen Comments

Recommendation:

Recommend City Council accept this report.

Background:

Attached for your information are citizen comments received during the past month.

/ss

Attachments

Stevens, Suzanne

Subject: FW: CFD/ US Marshals training

From: Tufts, William (USMS) <William.Tufts2@usdoj.gov>

Sent: Thursday, February 15, 2024 4:50 PM

To: Chisholm, John <JChisholm@ConcordNH.gov>

Subject: CFD/ US Marshals training

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]

Good Afternoon Chief Chisholm,

My name is Billy Tufts. I am a the Supervisory Deputy United States Marshal here in Concord NH. I run the NH Joint Fugitive Task Force comprising members of the Marshals Service, Strafford County Sheriffs Office, Rockingham County Sheriff's Office, Hillsborough County Sheriff's Office, Merrimack County Sheriffs office and the Greenfield Police Dept. Our mission is to locate and apprehend violent fugitives within the state and around the country. We spend a lot of time breaching doors and making entry into hard to access residences with various types of doors.

Today we had the pleasure of having a period of instruction by FF Brad Newbury at your departments training facility on Old Turnpike Rd. Brad provided intimate knowledge of all things doors and how a fire fighter approaches gaining entry. This provided our team valuable insight on many doors we tend to face in the course of our duties. Brad took the time to refamiliarize us on the incredible benefits of the Halligan and ways we can implement it into our tactics. Although our tactics differ slightly at a door, Brad called upon his time in the Marine Corps and was able to provide a thoughtful and logical approach on how we may best implement the Halligan in our operations.

Typically we use our ram and smash the door down. We almost always have a Halligan with us yet rarely deploy it due to our lack of understanding of the effectiveness. Moving forward, our team has built a solid foundation on how we can breach various doors.

Brads style of training and instruction makes it clear he has a passion for the tradecraft but also wants to help others make themselves better and add new tools to our tool box.

My team and I would like to pass on our appreciation to the CFD and Brad for allowing us to come train and sharpen a skillset that needed sharpening.

My sincere thanks

Stay safe,

Billy Tufts

Supervisory Deputy U.S. Marshal

United States Marshals Service

District of New Hampshire

55 Pleasant Street, Suite 207

From: Chisholm, John <JChisholm@ConcordNH.gov>

Sent: Sunday, January 28, 2024 10:52 AM

To: Chisholm, John <JChisholm@ConcordNH.gov>

Subject: Positive citizen comment



Stevens, Suzanne

Subject: FW: Community Comment

From: Michele Horne <horne4concordward2@gmail.com>

Sent: Tuesday, March 5, 2024 8:48 AM

To: Bonenfant, Janice <JBonenfant@ConcordNH.gov>

Subject: Community Comment

Good morning, Janice. Happy Tuesday.

I am not sure how this works, so please excuse my ignorance. I have seen previous agendas with kind emails/notes from community members. I am not sure if I am allowed to submit them, but I came across this very sweet NextDoor message about our amazing firefighters that I would love to share.



Donna Raycraft

WestSide Concord · 5h · 



I am posting this for a friend who wishes to remain anonymous. Unfortunately, her husband falls frequently, and she has to call 911 for help getting him up and assessing him. She frequently talks about how wonderful the Concord Fire Department is every time they come. This last time was exceptional, and she'd like everyone to know it. After they left, they came back in and asked her what she would like them to do with her flag, which she has flying from the peak of her roof and which unbeknownst to her had fallen down during the windstorm. She thanked them and told them to just roll it up and put it in the garage, and she'd have someone come and put it back up. Soon she noticed that they were taking a ladder off the truck and then they reinstalled her flag. She thought it was pretty remarkable, and so do I.

Thank you!

Michele Horne

Ward 2 Concord City Councilor- Elect

<https://www.facebook.com/Horne4ConcordWard2/>