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June 29, 2017

JUL -3 2017

CITY MANAGER'S OFFICE
CONCORD, NH

Dear Neighbor:

Eversource Energy is dedicated to providing reliable electricity and superior customer service. Eversource has developed a System Resiliency Program to upgrade and strengthen its infrastructure across the state to reduce the possibility of service interruptions, especially during severe weather. This program addresses structural hardening which entails the replacement of structures and/or the installation of structure hardware.

The purpose of this letter is to notify you that Eversource will soon be doing some or all of the work mentioned above on or near your property within Eversource's existing right-of-way in the towns of Concord, Canterbury, Franklin and Northfield. The contractors hired to perform this work are Supreme Industries, Inc. and JCR Utility Construction Company. This work is not expected to interrupt electric service to homes or businesses within the area.

The project is anticipated to occur in two phases over the course of this year and next year. Construction will begin in the upcoming weeks (July 2017) to support phase one, which involves the installation of hardware on existing structures. The start date for phase two is still to be determined, and will include both the replacement of existing structures at several locations in Franklin, Canterbury and Concord as well as additional hardware installation in Canterbury. Existing wood structures will be replaced with new steel structures. Both phases of work may include removing brush, mowing tall vegetation, site grading, building construction pads to support heavy equipment, installing timber mats, snow removal during winter months and restoring the disturbed area. A helicopter may be used to deliver equipment in some areas where access is limited. This schedule is weather dependent and subject to change.

Keeping the lines of communication open is an important part of our work in your community. If you have questions about this work, or if you would like more information on your specific location, please call the Eversource Siting and Construction Services Information Line at 1-888-926-5334 or email us at NHProjectsInfo@eversource.com.

Sincerely,



George Samaras
Siting and Construction Services
Eversource Energy