



CITY OF CONCORD

New Hampshire's Main Street™

City Manager's Office

Thomas J. Aspell, Jr.
City Manager

REPORT TO MAYOR AND THE CITY COUNCIL

DATE: June 30, 2025
FROM: Thomas J. Aspell, Jr., City Manager
SUBJECT: Citizen Comments

Recommendation:

Recommend City Council accept this report.

Background:

Attached for your information are citizen comments received during the past month.

/ss

Attachments

Stevens, Suzanne

Subject: FW: 6/20 Concord ambulance RSI intercept

From: Charles Cummings <ccummings@CheshireEMS.com>

Sent: Saturday, June 21, 2025 9:50 AM

To: Chisholm, John <JChisholm@ConcordNH.gov>

Subject: 6/20 Concord ambulance RSI intercept

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe]

Chief,

I am writing to you to express my deep gratitude on behalf of Cheshire County EMS, and A shift members. At approx. 0900 6/20, my A6 Paramedic crew, along with an additional County Paramedic experienced a patient presentation that required the use of RSI in the field. Due to Keene FD utilization of M/A coverage for their funeral services, my crew was intercepted by a Concord FD ambulance in the Town of Swanzey. Upon my arrival after the intercept was made, I personally experienced your Medic/EMT crew do an absolutely phenomenal job caring for the patient along side my crew. Your Paramedic used all of his skills confidently, quickly, and efficiently all with the precise help from his knowledgeable EMT partner. As a whole, all providers were involved in the care, and initiation of RSI which created a successful procedure in what felt like mere minutes from their arrival.

From their arrival, to post call briefing, and questions, to clearing the hospital, your crew were immensely professional, and courteous!

I do not have follow up just yet on the patient condition, they were later transferred to a higher level of care facility.

Please extend my thanks to this crew for an amazing job well done! We appreciate the assistance, and opportunity to work along side Concord FD!

Captain Charles B. Cummings
EMT
Fleet Manager
County of Cheshire Emergency Medical Services
66 Lake St Swanzey NH, 03431
ccummings@cheshireems.com
Cell (P): 978-502-4632
Office: 603-355-1900 X3



Stevens, Suzanne

Subject: FW: For positive comments

From: Rebecca Olive <rolive@sau8.org>

Sent: Saturday, June 7, 2025 2:00 PM

To: Hebert, Mark <MHebert@ConcordNH.gov>

Cc: Stone, Jeffrey <jstone@concordnh.gov>; Michaud, Greg <GMichaud@ConcordNH.gov>

Subject: Re: Christa McAuliffe School invitation

Hello,

We want to extend a huge thank you and appreciation to all of you for making our Christa McAuliffe Field Day so special. The kids (and staff) LOVED your crew!

We are grateful for your bravery, dedication, and lifesaving work every day. Our students really benefit from such amazing role models. Thank you for the time made to invest in these kids and inspire them for the future. They really enjoyed the challenges and demonstrations/Q&A.

I have attached some photos of them enjoying the day. All students' legal guardians have given permission for media use, so you are welcome to reuse any photos if you choose.

Thank you again for what all of you do to make Concord a great community to learn and live in!

Warmest regards,
CMS Staff and Students