

Committee for Concord's Plan to End Homelessness

Report to City Council

March 10, 2025

Rosanne Haggerty, Committee Chair

2024 approved City Council priority: High Functioning, Coordinated, Quantified Approach to Homelessness with Public Updates

Proposed Plan 2024-2025

To advance the City's plan to end homelessness through 2025, the City Council will work through the Steering Committee to strengthen the coordination required to make measurable progress by:

- Unifying community's activities around the shared goal of reducing overall homelessness
- Convening key organizations and departments to streamline homelessness prevention and rehousing activities
- Mapping county, regional and state responses to homelessness and aligning those with Concord's plan
- Maintaining a comprehensive, real-time, By Name List of those experiencing homelessness
- Supporting coordinated outreach to all those experiencing homelessness
- Supporting coordinated case conferencing for all those experiencing homelessness
- Identifying community assets that can contribute to achieving the goal
- Inviting landlords and other community partners to play essential roles
- Regularly reporting to the Council and community on progress and on opportunities to assist
- Clearing barriers to progress wherever possible
- Identifying additional resources to bring into Concord to accelerate reductions in homelessness
- Improving communication to key constituents and the broader community about ongoing progress and challenges

Action Prioritization Process

- Supported by funding from the NH Charitable Foundation to NH Listens, convened city and agency leaders March 2024
 - Identified five priority aims
- Priority aims for workgroups were reviewed and ratified by the Homelessness Steering Committee in April 2024
- December 2024 MOU was completed between the City and Granite United Way (GUW) for GUW to serve as fiscal sponsor for the Steering Committee
- Currently in the process of identifying Year 1 funds for a project manager and learning collaborative meetings
- Submitted CDFA grant application for partial funding Years 2, 3

Five Priority Workgroup Aims

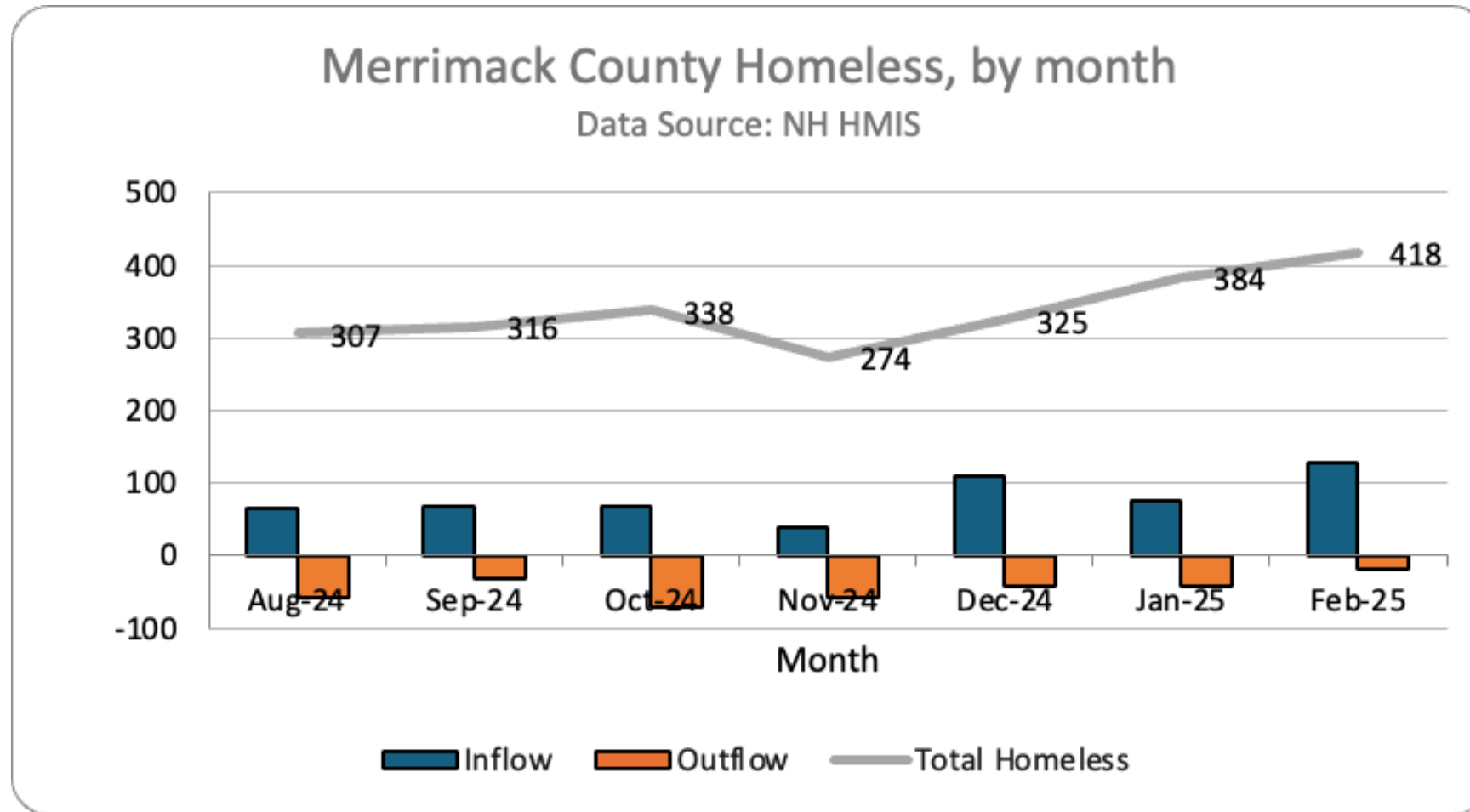
- Reduce overall homelessness by 80 (25%)
- Increase housing opportunities for homeless persons by 100 units
- End Veteran homelessness
- Create and implement a working model of a shared operating system for preventing and reducing homelessness
- Communicate and engage—Listen, inform and engage the community at large and key audiences about the City's strategy, progress against goals, and ways to contribute

Cold Weather Emergency Planning

Working to craft a cold weather emergency plan for next winter

- Activation criteria
- Communication plan
- Space Plan
- Plan for volunteers, training
- Plan for funding (if needed)

Concord Actively Homeless Clients



Data Strengths:

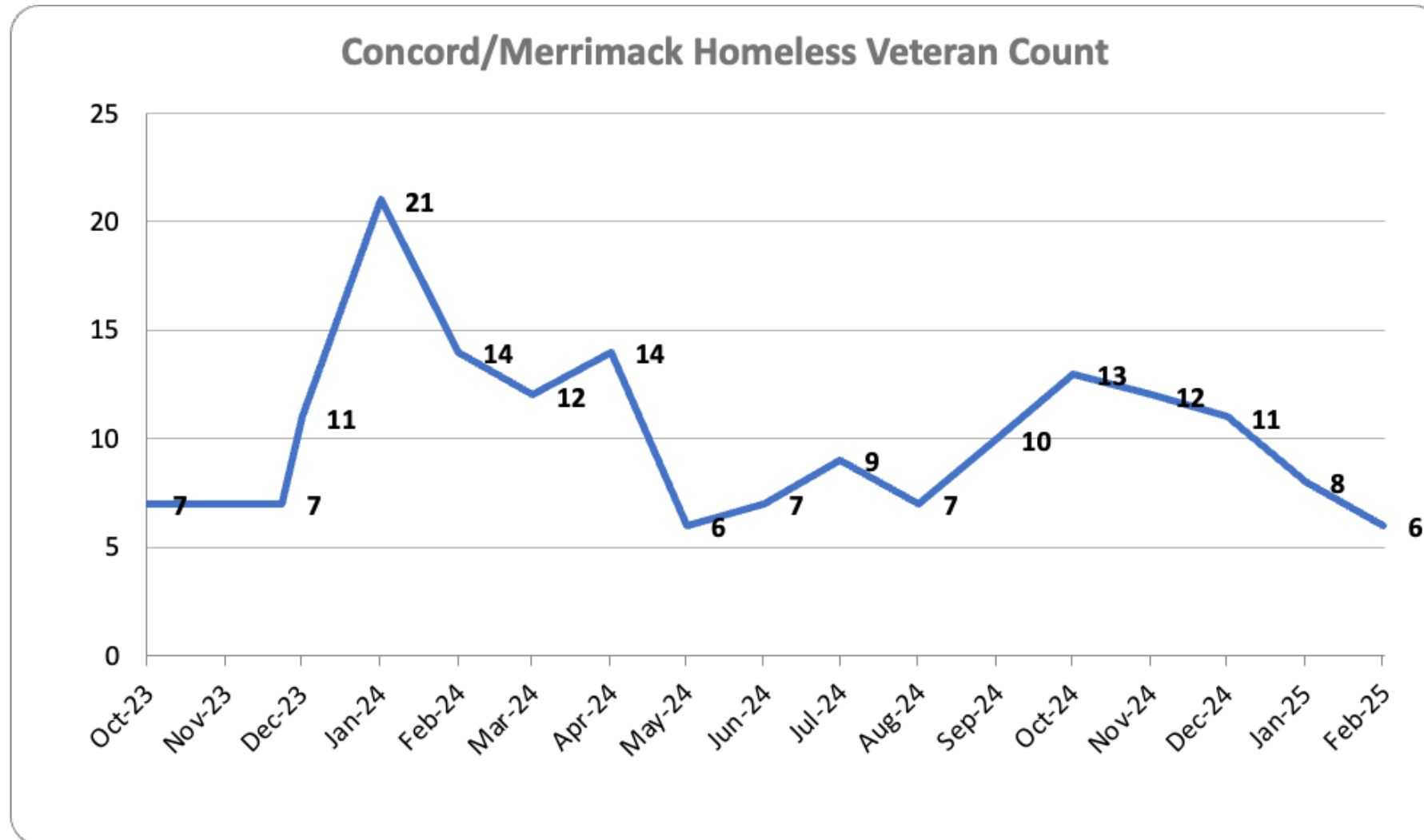
- Based on NH HMIS data
- Standard monthly reporting process
- All area CoC programs included
- Migration report coming

Data Issues:

- Inflow and Outflow do not balance
- Clients not in HMIS not counted
- Excludes homeless students

Data source: NH Homeless Management Information System—Client Dynamics and Demographics; Inflow, Outflow and Outcomes

Concord Homeless Veterans



- Data Strengths:
- Complete enumeration by all homeless Veteran service providers (VA, CAP, CCEH, Harbor Care, Easter Seals, NH Dept Mil Vet Affairs)