



CITY OF CONCORD

New Hampshire's Main Street™

Fire Department

Sean W. Brown
Fire Chief

REPORT TO MAYOR AND THE CITY COUNCIL

FROM: Sean W. Brown, Fire Chief
DATE: January 27, 2022
SUBJECT: Report from the Fire Chief on 20 for 20 Staffing

Recommendation

The Fire Department requests that the Council accept this report.

Background

The Fire Department has been taking steps to improve service delivery capabilities. The next step in our improvement process is to maintain our existing staff at 20 personnel on duty at all times and redistribute resources in the City.

Discussion

The Fire Department call volume has increased 99.43% over the last 25 years. The maximum staffing (currently 20) has remained the same since 1995. The minimum staffing (currently at 19) has remained the same since 2001. This funding will not fund new positions. It will add approximately 2200 personnel hours for the remainder of FY22. It will allow the Fire Department to maintain the full authorized strength of 20 personnel on duty at all times. An ambulance will be moved from the Manor Fire Station to Central Station to balance workloads and improve ambulance response times to areas of highest demand. This will increase the ambulance response times to some of the areas served by the Manor Fire Station. It will increase the minimum staffing of the engine at the Manor Fire Station from 3 personnel to 4 and remain at the advanced life support level as often as possible. If approved by Council, the Fire Department would only require the addition of 4 personnel in FY23 to staff a fourth ambulance instead of needing to add 8 personnel.